

Performing a Factory Reset (NF5)

About Factory Resets

A factory reset on a router returns all settings to default settings as the router was when leaving the factory floor. It is particularly important to perform a factory reset after upgrading the router firmware to ensure the firmware installation is completed correctly.

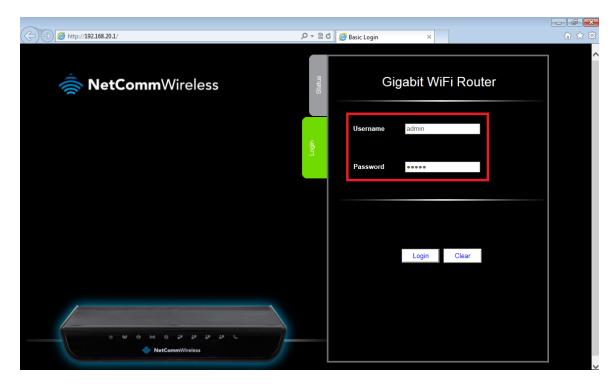
There are two methods that can be used to perform a successful factory reset:

- 1. Using the router's graphical user interface (GUI) to complete a factory reset.
- 2. Performing a factory reset manually using the reset button at the back of the router.

This guide will explain both methods to complete a successful factory reset.

Performing a Factory Reset via the Router GUI Interface

1. Navigate to <u>http://192.168.20.1</u> in a web browser using "**admin**" (without quotation marks) as both the username and password to login to the router.



2. If you have been asked for First Time Setup Wizard , choose "No Thanks, take me to the Basic Interface."



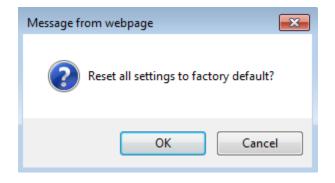
3. Select the "**Switch to Advanced View**" option from near the bottom of the screen.

	sn	Gigabit WiFi Router		
NetCommWireless		WAN IP Address :	192.168.1.100	
	Vireless	3G Status :	N/A	
		3G Signal Strength :	N/A	
		VoIP Status :	Unregistered	
	Mobile Broadband			
	WAN			
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	5	Switch to advanced view		

4. Click **Reset to Default** from the **Toolbox** menu.

Gigabit WiFi Router - NF5				Switch to basic view			
atus	Network Setup	Forwarding Rules	Security Settings	Advanced Settings	VoIP Settings	►NAS Settings	►Toolbox
							System Info
							Routing Table
📕 IPv4 Sy	ystem Status						Restore Settings
	ltem			WAN Status		Sidenote	Firmware Upgrade
nem		WAN Status			Sidenole	Backup Settings	
	Remaining Lease T	ime		21:59:14		Renew	Reset to Default
							Reboot
	IP Address			192.168.1.100		Release	Startup Wizard
				055 055 055 0			Miscellaneous
	Subnet Mask			255.255.255.0			Logout

5. Click the **OK** button.



Performing a Factory Reset Manually



- 1. Ensure the NF5 is powered on.
- 2. Press and hold the reset button at the back of the router for 10-15 seconds. During this time the router lights will flicker in a pattern to show the reset is underway.
- 3. After holding in the reset button for 10-15 seconds, release the button and check that the router lights return to their normal pattern. If this does not happen, disconnect the power supply cable for 30 seconds and then reconnect it.