



# NetCommWireless

**Increase Wireless Reception**

(NF5)

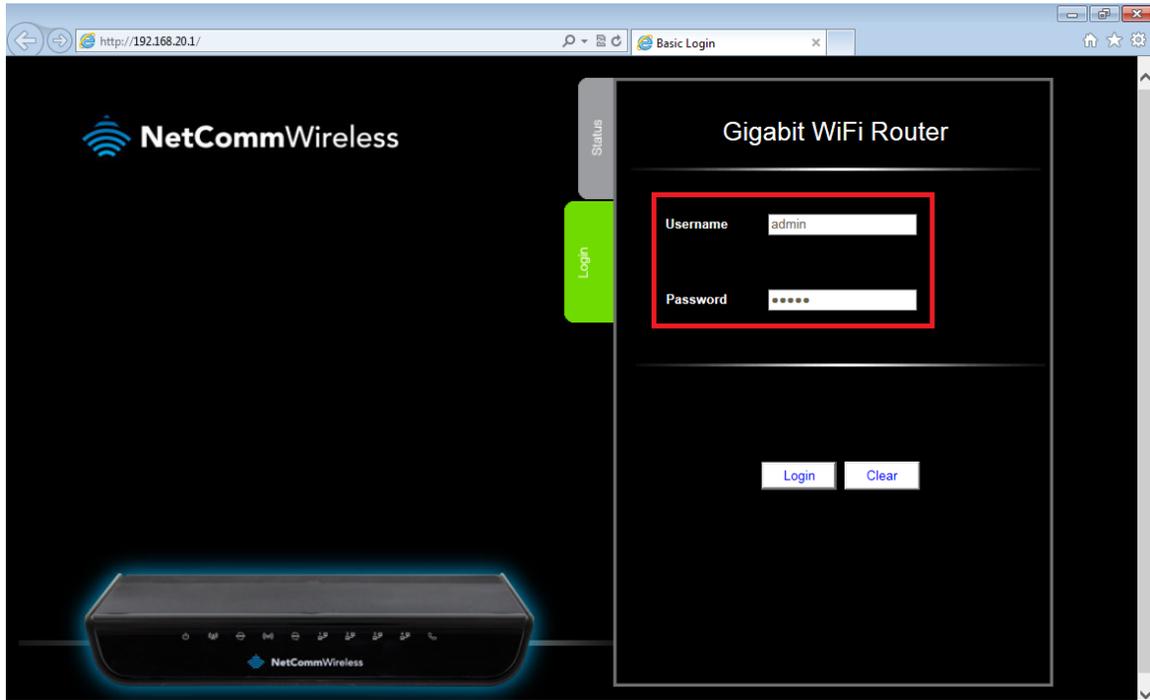
## Increasing your wireless reception

If you are experiencing wireless reception drop outs or disconnections, another wireless network or device may be broadcasting on the same wireless channel as your own network.

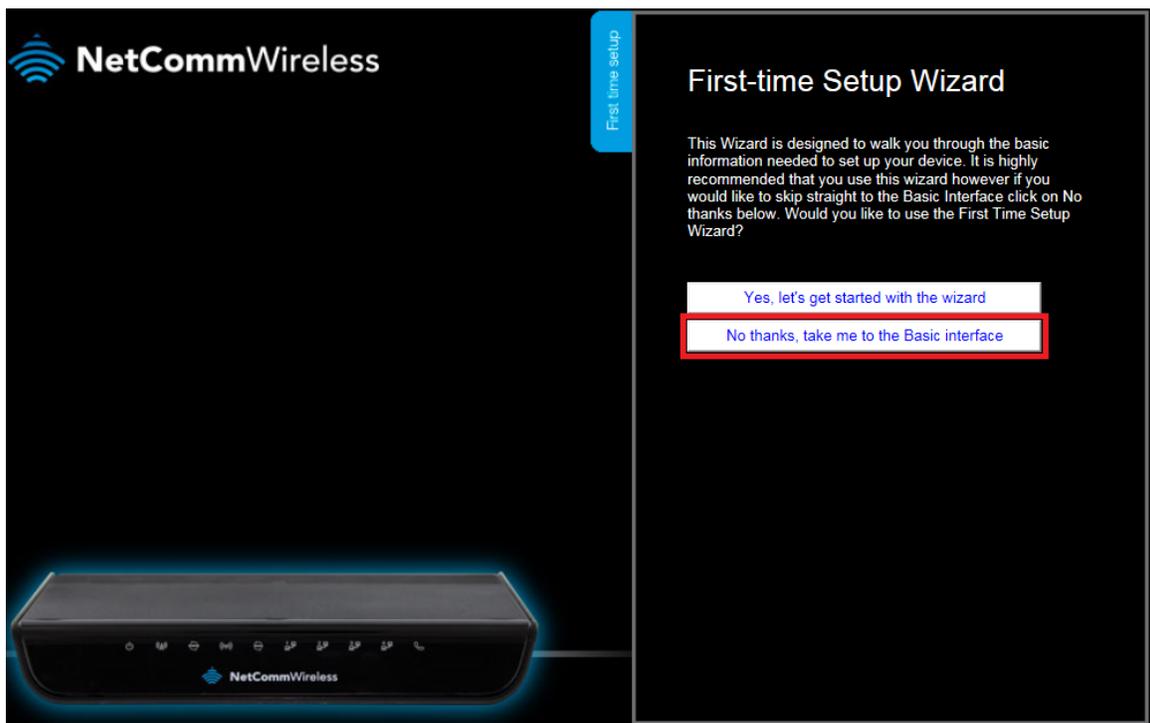
You can usually resolve this by changing the wireless channel in use on your network.

