

NETCOMM LIBERTY™ SERIES 3G Wireless N300 Router

NetComm®



USER GUIDE

Preface

This manual provides information related to the installation, operation, and application of this device. The individual reading this manual is presumed to have a basic understanding of telecommunications terminology and concepts.

If you find the product to be broken or malfunctioning, please contact technical support for immediate service by email at technicalsupport@netcomm.com.au

For product update, new product release, manual revision, or software upgrades, please visit our website at <http://www.Netcomm.com.au>

Important Safety Instructions

With reference to unpacking, installation, use and maintenance of your electronic device, the following basic guidelines are recommended:

- Do not use or install this product near water, to avoid fire or shock hazard. For example, near a bathtub, kitchen sink or laundry tub, or near a swimming pool. Also, do not expose the equipment to rain or damp areas (e.g. a wet basement).
- Do not connect the power supply cord on elevated surfaces. Allow it to lie freely. There should be no obstructions in its path and no heavy items should be placed on the cord. In addition, do not walk on, step on or mistreat the cord.
- Use only the power cord and adapter that are shipped with this device.
- To safeguard the equipment against overheating, make sure that all openings in the unit that offer exposure to air are not blocked.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning. Also, do not use the telephone to report a gas leak in the vicinity of the leak.
- Never install telephone wiring during stormy weather conditions.



WARNING

- Disconnect the power line from the device before servicing.

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NOTE: This document is subject to change without notice.

Save Our Environment

When this equipment has reached the end of its useful life, it must be taken to a recycling centre and processed separate from domestic waste.

The cardboard box, the plastic contained in the packaging, and the parts that make up this router can be recycled in accordance with regionally established regulations. Never dispose of this electronic equipment along with your household waste. You may be subject to penalties or sanctions under the law. Instead, ask for disposal instructions from your municipal government.

Please be responsible and protect our environment.

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Introduction

Introduction

Your 3G18Wn - 3G Wireless N300 Router



Congratulations on your purchase of a NetComm 3G18Wn - 3G Wireless N300 Router. This product is a high-performance router that provides wireless networking and Internet connectivity for your home, office or public space. The NetComm 3G18Wn supports an external 3G USB Modem which enables you to share a 3G Mobile Broadband service among multiple computers.

This product also features a WAN Ethernet port to connect the 3G18Wn to a fixed line (xDSL/Cable/Satellite) service to provide alternate Internet connectivity. The 3G18Wn also allows for a 3G Mobile Broadband connection provided by a 3G USB modem to act as a backup Internet connection to an existing fixed line service, providing automatic Internet failover to 3G in the event that the ADSL/Cable/Satellite service fails. The product features four 10/100 LAN ports for wired computers, and also features a built in Wireless Access Point which enables you to connect computers and laptops wirelessly to the Internet via the router.

The 3G18Wn features the latest standards of wireless security, with wireless security enabled by default on each router. An advanced firewall and VPN pass-through functionality allows for maximum security and caters for the encrypted Point-to-Point communications from connected computers through the 3G18Wn to a VPN Server.

The Port Forwarding and UPnP functionality provided by the 3G18Wn make it easier for today's Internet users to setup and configure the various Network Port Rules needed by Internet applications such as On-Line Gaming, Peer-To-Peer file sharing and Instant Messaging services.

Package Contents

1. 3G18Wn - 3G Wireless N300 Router
2. 12VDC~1A Power Adapter
3. RJ45 LAN Cable
4. Quick Install Guide
5. CD (User's Manual)

Key Features

- Connect to the Internet with a 3G USB modem
- Compatible with UMTS/HSPA/EV-DO/3G/Next G™ USB modems
- 802.11n/300Mbps wireless
- 1 WAN port for alternate Internet connection (ADSL/Cable/Satellite)
- Supports auto Internet failover to 3G
- 4 LAN ports for multiple wired connections
- 2 Transmit and 2 Receive antennas
- Wi-Fi Protected Setup (WPS) for an easy and secure wireless connection
- Browser based interface for configuration and management: OS independent and easy to use
- Full wireless security - WEP, WPA, WPA2

Placement

Placement of your 3G18Wn

Just like your mobile phone, a 3G USB Modem's location will affect its signal strength to the 3G Mobile Base Station (Cell Tower). The data speed achievable from a 3G USB modem is relative to this signal strength, which is affected by many environmental factors. Please keep in mind that the 3G USB Modem will need adequate signal strength in order to provide Internet connectivity whilst choosing a location to place your 3G18Wn - 3G Wireless N300 Router.

Similarly to the 3G USB Modem, the wireless connection between the Router and your Wi-Fi devices will be stronger the closer your connected devices are to your Router. Your wireless connection and performance will degrade as the distance between your Router and connected devices increases. This may or may not be directly noticeable, and is greatly affected by the individual installation environment.

If you have concerns about your network's performance that might be related to range or obstruction factors, try moving the computer to a position between three to five meters from the Router in order to see if distance is the problem. If difficulties persist even at close range, please contact NetComm Technical Support.

Note: While some of the items listed below can affect network performance, they will not prohibit your wireless network from functioning; if you are concerned that your network is not operating at its maximum effectiveness, this checklist may help.

Router Placement

Place your Router as close as possible to the centre of your wireless network devices. To achieve the best wireless network coverage for your "wireless clients" (i.e., computers with built in or USB wireless adapters, laptops with built-in wireless, Wireless PDA / iPhone, etc):

- Ensure that your Router's antennas are parallel to each other, and are positioned vertically (toward the ceiling). If your Router itself is positioned vertically, point the antennas in an upward direction as much as possible.
- In multi-storey homes, place the Router on a floor that is as close to the centre of the home as possible. This may mean placing the Router on an upper floor.
- Try not to place the Router near a cordless telephone that operates at the same radio frequency as the 3G18Wn (2.4GHz).

Avoid obstacles and interference

Avoid placing your Router near devices that may emit radio "noise," such as microwave ovens. Dense objects that can inhibit wireless communication include:

- Refrigerators
- Washers and/or dryers
- Metal cabinets
- Large aquariums
- Metallic-based, UV-tinted windows

If your wireless signal seems weak in some spots, make sure that objects such as these are not blocking the signal's path (between your devices and Router).

Cordless Phones

If the performance of your wireless network is impaired after considering the above issues, and you have a cordless phone:

- Try moving cordless phones away from your Router and your wireless-enabled computers.
- Unplug and remove the battery from any cordless phone that operates on the 2.4GHz band (check manufacturer's information). If this fixes the problem, your phone may be interfering with the Wi-Fi Router.
- If your phone supports channel selection, change the channel on the phone to the farthest channel from your wireless network. For example, change the phone to channel 1 and move your Router to channel 11. See your phone's user manual for detailed instructions.
- If necessary, consider switching to a 900MHz or 5GHz cordless phone.

Choose the “Quietest” Channel for your Wireless Network

In locations where homes or offices are close together, such as apartment buildings or office complexes, there may be wireless networks nearby that can conflict with your wireless network.

Use the Site Survey capabilities found in the Wireless Utility of your wireless adapter to locate any other wireless networks that are available (see your wireless adapter's user manual), and switch your Router and computers to a channel as far away from other networks as possible.

- Experiment with more than one of the available channels, in order to find the clearest connection and avoid interference from neighbouring cordless phones or other wireless devices.
- For NetComm wireless networking products, use the detailed Site Survey and wireless channel information included with your wireless network card. See your network card's user guide for more information.

These guidelines should allow you to cover the maximum possible area with your Router. Should you need to cover an even wider area, you should consider looking at building a hybrid network by combining your wireless network with a HomePlug Network. See the NetComm website for more details on HomePlug products.

Product Layout

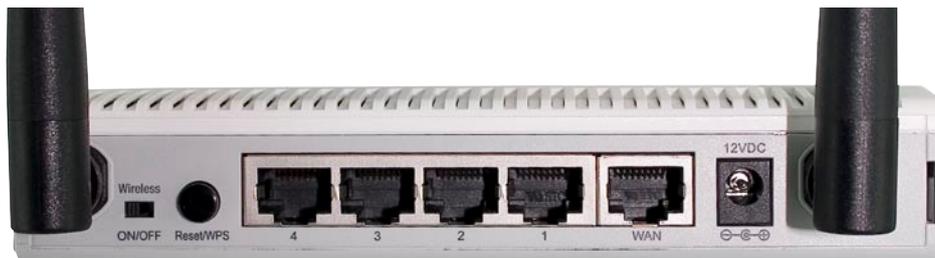
Product Layout

Connecting and Configuring your Router

The Router has been designed to be placed on a desktop. All of the cables exit from the rear of the Router for better organization. The display is easily visible on the front of the Router to provide you with information about network activity and status. See below for explanation of each of the features.



