

Bigpond Mobile Broadband Setup Guide (NB16WV-02)

## Configuring NB16WV-02 for a Mobile Broadband Connection

Ensure that your USB Mobile Broadband modem is compatible with the NB16WV-02 by checking the compatibility list at:

http://media.netcomm.com.au/public/assets/file/0004/33673/3G-Compatibility-List.pdf

Ensure that your USB Mobile Broadband modem is working by testing it directly on your computer before plugging it in to the NB16WV and proceeding with this guide.

Note the LED indicators related to the mobile broadband and their meanings.

LED Indicator	Colour	Meaning	
	Off	No 3G/4G configuration present (or no 3G/4G dongle plugged in)	
3G	Red	SIM Error	
	Red Flashing	3G/4G connection failed - Retrying	
	Blue	The NB16WV-02 is connected to the Internet via a 3G/4G service	
	Blue Flashing	The NB16WV-02 is attempting to connect to the 3G/4G service	
	Off	No Internet configuration present	
WWW	Red	The NB16WV-02 is connected via a 3G service	
	Red Flashing	Data is being sent or received via the 3G service	

1. Navigate to <a href="http://192.168.20.1">http://192.168.20.1</a> in a web browser using **admin** as both the username and password to login to the router.



2. Click the **Switch to advanced view** to open the advanced view of the configuration page.

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NetCommWireless	N600 Dua Modem	l Band WiFi Gigabit Router with Voice
O O O O O O O O O O O O O O O O O O O	Line Sync : Sync Speed : WAN IP Address : 3G Status : 3G Status : 3G Signal Strength : VolP Status : Number of Clients conn on Wireless 2/4GHz: Number of Clients conn on Wireless 3GHz:	Established 17904 / 925 (kbps) 103.19.10.134 N/A N/A Unregistered ected 0 ected 0

- N600 Dual Band WiFi Gigabit Modem Router with Voice NB16WV-02 NetCommWireless ►NAS Settings Forwarding Rules ▶Security Settings Advanced Settings ►VolP Settings Foolbox Status ork Setup WAN Interfa ADSL (PVC0) Wireless 2.4GHz Wireless 5GHz IPv4 Svs Change Password WAN Status Sidenote IP Address 103.19.10.134 **PPPoA** Subnet Mask 255 255 255 255 103.29.30.1 Gateway Domain Name Server 27.111.14.81, 27.111.14.31 Connection Time 85:30:24 Disconnect ADSL Connection (Down Stream/Up Stream) 17904 / 925 (kbps)
- 3. Select the **Network Setup** menu then click the **Network Setup** option.

 Select the Wireless WAN as the WAN Interface. The Wireless WAN option makes use of the mobile broadband dongle connected to the NB16WV-02.

For steps 5-20, please refer to the image **BigpondSettings** in the next page.

- 5. In the **Country** field, select the country you are in. (e.g. Australia)
- 6. In the Service Provider field, select Bigpond. The APN field will automatically populate itself.
- 7. In the **APN** field, ensure that **Telstra.bigpond** is typed.
- 8. Keep the **PIN** field blank unless instructed by Bigpond.
- 9. In the **Dialed Number** field, type in **\*99#**
- 10. In the Username field, type in your Bigpond e-mail address. (e.g. abc@bigpond.com)
- 11. In the **Password** field, type in the password for your Bigpond account.
- 12. In the Authentication Type field, select Auto.
- 13. Keep the **Primary DNS** and **Secondary DNS** fields blank unless otherwise stated by Bigpond.
- 14. In the Connection Control field, select Auto Reconnect (always-on).
- 15. In the Allowed Connection Type, select Always.
- 16. In the **MTU** field, type in **0**.
- 17. In the **Keep Alive** field, select **Disable**.
- 18. In the **Multicast** field, select **Disable**.
- 19. In the **IGMP Snooping** field, tick Enable.
- 20. Click on the **Save** button.

Item	Setting
WAN Interface	Mobile Broadband 💌 💿 Active 🛇 Inactive
Country	Australia
Service Provider	Bigpond
APN	Telstra.bigpond
PIN Code	(optional)
Dial Number	*99#
Usemame	(optional)
Password	(optional)
Authentication Type	● Auto ○ PAP ○ CHAP
Primary DNS	(optional)
Secondary DNS	(optional)
Allowed Connection Time	● Always ○ By Schedule
MTU	1500 (0 is auto)
Keep Alive	Disable     LCP Echo Request Interval     10 seconds Max. Failure Time     3 times     Ping Remote Host Host IP Interval     60 seconds
Multicast	Disable •
IGMP Snooping	Enable
	Save Undo

BigpondSettings

21. The *Status* tab in the *Basic View* should show that the *3G Status* is **Up** once it connects.

Status	ADSL2+ Wireless N Modem Router with VolP				
88	Line Sync :	Down			
Wirele	Sync Speed :	Disconnected			
	WAN IP Address :	0.0.0.0			
p	3G Status :	Up			
Mobile oadban	3G Signal Strength :	71%			
	VoIP Status :	Unregistered			
ADSL					
	Switch to advanced view Switch to VolP/NAS view				