This guide will take you through the steps required to change the wireless channel in use.

1. Navigate to <http://192.168.20.1> in a web browser, using "admin" as both the username and password.



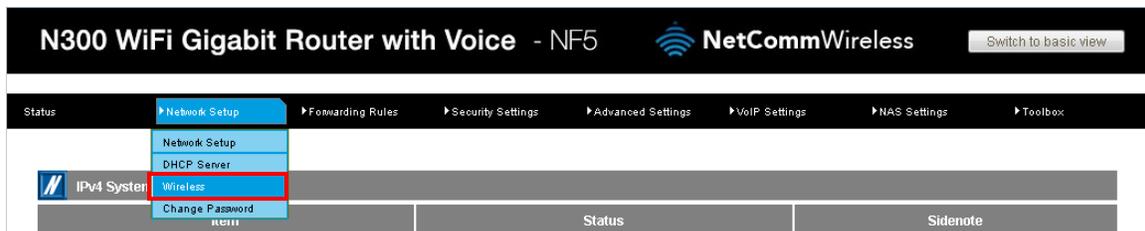
2. If you have been asked for First Time Setup Wizard , choose "No Thanks, take me to the Basic Interface."



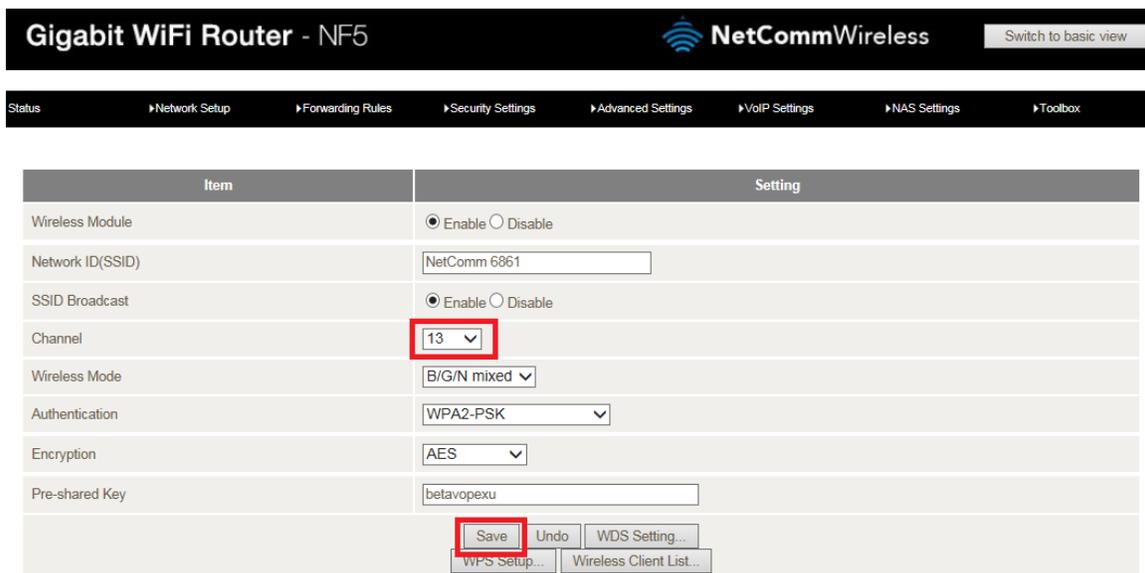
3. Select the **"Switch to Advanced View"** option from near the bottom of the screen.



4. Select the **"Wireless"** option from the **Network Setup** menu.



5. Select a different channel from the one currently selected. Recommended channels to use are **1, 6, 11** and **13**.



6. Press the **Save** button.

Note: There are several channels that you could use. Since the best channel for your router's location is undetermined, you might need to repeat these steps and try other channels.

If you are still experiencing wireless reception issues, there may be infrastructure (walls, floors, wiring, etc.) impeding your wireless signal. Please try moving the wireless device to a position close to your router and try connecting again.