

3G21WB Firmware Update T01_R22

Date of Created: 26/10/2012

Date of Latest Revision: 26/10/2012

Model: 3G21WB Rev1 & Rev 2

Information

- Product Code: 3G21WB BigPond Elite Home Network Gateway
- Router Firmware Version: 3G21WB-J301-402TBP-T01_R22
- Supported Board ID: 96369G-133B & 96369G-133C

Revision Checking

Before upgrade, you need to log on to your gateway's web interface to check Board ID to ensure using the correct update tool. If the "Board ID" on the main page (as indicated on below screenshot) shows "96369G-133B" or "96369G-133C" please go ahead to use this update tool.




Summary

Model Name:	3G21WB
Board ID:	96369G-133B
Gateway Firmware Version:	3G21WB-J301-402TBP-T01_R22
Bootloader (CFE) Version:	1.0.37-102.6-13
Wireless Driver Version:	5.10.120.0.cpe4.402.
MAC Address:	00:60:64:34:14:81

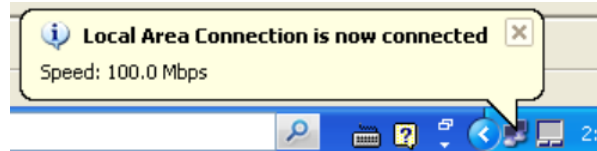
Use this tool when Board ID is ended by a "B" or "C"

Device Info for 3G

Network:	Telstra
Link:	Connected
Mode:	UMTS
Selected Signal Input:	Internal Antennas
Signal Strength:	
SIM Info:	SIM inserted

Upgrade Instructions

1. Connect the Ethernet cable between a PC (Installed Windows XP/Windows Vista/Windows 7/Windows 8) to one of the 4 LAN ports of the gateway.



2. Power on the gateway. Wait till you see the Local Area Connection is connected. If the gateway's LAN IP address is changed before, please resume it to 10.0.0.138.

3. Close your web browser. **Do NOT open your BigPond Connection Client.**

4. Obtain the zipped file and unzip it to the PC. Click on the file named "NetCommFWUpgrade.exe".



4. Click on the Update button on the pop-up window. The update will start automatically. It may take 4 minutes. Please do NOT disconnect the Ethernet cable between the gateway and the computer. Please do NOT power off the gateway during the whole process.



6. Once update finishes, the software will indicate it to you. You can now click on the exit button to finish.