Front Panel	Icon	Description
Power		Lights up when powered ON.
Wireless LAN		Lights up when WLAN is enabled. Blinks on traffic
LAN Ports (1-4)		Lights up when specific LAN connection is established. Blinks on LAN PORT traffic
WAN		Lights up when WAN connection is established
USB		Lights up when a 3G Internet connection is established
USB port		USB port for connecting a compatible 3G USB Modem.



Rear Panel	
Reset/WPS Button	Press once to initiate WPS (see WPS section of this document). Hold this button down for 10 seconds to reset to factory defaults.
Wireless (Off-On)	Switches the Wi-Fi Access Point On/Off
WAN	WAN Ethernet port for Fixed Line (ADSL/Cable/Satellite) connection
LAN (1-4)	LAN Ports for wired Ethernet clients (Computers, Laptops, etc)
12VDC	Power connector, connects to DC 12V 1A Power Adapter

Network and System Requirements

Before continuing with the installation of your 3G18Wn - 3G Wireless N300 Router, please confirm that you comply with the minimum system requirements below.

- Compatible 3G USB Modem with Active SIM/Data Service if you want to use 3G Broadband service.

Note: Subject to terms and conditions from your 3G Mobile Broadband Service Provider.

- Computer with Windows, Macintosh, or Linux-based operating systems with a working Ethernet adapter with TCP/IP Protocol installed.
- A Web Browser such as Internet Explorer, Netscape Navigator, Mozilla Firefox, Opera, Safari etc.

Wireless Computer System Requirements

- Computer with a working IEEE 802.11b, IEEE 802.11g or IEEE 802.11n wireless adapter.

Modem Requirements

In order to use the WAN Ethernet port for Internet Connectivity your fixed line service (Cable/xDSL/Satellite) modem must be equipped with a RJ45 Ethernet port. Many modems have both a RJ45 Ethernet port and a USB connection. If you have a modem with both Ethernet and USB, and are using the USB connection at this time, you will be instructed to use the RJ45 Ethernet port during the installation procedure. If your modem has only a USB port, you can request a different type of modem from your ISP, or you can purchase a modem that has an RJ45 Ethernet port on it.

Connecting your 3G Router

Step 1 – Connect the USB 3G Modem.

Plug the USB 3G modem into the USB port.



Note: The 3G18Wn - 3G Wireless N300 Router is designed to work with 3G USB Dongles that can be used as data modems (support tethered data). Please refer to your service provider for detailed feature information. Please refer to the NetComm website for a list of compatible 3G USB Modems

Step 2 – Connect a computer

Connect one end of the Ethernet cable into a LAN Port on the back panel of the 3G18Wn - 3G Wireless N300 Router, and the other end into an available Ethernet port on the network adapter in the computer you will use to configure the unit.



Step 3 – Plug in the power

Connect the power adapter to the port on the back panel of your 3G Router. Then plug the other end of the power adapter into a wall outlet or power strip.



Default Settings

LAN (Management)

Static IP Address: 192.168.20.1

Subnet Mask: 255.255.255.0

Default Gateway: 192.168.20.1

WAN (Internet)

WAN mode: DHCP

Wireless

SSID: NetComm Wireless

Channel: 11

Security: WEP, 64bit

WEP Key: a1b2c3d4e5

Modem Access

Username: admin

Password: admin

Configuring your Router and Setting up your computer

Having physically connected your 3G18Wn, the next step is to configure the router to establish a broadband connection. Depending on your computers current settings you may first need to reconfigure the TCP/IP (Network Settings) to access your 3G Wireless Router. Follow the instructions for your operating system.

Windows Vista computers

1. In the Windows task bar, click on Start and then click Control Panel.
2. Click on Network and Sharing Center. (Classic view only)
3. Click on Manage Network Connections on the left menu.
4. Right click on Local Area Connection and click on Properties
5. The Local Area Connection dialog box will display a list of currently installed network items. Ensure that the check box to the left of the item labeled Internet Protocol Version 4 (TCP/IPv4) is checked. Select Internet Protocol Version 4 (TCP/IPv4) and click on Properties.
6. In the Internet Protocol Version 4 (TCP/IPv4) properties dialog box, click the radio button labeled Obtain an IP address automatically. Also click the radio button labeled Obtain DNS server address automatically.
7. Click OK twice to confirm your changes and close the Control Panel.

Windows® XP computers

1. In the Windows task bar, click the Start button, and then click Control Panel.
2. Click on Network & Internet Connections icon. (Category mode only).
3. Click the Network Connections icon.
4. In the LAN or High-Speed Internet window, right-click on the icon corresponding to your network interface card (NIC) and select Properties. (Often, this icon is labeled Local Area Connection).
5. The Local Area Connection dialog box displays with a list of currently installed network items. Ensure that the check box to the left of the item labeled Internet Protocol (TCP/IP) is checked. Select Internet Protocol TCP/IP and click on Properties.
6. In the Internet Protocol (TCP/IP) Properties dialog box, click the radio button labeled Obtain an IP address automatically. Also click the radio button labeled Obtain DNS server address automatically.
7. Click OK twice to confirm your changes, and close the Control Panel.

Mac OSX 10.4

1. Click the Apple icon and choose System Preferences.
2. Click on the Network icon.
3. Set Location to Automatic and Show to Built In Ethernet.
4. Click on the TCP/IP tab.
5. In the Configure option, choose Use DHCP with automatic address.
6. Click on Apply Now.

Setting up your 3G Router

Having physically connected your 3G18Wn, the next step is to establish the broadband connection to the Internet. Please follow the steps below to configure your 3G Router via the user interface.

1. Open your web browser (e.g. Internet Explorer/Firefox/Safari) and navigate to <http://192.168.20.1/>
2. Click Login and type "admin" (without quotes) in the Username and Password fields. Then click on Submit.



The screenshot shows a web browser window displaying a login page. The page has a title 'Login' and a header 'Login'. Below the header are two input fields: 'User Name:' and 'Password:'. At the bottom of the form are two buttons: 'Clear' and 'Submit'.

Note: admin is the default username and password for the unit.

3. Set up your WAN connection as follows:

For 3G connections

Note: Before proceeding with this step, ensure that your 3G USB Dongle has been plugged into the USB port of your 3G Router

To configure a 3G WAN connection, please follow these steps:

- Mouseover **Internet Settings** and click on **3G Internet Setting**
- Select your location and mouseover **choose your APN here** and from the drop down list, select your APN.

Otherwise if:

- Your SIM card requires a PIN Code
- Your 3G broadband service provider requires you to input the username/password for your 3G connection.
- You wish to use other alternate 3G connection details (Such as a special APN)

Please enter the relevant information on this screen as provided by your 3G broadband service provider

3G Internet Settings

- Click Apply to save the settings
- If everything is configured properly, the Status page will show that your 3G service is online and the WAN IP address that has been assigned.

3G Connection Status Page

WWAN (3G)			
Interface	Status	Local	Remote
usb0 telstra.internet	up	10.223.4.61	0.0.0.0
Connection Status			
Provider	Telstra		
Service Type	Combined service		
Coverage	WCDMA 850		
IMEI	359475020024900		
Frequency	WCDMA 850		
Signal Strength (dBm)	-65 dBm (strong)		
SIM Status	SIM OK		

APN (Access Point Name) for various providers

ISP	APN	Username/Password Required
Telstra	telstra.Internet	NO
BigPond	telstra.bigpond	YES
Three (Postpaid)	3netaccess	NO
Three (Prepaid)	3services	NO
Vodafone	vfiInternet.au	NO
Optus (postpaid)	connect	NO
Optus (prepaid)	preconnect	NO
DODO	dodols1	NO
	WirelessBroadband	NO
iburst	NO APN	YES User/password only

Note: This table is up to date as of the printing of this manual

For Non-3G Connections

Note: Before proceeding with this step, ensure that your WAN connection has been plugged into the WAN port of your 3G Router

To configure a non WAN connection (Static, DHCP, PPPoE, PPTP), please follow these steps:

- Mouseover Internet Settings and click on WAN
- Select your WAN Connection type from the dropdown (Static, DHCP, PPPoE, PPTP)
- Enter the relevant information on this screen as supplied by your ISP
- Click Apply to save the settings
- If everything is configured properly, the Status page will show that your WAN service is online and the WAN IP address that has been assigned.

Non-3G connection status page:

WAN	
Connected Type	PPPOE
WAN IP Address	121.44.22.76
Subnet Mask	255.255.255.255
Default Gateway	
Primary Domain Name Server	192.231.203.132
Secondary Domain Name Server	192.231.203.3
MAC Address	00:60:64:29:44:B3

Advanced Features

Advanced Features

This section explains other features that you may want to enable depending on your application. Some features can add extra stability and error recovery. Other features are available to assist with integrating the 3G18Wn with your application.

Login Procedure

1. Open your web browser (e.g. Internet Explorer/Firefox/Safari) and navigate to <http://192.168.20.1/>
2. Click Login and type "admin" (without quotes) in the Username and Password fields. Then click on Submit.

The screenshot shows a web browser window with the title 'Login'. The page content includes a header 'Login', a 'User Name:' label followed by a text input field, a 'Password:' label followed by a text input field, and two buttons at the bottom: 'Clear' and 'Submit'.

Note: admin is the default username and password for the unit.

Status

The status page provides system related information. It is shown on login to the 3G18Wn, and can also be accessed by selecting Status from the top menu.

By default, the status page will show System Info, Local Network, WWAN, Connection Status and Ethernet Status. To view either WAN, PPPoE or PPTP individually, click on their relevant buttons. To view them all, click on the All Status button

The screenshot displays the 'Status' page with a navigation bar at the top containing 'Access', 'Unit', and 'Status'. The main content is organized into several sections:

- System Info:**
 - Hardware Version: 0.1.0.1 (0.1.0.25.2011-)
 - System Up Time: 18 hours, 25 mins, 8 secs
- WAN:**
 - Connected Type: DHCP
 - WAN IP Address: [blank]
 - Subnet Mask: [blank]
 - Default Gateway: [blank]
 - Primary Domain Name Server: [blank]
 - Secondary Domain Name Server: [blank]
 - MAC Address: 00:0C:43:30:02:60
- Local Network:**
 - Local IP Address: 192.168.1.50
 - Local Netmask: 255.255.255.0
 - MAC Address: 00:0C:43:30:02:77
- WWAN [3G]:**

Interface	Status	Local	Remote
PPPoE			
PPPoE Status	Disabled		
PPPoE IP Address			
PPTP			
PPTP Status	Disabled		
PPTP IP Address			
PPTP P-LP			
Connection Status			
Provider	N/A		
Service Type	N/A		
Coverage	N/A		
IMEI	N/A		
Frequency	N/A		
Signal Strength (dBm)	dBm (not available)		
3G Status	N/A		
Ethernet Port Status			
Full			

3G Internet Settings

3G Internet Settings

This page allows you to setup your WWAN (Wireless Wide Area Network) connection. Enter the relevant settings as provided by your 3G provider.

Note For 3G WAN connection: The 3G connection fields may not be necessary for your connection. The information on this page will only be used when your service provider requires you to enter a User Name and Password to connect to the 3G network.

Name	Description
APN:	Enter the APN for your 3G USB modem
User Name:	Enter your 3G username
Password:	Enter your 3G password
Operation Mode; There are 3 options:	
'Always On'	Keeps the Internet connection alive, does not disconnect.
'OFF'	Does not connect to the Internet.
'Automatic 3G Backup'	The Automatic 3G Backup feature of the 3G18Wn is designed to provide a backup 3G Internet connection in case your primary connection should fail. To use this feature, you will need both an Ethernet WAN connection (from an xDSL modem/ISDN/Satellite etc) and a 3G WAN connection.
PIN:	Enter the Pin Code for your SIM card

Note: For current APN's of various providers, consult the Setting Up Your Router section of this user manual

WAN

Select the WAN connection type suitable for your environment and configure parameters according to the selected connection type.

STATIC (fixed IP)

If your WAN connection uses a static IP address, please select Static IP Address and fill in the required information in the fields provided.

Internet Settings > WAN

Wide Area Network (WAN) Settings

This page allows you to setup your WAN Connection. First select the WAN connection type (Static, DHCP, PPPoE, L2TP, PPTP), then enter the relevant settings as provided by your ISP.

WAN Connection Type:

Static Mode

IP Address:

Subnet Mask:

Default Gateway:

Primary DNS Server:

Secondary DNS Server:

MAC Clone

Enabled:

Name	Description
IP Address:	Type in the IP address assigned by your Internet Service Provider
Subnet Mask:	Type in the Subnet mask assigned by your Internet Service Provider
Default Gateway:	Type in the WAN Gateway assigned by your Internet Service Provider
Primary/ Secondary DNS:	Type in the DNS address assigned by your Internet Service Provider
MAC Clone:	Please input the MAC address of your computer here if your service provider only permits computers with a certain MAC address to access the Internet. If you are using the computer which used to connect to the Internet via a cable modem, you can simply press the 'Default' button to fill the MAC address field with the MAC address of your computer.

Click Apply to save the settings.

DHCP (Auto config)

This connection will get the IP address from the Internet service provider. Choose this connection if you are connecting the router to a Cable Modem service. Leave everything as default unless instructed by your Internet Service Provider.

Internet Settings > WAN

Wide Area Network (WAN) Settings

This page allows you to setup your WAN Connection. First select the WAN connection type (Static, DHCP, PPPoE, L2TP, PPTP), then enter the relevant settings as provided by your ISP.

WAN Connection Type:

DHCP Mode

Hostname (optional)

MAC Clone

Enabled

Name	Description
Hostname	Please input the host name of your computer. This is optional, and only required if your service provider asks you to do so.
MAC Clone	Please input the MAC address of your computer here if your service provider only permits computers with a certain MAC address to access the Internet. If you are using the computer which used to connect to Internet via a cable modem, you can simply press the 'Default' button to fill the MAC address field with the MAC address of your computer.

Click Apply to save the settings.

PPPoE (ADSL)

Most ADSL services use the PPP over Ethernet protocol. Use this if you connect your 3G Router to a bridged ADSL modem.

Internet Settings > WAN

Wide Area Network (WAN) Settings

This page allows you to setup your WAN Connection. First select the WAN connection type (Static, DHCP, PPPoE, L2TP, PPTP), then enter the relevant settings as provided by your ISP.

WAN Connection Type:

PPPoE Mode

User Name

Password

Verify Password

Keep Alive

Operation Mode

Keep Alive Mode: Redial Period seconds

On demand Mode: Idle Time minutes

MAC Clone

Enabled

Name	Description
Username/Password	Type in your PPPoE account username and password.
Operation Mode; There are 3 options:	
'Keep Alive'	Keeps the Internet connection alive, does not disconnect.
'On Demand'	Only connects to the Internet when there's a connect attempt
'Manual'	Only connects to the Internet when the 'Connect' button on this page is pressed, and disconnects when the 'Disconnect' button is pressed.
MAC Clone	Please input the MAC address of your computer here if your service provider only permits computers with a certain MAC address to access the Internet. If you are using the computer which used to connect to the Internet via cable modem, you can simply press the 'Default' button to fill the MAC address field with the MAC address of your computer.

Click Apply to save the settings.

PPTP

PPTP (Point to Point Tunneling Protocol) allows for a secure connection over the Internet by simply dialing in a local point provided by your ISP provider. The following screen allows client PCs to establish a normal PPTP session and provides hassle-free configuration of the PPTP client on each client PC.

Name	Description
Server IP address:	Type in the server IP address assigned by your Internet Service Provider.
PPTP Account/ Password:	Type in the username and password assigned by your provider.
Address Mode:	Select Dynamic if your service uses a DHCP server, or select Static and type in the IP address, Subnet Mask and Default Gateway assigned by your Internet Service Provider.
Operation Mode; There are 3 options:	
'Keep Alive' -	Keeps the Internet connection alive, does not disconnect.
'On Demand' -	Only connects to the Internet when there's a connect attempt
'Manual' -	Only connects to the Internet when the 'Connect' button on this page is pressed, and disconnects when the 'Disconnect' button is pressed.
MAC Clone:	Please input the MAC address of your computer here, if your service provider only permits computers with a certain MAC address to access Internet. If you're using the computer which used to connect to Internet via cable modem, you can simply press 'Fill My MAC' button to fill the MAC address field with the MAC address of your computer.

Click Apply to save the settings.

WAN Failover Backup

The WAN Failover Backup feature of the 3G18Wn is designed to provide a backup 3G Internet connection in case your primary connection should fail. To use this feature, you will need both an Ethernet WAN connection (from an xDSL modem/ISDN/Satellite etc) and a 3G WAN connection.

To set up WAN failover on your 3G Router, first tick "Enable automatic 3G backup", then fill in the fields that appear.

Name	Description
Internet Host:	Enter an Internet address here to check the Internet connection
APN:	Enter the APN for your 3G USB modem
User Name:	Enter your 3G username
Password:	Enter your 3G password

Click Apply to save the settings.

LAN

This Page allows you to change the LAN (Local Area Network) settings of your 3G Router.

The screenshot shows the 'Local Area Network (LAN) Settings' page. The title is 'Local Area Network (LAN) Settings'. Below the title, there is a note: 'This page allows you to configure the LAN IP address, subnet mask and DHCP settings of your 3G Router.' The form contains the following fields and values:

- LAN Setup:
 - IP Address: 192.168.1.100
 - Subnet Mask: 255.255.255.0
 - LAN 2: (Optional) [Empty]
 - LAN 2 Subnet Mask: [Empty]
 - MAC Address: 00:0C:83:30:82:77
 - DHCP Type: [Enable] [Go]
- DNS Settings:
 - Static IP Address: 192.168.1.100
 - Static IP Subnet Mask: 192.168.1.254
 - Static IP Subnet Mask: 255.255.255.0
 - Primary DNS Server: 192.168.1.100
 - Secondary DNS Server: 192.168.1.50
 - Default Gateway: 192.168.1.50
 - Lease Time: 3600
- Advanced Settings:
 - Static IP Address: [MAC] [IP] [IP]
 - Static IP Subnet Mask: [IP] [IP]
 - Static IP Subnet Mask: [IP] [IP]
 - Static IP Subnet Mask: [MAC] [IP] [IP]
- Other Settings:
 - IP Filtering: [Disable] [Go]
 - LLDP: [Disable] [Go]
 - IGMP Proxy: [Disable] [Go]
 - UPnP: [Disable] [Go]
 - Power Management: [Disable] [Go]
 - POP3 Relay: [Disable] [Go]
 - DNS Proxy: [Enable] [Go]

At the bottom right, there are 'Apply' and 'Cancel' buttons.

Name	Description
IP Address:	The local IP address of this device.
Subnet Mask:	The subnet mask of the local IP address
LAN 2:	Used to configure a secondary LAN IP Address
MAC Address:	The LAN MAC address of your 3G Router
DHCP Type:	Please leave this set to 'Enable' unless you have another DHCP server on the same network.
Primary DNS/Secondary DNS:	(Optional) This feature allows you to manually assign DNS Servers
Lease Time:	DHCP lease times of the DHCP clients of your 3G Router.

Click Apply to save the settings.

Advanced Routing

This page allows you to configure static and dynamic routing rules for your 3G Router.

Internet Settings > Advanced Routing

Advanced Routing Settings
 This page allows you to configure static and dynamic routing rules for your 3G Router.

Add a routing rule

Destination:

Range:

Gateway:

Interface:

Comment:

Current routing table in the system:

No.	Destination	Netmask	Gateway	Flags	Metric	Ref	Use	Interface	Comment
1	255.255.255.255	255.255.255.255	0.0.0.0	5	0	0	0	LAN(1:0)	
2	192.168.1.0	255.255.255.0	0.0.0.0	1	0	0	0	LAN(1:0)	
3	255.0.0.0	255.0.0.0	0.0.0.0	1	0	0	0	LAN(1:0)	

Dynamic Routing Settings

Dynamic Routing Protocol

RIP:

Advanced Routing – Static

Static Routing allows computers that are connected to your 3G Router to communicate with computers on another LAN segment which are connected to it via another router. To set a rule, you need to specify the following:

- Destination
- Sub Netmask
- Gateway
- Interface

Advanced Routing – Dynamic

Dynamic Routing uses the RIP protocol to allow the 3G Router to adapt to changes in the network. RIP enables the device to determine the best route for each packet based on the “hop count” or number of hops between Source and Destination. To enable Dynamic Routing, select Enable from the dropbox and click Apply.

DHCP Client

This page allows you to view the current DHCP client of your 3G Router.

Internet Settings > DHCP clients

DHCP Client List
 This page allows you to view the current DHCP client of your 3G Router.

DHCP Clients		
MAC Address	IP Address	Expires in
00:21:9B:D2:BA:82	192.168.1.100	23:52:55
00:02:6F:53:72:0E	192.168.1.101	23:49:34

Wireless Settings

Wireless Settings

Basic

This page allows you to define the basic wireless settings for this device such as the SSID and channel.



Name	Description
Radio On/Off:	On by default. Changing this option to Off will turn off the wireless feature on the unit and you will not be able to connect to your 3G Router wirelessly.
Network Mode: You can select which wireless standards are able to connect to your wireless network:	
11b/g mixed mode:	Both 802.11b and 802.11g wireless devices are in your network.
11b only:	Select this if all of your wireless clients are 802.11b.
11g only:	Select this if all of your wireless clients are 802.11g.
11b/g/n mixed mode:	Select this if 802.11b and 802.11g and 802.11n wireless devices are in your network.
Network Name (SSID):	The SSID (Service Set Identifier) is the name of your wireless network. Use a unique name to identify your wireless network so that you can easily connect from your wireless clients. This field is case sensitive and can be up to 32 characters. You should change the default SSID for added security.
Frequency (Channel):	This setting configures the frequency that the Wireless Radio uses for wireless connectivity. Select one channel that you wish to use from the drop down list.

Click Apply to save the settings.

Advanced

This page allows you to modify the advanced wireless settings for your 3G Router. These settings should not be changed unless you are aware of what effect they will have.

Name	Description
Beacon Interval:	Interval of time the wireless router broadcasts a beacon, used to synchronize the wireless network.
Data Beacon Rate (DTIM):	Enter a value between 1 and 255 for the Delivery Traffic Indication Message (DTIM). A DTIM is a countdown informing clients of the next window for listening to broadcast and multicast messages
Fragment Threshold:	This specifies the maximum size of a packet during the fragmentation of data to be transmitted. If you set this value too low, it will result in bad performance.
RTS Threshold:	When the packet size is smaller than the RTS threshold, the wireless router will not use the RTS/CTS mechanism to send this packet.
AP Isolation:	This feature allows you to isolate clients on your wireless network. To enable communication between the wireless clients connected to your 3G Router, select Disabled. To cut the communication between the wireless clients, please choose Enabled.
TX Power:	This determines the output power of the antenna
WMM Capable:	WMM (Wi-Fi Multimedia) if enabled supports QoS (Quality of Service) for experiencing better audio, video and voice in applications
WMM Parameters:	Click on the WMM Configuration button to configure the WMM parameters
Broadcast Network Name (SSID):	Select 'Disabled' to hide the SSID of your 3G Router. If disabled, other people will not be able scan and detect this product's SSID.

Click Apply to save the settings.

Security

This page allows you to configure the wireless security for your 3G Router. Setting up sufficient wireless security can prevent unauthorised access to your wireless network.

Wireless Settings > Security

Wireless Security Settings

This page allows you to configure the wireless security for your 3G Router. Setting up sufficient wireless security can prevent unauthorised access to your wireless network.

Select SSID
SSID choice:

"NetComm Wireless"
Security Mode:

Wire Equivalence Protection (WEP)
Default Key:

WEP Key 1:	<input type="text" value="a1b2c3d4e5"/>	<input type="text" value="Hex"/>
WEP Key 2:	<input type="text"/>	<input type="text" value="Hex"/>
WEP Key 3:	<input type="text"/>	<input type="text" value="Hex"/>
WEP Key 4:	<input type="text"/>	<input type="text" value="Hex"/>

Access Policy
Policy:

Add a MAC address to the allow/block list:

Name	Description
SSID Choice:	Select the SSID on which to configure the security settings
Security Mode:	Select the security mode for the wireless network. See below for more information
Access Policy:	This feature allows MAC Address Control, which prevents unauthorized clients from accessing your wireless network. Select whether to allow/block users on the policy list, and add their MAC addresses to the list on the format XX:XX:XX:XX:XX:XX

Click Apply to save the settings.

Security Mode

You may choose from the following wireless security options: Disabled, Open, Shared, WEPAUTO, WPA, WPA-PSK, WPA2, WPA2-PSK, WPA-PSK-WPA2-PSK, WPA1-WPA2 or 802.1x.

Wireless Settings > Security

Wireless Security Settings

This page allows you to configure the wireless security for your 3G Router. Setting up sufficient wireless security can prevent unauthorised access to your wireless network.

Select SSID
SSID choice:

"NetComm Wireless"
Security Mode:

Wire Equivalence Protection (WEP)
Default Key:

WEP Key 1:	<input type="text" value="a1b2c3d4e5"/>	<input type="text" value="Hex"/>
WEP Key 2:	<input type="text"/>	<input type="text" value="Hex"/>
WEP Key 3:	<input type="text"/>	<input type="text" value="Hex"/>
WEP Key 4:	<input type="text"/>	<input type="text" value="Hex"/>

Access Policy
Policy:

Add a MAC address to the allow/block list:

Name	Description
WEP:	WEP (Wired Equivalent Privacy) is enabled by default to help prevent against unwanted wireless users accessing your 3G Router. The default 64 bit Hexadecimal WEP key is: a1b2c3d4e5

Wireless Settings > Security

Wireless Security Settings

This page allows you to configure the wireless security for your 3G Router. Setting up sufficient wireless security can prevent unauthorised access to your wireless network.

Select SSID
SSID choice:

"NetComm Wireless"
Security Mode:

WPA
WPA Algorithms: TKIP AES TKIPAES
Key Renewal Interval: seconds

Radius Server
IP Address:
Port:
Shared Secret:
Session Timeout:
Idle Timeout:

Access Policy
Policy:
Add a MAC address to the allow/block list:

Name	Description
WPA/WPA2:	WPA (Wi-Fi Protected Access) authentication is suitable for enterprises. It must be used in conjunction with an authentication server such as RADIUS to provide centralized access control and management. It can provide stronger encryption and authentication solution than non WPA modes.

Wireless Settings > Security

Wireless Security Settings

This page allows you to configure the wireless security for your 3G Router. Setting up sufficient wireless security can prevent unauthorised access to your wireless network.

Select SSID
SSID choice:

"NetComm Wireless"
Security Mode:

WPA
WPA Algorithms: TKIP AES TKIPAES
Pass Phrase:
Key Renewal Interval: seconds

Access Policy
Policy:
Add a MAC address to the allow/block list:

Name	Description
WPA-PSK/WPA2-PSK:	A newer type of security is WPA-PSK (TKIP) and WPA2-PSK (AES). This type of security gives a more secure network when compared to WEP. Use TKIP Encryption Type for WPA-PSK and AES for WPA2-PSK. After that, please enter the key in the Passphrase field. The key needs to be more than 8 characters and less than 63 characters and it can be any combination of letters and numbers. Please note that the configuration for WPA-PSK and WPA2-PSK is identical.

Wireless Settings > Security

Wireless Security Settings

This page allows you to configure the wireless security for your 3G Router. Setting up sufficient wireless security can prevent unauthorised access to your wireless network.

Select SSID
SSID choice:

"NetComm Wireless"
Security Mode:

802.1x WEP
WEP: Disable Enable

Radius Server
IP Address:
Port:
Shared Secret:
Session Timeout:
Idle Timeout:

Access Policy
Policy:
Add a MAC address to the allow/block list:

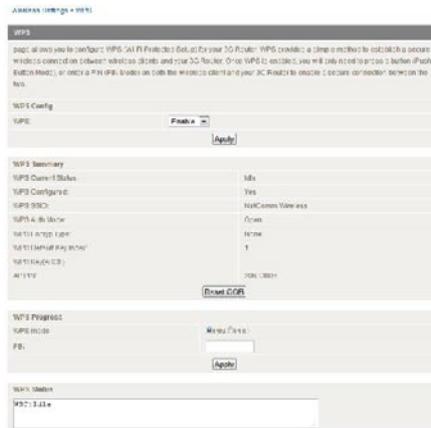
Name	Description
802.1x:	In order to use 802.1X security, you need to have a RADIUS server on your network that will act as the authentication server. Please type in the details for your RADIUS server in the fields required.

Note: After configuring wireless security, you also need to configure your wireless adapter to use the same security settings before you can connect wirelessly. Not all wireless adapters support WPA-PSK/WPA2-PSK/WPA/WPA2 security; please refer to your wireless adapter user guide for more details. It is strongly recommended to set up a simple wireless security such as WEP 64bit or WPA (when the wireless client supports WPA) in order to secure your network.

WPS

WPS is the simplest way to establish a connection between wireless clients and your 3G Router. This method removes the need to manually select the encryption mode and fill in the passphrase. You only need to press a button on both wireless client and wireless router, and the WPS will do the rest for you. The wireless router supports two types of WPS:

Name	Description
WPS via Push Button	You have to push a specific button on the wireless client or in your wireless client utility to start the WPS mode, and switch the wireless router to WPS mode. You can simply push the WPS button of the wireless router, or click the 'Start Process' button in the web configuration interface
WPS via PIN code	You have to know the PIN code of the wireless client and switch it to WPS mode, then input the wireless client PIN to the wireless router web interface.



Name	Description
WPS:	Use the dropdown to either enable or disable the WPS function.
WPS Current Status:	If the wireless security (encryption) function of this wireless router is properly set, you will see a 'Success' message here. Otherwise, you will see 'Idle'.
WPS SSID:	This is the network broadcast name (SSID) of the router.
WPS Auth Mode:	It shows the active authentication mode for the wireless connection.
WPS PIN:	This is the WPS PIN code of the wireless router. You may need this information when connecting to other WPS-enabled wireless devices.
WPS Mode:	Select either PIN or PBC.

Station List

The Station List shows the wireless clients currently associated with your 3G Router.

[Wireless Settings > Station List](#)

Station List							
This page allows you to view a list of the wireless clients that are currently associated with your 3G Router.							
Wireless Network							
MAC Address	Aid	PSM	MimoPS	MCS	BW	SGI	STBC
00:1F:5B:6A:B3:91	1	1	0	7	20M	0	0

Firewall

Firewall

MAC/IP/Port Filtering

This page allows you to setup MAC, IP and port filtering rules to protect your network from malicious activity. The filtering rules can be used to either allow or block certain users and/or ports from accessing the Internet.

Firewall > MAC/IP/Port Filtering

MAC/IP/Port Filtering Settings

This page allows you to setup MAC, IP and port filtering rules to protect your network from malicious activity. The filtering rules can be used to either allow or block certain users and/or ports from accessing the Internet.

Basic Settings

MAC/IP/Port Filtering: Disable Enable

Default Policy: The packets that don't match with any rules would be: Accepted Dropped

[Apply] [Reset]

MAC/IP/Port Filter Settings

MAC address:

Dest IP Address:

Source IP Address:

Protocol: None

Dest Port Range: -

Source Port Range: -

Action: Accept Drop

Comment:

(The maximum rule count is 32)

[Apply] [Reset]

Current MAC/IP/Port Filtering rules in system:

No.	MAC address	Dest IP Address	Source IP Address	Protocol	Dest Port Range	Source Port Range	Action	Comment	Priority
Others would be dropped									

[Delete Selected] [Reset]

Basic Settings	
Name	Description
MAC/IP/Port Filtering:	Select Enable to enable MAC/IP/Port Filtering
Default Policy:	Select whether packets that do not match any rules are accepted or dropped

MAC/IP/Port Filtering Settings	
Name	Description
MAC Address:	MAC address of a local computer
Dest IP Address:	Destination IP Address for the filter rule
Source IP Address:	Source IP Address for the filter rule
Protocol:	Select the port number protocol type (TCP, UDP or both). If you are unsure, then leave it to the default "TCP&UDP" setting
Dest Port Range:	Destination Port Range of the filter rule
Source Port Range:	Source Port Range of the filter rule
Action:	Either accept or drop the packet that matches the rule
Comment:	Add a comment to identify the rule (optional)

Click Apply to save the settings.

Port Forwarding

This page allows you to configure port forwarding rules to allow remote users to access services such as Web or FTP on your local computers. This allows you to redirect a particular port number (from the Internet/WAN port) to a particular LAN IP address.

Firewall > Port Forwarding

Port Forwarding Settings

This page allows you to configure port forwarding rules to allow remote users to access services such as Web or FTP on your local computers. This allows you to redirect a particular port number (from the Internet/WAN port) to a particular LAN IP address.

Virtual Server Settings

Virtual Server Settings: ▾

IP Address:

Port Range: -

Protocol: ▾

Comment:

(The maximum rule count is 32.)

Current Virtual Servers in system:

No.	IP Address	Port Range	Protocol	Comment
<input type="button" value="Delete Selected"/> <input type="button" value="Reset"/>				

Name	Description
Virtual Server Settings:	Enable/Disable port forwarding
IP Address:	The LAN IP address that the public port number packet will be sent to
Port Range:	The public port numbers to be sent to the specific LAN IP address
Protocol:	Select the port number protocol type (TCP, UDP or both). If you are unsure, then leave it as the default "TCP&UDP" setting
Comment:	Add a comment to identify the rule (optional)

Click Apply to save the settings.

DMZ

If you have a client PC that cannot run an Internet application (e.g. Games) properly from behind the NAT firewall, then you can open up the firewall restrictions to allow unrestricted two-way Internet access by defining a DMZ Host.

The DMZ function allows you to re-direct all packets going to your WAN port IP address, to a particular IP address in your LAN. The difference between the virtual server and the DMZ function is that the virtual server re-directs a particular service/Internet application (e.g. FTP, websites) to a particular LAN client/server, whereas DMZ re-directs all packets (regardless of services) going to your WAN IP address to a particular LAN client/server.

Firewall > DMZ

DMZ Settings

This page allows you to nominate a computer on your network that can be accessed from the Internet regardless of any port forwarding or firewall settings.

DMZ Settings

DMZ Settings: ▾

DMZ IP Address:

Name	Description
DMZ Settings:	Enable/disable DMZ.
DMZ IP Address:	Fill-in the IP address of a particular host in your LAN Network that will receive all the packets originally going to the WAN port/Public IP address of your 3G Router.

Click Apply to save the above configurations.

System Security

This page allows you to improve the security of your 3G Router through the SPI firewall and remote access settings.

Firewall > System Security

System Security Settings
 This page allows you to improve the security of your 3G Router through the SPI firewall and remote access settings.

Remote management
 Remote management (via WAN) ▾

Deny ping from WAN interface
 Deny ping from WAN interface ▾

Stateful Packet Inspection (SPI)
 SPI Firewall ▾

Name	Description
Remote Management (via WAN):	Enable/Disable remote management on the WAN interface.
Deny ping from WAN interface:	Select Enable to deny ICMP packets received on the WAN interface. Otherwise, select Disable to allow ICMP packets received on the WAN interface.
SPI Firewall:	Enable/Disable the SPI (Stateful Packet Inspection) firewall to improve the security of your 3G Router.

Click Apply to save the settings.

Content Filtering

This page allows you to configure content, URL and host filters to restrict improper content access from LAN computers

Firewall > Content Filtering

Content Filter Settings
 This page allows you to configure content, URL and host filters to restrict improper content access from LAN computers.

Web Content Filter
 Filters: Proxy Java ActiveX

URL Filter Settings
 Current Webs URL Filters:
 No

Add a URL filter:
 URL:

Host Filter Settings
 Current Website Host Filters:
 No

Add a Host(keyword) Filter:
 Keyword

Name	Description
Web Content Filter:	Tick the boxes to enable Proxy, Java or ActiveX content filtering
URL Filter:	Block access to a website by entering its full URL address.
Host Filter:	Block access to block access to certain websites by entering a keyword

Click Apply to save the settings.

Administration

Administration

Management

This page allows you to configure administrator system settings including the administrator username and password, NTP settings, and DDNS settings.

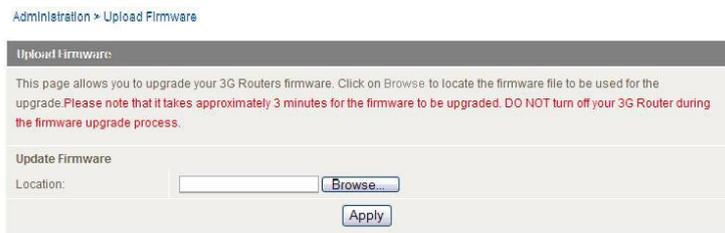


Name	Description
Select Language:	Select a language for the web interface.
Administrator Settings (account/ password):	Configure a new administrator username and password.
NTP Settings:	The NTP (Network Time Protocol) settings allow your router to synchronise its internal clock with the global Internet Time. These settings will affect functions such as System Log entries and Firewall settings.
DDNS:	DDNS (Dynamic Domain Name Service) allows you to map the static domain name to a dynamic IP address. To use this feature, you must sign up for an account from a DDNS service provider. This router supports DynDNS, TZO and other common DDNS service providers.

Click Apply to save the settings.

Upload Firmware

This page allows you to upgrade the Router's firmware. To upgrade the firmware of your 3G Router, you need to download the firmware file to your local hard disk, and then click the Browse button to locate the firmware file on your computer.



Once you have selected the new firmware file, click Apply to start the upgrade process.

Setting Manager

This page allows you to import/export the system settings, reset your 3G Router to factory defaults, or reboot your 3G Router.

Administration > Settings Manager

Settings Management

This page allows you to import/export the system settings, or reset your 3G Router to factory defaults.

Export Settings

Import Settings

Settings file location:

Load Factory Defaults

Reboot Router

Statistics

This page allows you to view the LAN, WAN and wireless statistics of your 3G Router.

Administration > Statistics

Statistics

This page allows you to view the LAN, WAN and wireless statistics of your 3G Router.

Memory	
Memory total:	13112 kB
Memory left:	2094 kB
WAN/LAN	
WAN Rx packets:	0
WAN Rx bytes:	0
WAN Tx packets:	809
WAN Tx bytes:	521328
LAN Rx packets:	16573
LAN Rx bytes:	1299526
LAN Tx packets:	11772
LAN Tx bytes:	2262235
All interfaces	
Name:	lo
Rx Packet:	17
Rx Byte:	2995

System Log

All important system events are logged. You can use this function to check the event log of your 3G Router.

Administration > System Log

System Log

```

System Log
Jan 1 02:00:20 (none) syslog.info syslogd started: BusyBox v1.12.1
Jan 1 02:00:20 (none) user.notice kernel: klogd started: BusyBox v1.12.1 (2009-02-25 12:42:22 EDT)
Jan 1 02:00:23 (none) user.debug kernel: net: no IPv6 routers present
Jan 1 02:00:23 (none) user.debug kernel: eth2.2: no IPv6 routers present
Jan 1 02:00:24 (none) user.debug kernel: br0: no IPv6 routers present
Jan 1 02:00:29 (none) user.info kernel: br0: topology change detected, propagating
Jan 1 02:00:29 (none) user.info kernel: br0: port 2(eth2.1) entering forwarding state
Jan 1 02:00:29 (none) user.info kernel: lo: topology change detected, propagating
Jan 1 02:00:29 (none) user.info kernel: br0: port 1(veth) entering forwarding state
Jan 1 02:10:16 (none) user.warn kernel: IPv6 Mcast: AddrMcast
Jan 1 02:10:16 (none) user.warn kernel: Start Seq - 00200018
    
```

Troubleshooting

Troubleshooting

This section provides an overview of common issues, and possible solutions for the installation and operation of your 3G Router.

1. Unable to access the Web Configuration when I use my computer to configure my 3G Router.

Note: It is recommended that you use an Ethernet connection to configure the 3G18Wn.

Ensure that the correct LAN light on your 3G Router is ON.

If the light is NOT ON, check to see if the cable for the Ethernet connection is securely connected.

Note: Ensure that the IP Address of the computer is in the same range and subnet as the 3G18Wn. The default IP Address of the 3G18Wn is 192.168.20.1. All the computers on the local area network must have a unique IP Address within the same range (e.g., 192.168.20.x). All computers must also have the same subnet mask (e.g., 255.255.255.0).

Do a Ping test to make sure that the 3G18Wn is responding.

- Click on Start > Run
- Type in CMD and press Enter.
- Type "ping 192.168.20.1" (without quotes). A successful ping will show four replies.

Note: If you have changed the default IP Address, ensure you ping the correct IP Address assigned to the 3G18Wn.

2. Why my wireless client can NOT access the Internet?

When the 3G18Wn is configured to use Wireless encryption (WEP, WPA/WPA2 etc), you need to ensure your wireless adapter settings match your 3G Router's settings. Please refer to your wireless adapter manual for more information. Ensure that the wireless client is associated with your 3G Router.

To check this connection (Windows XP), follow these steps:

- Click on Start > Control Panel > Network Connection
- Right Click on Wireless Network connection
- Select View Available Wireless Networks. The "Connect to Wireless Network" screen appears. Ensure you have selected the correct wireless network.

Ensure the IP Address assigned to the wireless adapter is within the same subnet as your 3G Router. The 3G18Wn has a default IP Address of 192.168.20.1. Wireless adapters must have an IP Address in the same range (e.g., 192.168.20.x). Although the subnet mask must be the same for all the computers on the network, no two devices may have the same IP Address. Therefore, each device must have a unique IP Address.

To check the IP Address assigned to the wireless adapter, follow the steps below:

- Click on Start > Run
- Type in CMD and press Enter.
- Type in "ipconfig /all" and press Enter
- Type in "ping 192.168.20.1" to check if you can access the 3G18Wn

Note: If you have changed the default IP Address, ensure you ping the correct IP Address assigned to the 3G18Wn.

3. Why does my wireless connection keep dropping?

Please try the following steps to improve the wireless signal quality.

- Antenna Orientation.
- Try different antenna orientations for your 3G Router.
- Try to keep the antenna at least 6 inches away from the wall or other objects.
- Try changing the channel on the 3G18Wn to a different channel to avoid interference. Please refer to the Basic > Wireless section of this manual
- Keep your product away (at least 3-6 feet) from electrical devices that generate RF noise, like microwaves, monitors, electric motors, etc.

4. Cannot establish a wireless connection?

Note: An Ethernet connection is required to troubleshoot the 3G18Wn Wireless Router.

When the 3G18Wn is configured to use Wireless encryption (WEP, WPA/WPA2 or any encryption), you need to ensure that your wireless adapter settings matches. Please refer to your wireless adapter manual for additional information.

- Move the 3G18Wn and the wireless client into the same room, and then test the wireless connection.

- Try to disable all security settings such as WEP, and MAC Address Control.
- Turn off the 3G18Wn and the client. Then turn the 3G18Wn back on again, and then turn on the client.
- Ensure that all devices are set to Infrastructure mode.
- Ensure that the LED indicators are indicating normal activity. If not, ensure that the AC power and Ethernet cables are firmly connected.
- Ensure that the IP Address, subnet mask, gateway and DNS settings are correctly entered on the computer.
- If you are using 2.4GHz cordless phones, X-10 equipment, or other home security systems, ceiling fans, or lights, your wireless connection may degrade dramatically, or drop altogether.
- To avoid interference, you can change the wireless Channel on your 3G Router.
- Keep your product at least 3-6 feet away from electrical devices that generate RF noise. Examples include: microwaves, monitors, electric motors, and so forth.

5. I do not remember my encryption key. What should I do?

If you forgot your encryption key, the Wireless card will not be able to establish a connection to your 3G Router.

To reset the encryption key(s), login to the 3G18Wn web configuration using an Ethernet connection.

6. How do I reset my 3G18Wn to its factory default settings?

To hard-reset the 3G18Wn to its factory default settings, follow the steps listed below:

- Ensure that the router is powered on (for at least 1 minute).
- Press the reset button for at least ten seconds and release. At this point, the reset is in progress. Do not power off the unit at this point.
- After your 3G Router reboots, the default settings are now restored. This entire process takes several minutes to complete.
- Once you have reset the router to its default settings you will be able to access the device's web configuration using <http://192.168.20.1> with username/password of "admin".

8. What can I do if my Ethernet cable does not work properly?

- First, ensure that there is a solid cable connection between the Ethernet port on the 3G18Wn, and your NIC (Network Interface Card).
- Second, ensure that the settings on your network adapter are "Enabled," and set to accept an IP address from the DHCP (Please refer to the Computer Hardware Configuration section in this manual for additional information).
- If all settings appear to be correct, ensure that you are not using a crossover Ethernet cable. Although the 3G18Wn is MDI/MDIX compatible, not all NIC are. Therefore, it is recommended that you use a straight through Ethernet cable when possible.

Establishing Your Wireless Connection

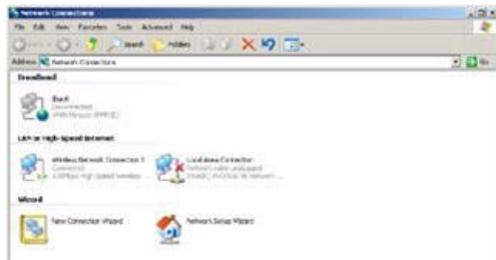
Establishing Your Wireless Connection

The following examples use “NetComm Wireless” as the SSID and 64bit WEP with “a1b2c3d4e5” as the encryption key.

Windows XP service pack 2

Follow these steps:

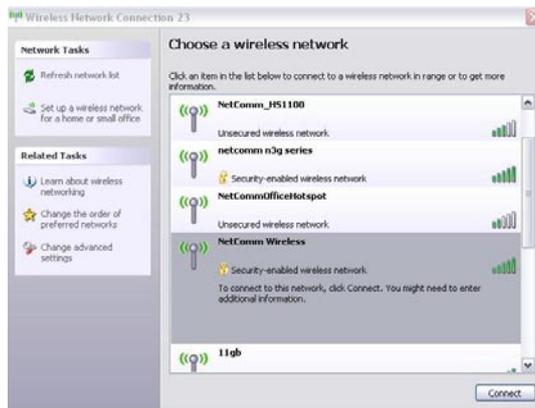
1. Open Network Connections (Start -> Control Panel -> Network Connections):



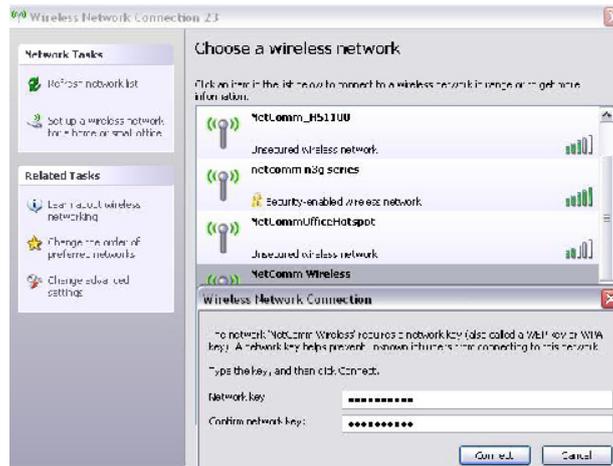
2. Right-click on your Wireless Network Connection and select View Available Wireless Networks:



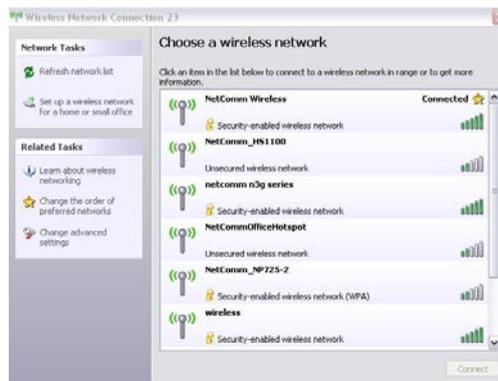
3. Select the wireless network you want to connect to and click Connect:



4. Enter the network key (“a1b2b3d4e5”) and click Connect:



5. The connection will show Connected.



Mac OSX 10.4

Follow these steps:

1. Click on the Airport icon on the top right menu.



2. Click on the network name that you want to connect. This example uses “NetComm Wireless” as the network name.



3. On the new window, tick on Show Password and type in the network key in the Password field. This example uses “a1b2c3d4e5” as the key. After that, click on OK.



4. To check the connection, click on the Airport icon and there should be a tick next to the wireless name.



Windows Vista

Follow these steps:

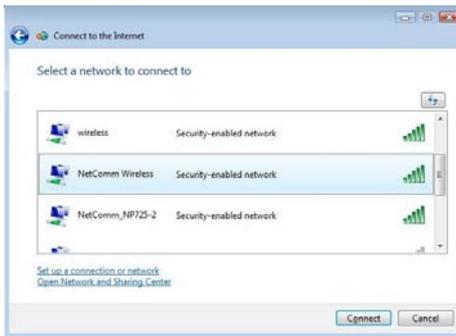
1. Open Network and Sharing Center (Start > Control Panel (Classic View) > Network and Sharing Center).



2. Click on "Connect to a network".



3. Choose "NetComm Wireless".



4. Tick "Display Characters" and type in the network security key. This example uses "a1b2c3d4e5". Then click "Connect".



5. Tick on both "Save this network" and "Start this connection automatically" and click on "Close".



Notes: For other operating system (Windows 98SE, Windows ME, Windows 2000 etc) or if you use the wireless adaptor utility to configure your wireless connection, please consult the wireless adaptor documentation for additional information.

How To configure Wireless Security

How To Configure Wireless Security

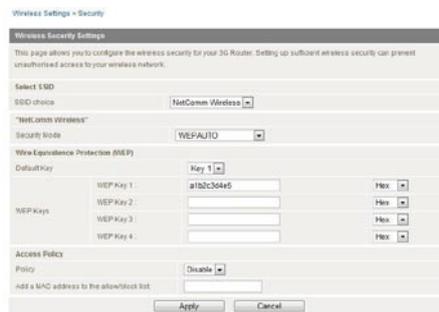
1. Open your web browser (i.e. Internet Explorer or Firefox) and navigate to <http://192.168.20.1/>.



2. Click on Login, then enter your User Name and Password (default: admin/admin).



3. Mouseover Wireless Settings and then click on Security. On this page you can configure the wireless security.

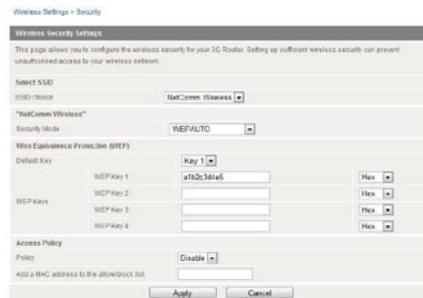


4. To use WEP, please configure the following:

- Change Security to WEP-AUTO
- Type in the key in the WEP Key 1 field (This example uses “a1b2c3d4e5” key)

Notes: WEP key can only use numbers (0 to 9) and letters (A to F).

- Click on Save to save the settings



5. To use WPA-PSK/WPA2-PSK, please configure the following:

- Change Security to WPA-PSK or WPA2-PSK
- Change Encryption Type to TKIP for WPA-PSK or AES for WPA2-PSK
- Enter the WPA/WPA2 key in the Passphrase field.

Notes: The key needs to be more than 8 characters and less than 63 characters and it can be any combination of letters and numbers.



- Click Apply to save the settings

Notes: Wireless client network cards must be WPA-compliant to connect to a WPA enable network, if in doubt check the wireless client network card documentation, or use WEP security.

Notes: After changing the security settings, you might need to remove the current wireless settings on the computer and reconfigure the wireless computer according to the new settings.

Appendix

Legal & Regulatory Information

This manual is copyright. Apart from any fair dealing for the purposes of private study, research, criticism or review, as permitted under the Copyright Act, no part may be reproduced, stored in a retrieval system or transmitted in any form, by any means, be it electronic, mechanical, recording or otherwise, without the prior written permission of NetComm Limited. NetComm Limited accepts no liability or responsibility, for consequences arising from the use of this product.

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Customer Information

ACA (Australian Communications Authority) requires you to be aware of the following information and warnings:

- (1) This unit shall be connected to the Telecommunication Network through a line cord which meets the requirements of the ACA TS008 Standard.
- (2) This equipment has been tested and found to comply with the Standards for C-Tick and or A-Tick as set by the ACA . These standards are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio noise and, if not installed and used in accordance with the instructions detailed within this manual, may cause interference to radio communications. However, there is no guarantee that interference will not occur with the installation of this product in your home or office. If this equipment does cause some degree of interference to radio or television reception, which can be determined by turning the equipment off and on, we encourage the user to try to correct the interference by one or more of the following measures:
 - Change the direction or relocate the receiving antenna.
 - Increase the separation between this equipment and the receiver.
 - Connect the equipment to an alternate power outlet on a different power circuit from that to which the receiver/TV is connected.
 - Consult an experienced radio/TV technician for help.
- (3) The power supply that is provided with this unit is only intended for use with this product. Do not use this power supply with any other product or do not use any other power supply that is not approved for use with this product by NetComm. Failure to do so may cause damage to this product, fire or result in personal injury.

Product Warranty

The warranty is granted on the following conditions:

1. This warranty extends to the original purchaser (you) and is not transferable;
2. This warranty shall not apply to software programs, batteries, power supplies, cables or other accessories supplied in or with the product;
3. The customer complies with all of the terms of any relevant agreement with NetComm and any other reasonable requirements of NetComm including producing such evidence of purchase as NetComm may require;
4. The cost of transporting product to and from NetComm's nominated premises is your responsibility; and,
5. NetComm does not have any liability or responsibility under this warranty where any cost, loss, injury or damage of any kind, whether direct, indirect, consequential, incidental or otherwise arises out of events beyond NetComm's reasonable control. This includes but is not limited to: acts of God, war, riot, embargoes, acts of civil or military authorities, fire, floods, electricity outages, lightning, power surges, or shortages of materials or labour.
6. The customer is responsible for the security of their computer and network at all times. Security features may be disabled within the factory default settings. NetComm recommends that you enable these features to enhance your security.

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The warranty is automatically voided if:

1. You, or someone else, use the product, or attempts to use it, other than as specified by NetComm;
2. The fault or defect in your product is the result of a voltage surge subjected to the product either by the way of power supply or communication line, whether caused by thunderstorm activity or any other cause(s);
3. The fault is the result of accidental damage or damage in transit, including but not limited to liquid spillage;
4. Your product has been used for any purposes other than that for which it is sold, or in any way other than in strict accordance with the user manual supplied;
5. Your product has been repaired or modified or attempted to be repaired or modified, other than by a qualified person at a service centre authorised by NetComm; and,
6. The serial number has been defaced or altered in any way or if the serial number plate has been removed.

Limitations of Warranty

The Trade Practices Act 1974 and corresponding State and Territory Fair Trading Acts or legalisation of another Government (“the relevant acts”) in certain circumstances imply mandatory conditions and warranties which cannot be excluded. This warranty is in addition to and not in replacement for such conditions and warranties.

To the extent permitted by the Relevant Acts, in relation to your product and any other materials provided with the product (“the Goods”) the liability of NetComm under the Relevant Acts is limited at the option of NetComm to:

- Replacement of the Goods; or
- Repair of the Goods; or
- Payment of the cost of replacing the Goods; or
- Payment of the cost of having the Goods repaired.

All NetComm ACN 002 490 486 products have a standard 12 months warranty from date of purchase. However some products have an extended warranty option (refer to packaging). To be eligible for the extended warranty you must supply the requested warranty information to NetComm within 30 days of the original purchase by registering on-line via the NetComm web site at

www.netcomm.com.au

NetComm



Dynalink

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Product Warranty

NetComm products have a standard 12 months warranty from date of purchase. However some products have an extended warranty option, via registering your product online at the NetComm website www.netcommlimited.com.

Technical Support

If you have any technical difficulties with your product, please refer to the support section of our website.

www.netcomm.com.au/support

Note: NetComm Technical Support for this product only covers the basic installation and features outlined in the Quick Start Guide. For further information regarding the advanced features of this product, please refer to the configuring sections in the User Guide or contact a Network Specialist.