



## NB9WMAXXN VOIP Setup Guide (for TPG)

## Configuring your NB9WMAXXN for TPG VOIP

The following steps will take you through the process of setting up your VOIP connection.

## **Step 1: Checking Computer Network Settings:**

You will need to connect your computer directly to your VOIP device (modem, or ATA) and set the network connection on your computer to obtain an IP address automatically. Please follow the instructions appropriate for your operating system below:



Below are the instructions for setting Windows XP to obtain an IP address automatically for your ethernet connection:

- 1. Click on the Start Menu, and go to "Control Panel".
- Click on "Network Connections".
   (If you only see "Network and Internet Connections", open that first, and then click on "Network Connections".)
- 3. Right click on "Local Area Connection" and select "Properties".
- 4. Double-click on "Internet Protocol".
- Select "Obtain an IP address automatically", and "Obtain DNS server address automatically".
- 6. Click "OK", and then click "OK" (or "Close").



Below are the instructions for setting Windows Vista to obtain an IP address automatically for your ethernet connection:

- 1. Click on the Start Menu, and go to "Control Panel".
- Click on "Network and Sharing Centre".
   (If you only see "Network and Internet", open that first, and then click on "Network and Sharing Centre".)
- 3. Click on "Manage network connections" (on the lefthandside of the window).
- 4. Right click on "Local Area Connection" and select "Properties".
- 5. Double-click on "Internet Protocol Version 4 (TCP/IPv4)".
- 6. Select "Obtain an IP address automatically", and "Obtain DNS server address automatically".
- 7. Click "OK", and then click "OK" again.



Below are the instructions for setting Windows 7 to obtain an IP address automatically for your ethernet connection:

- 1. Click on the Start Menu, and go to "Control Panel".
- Click on "Network and Sharing Centre". (If you only see "Network and Internet", open that first, and then click on "Network and Sharing Centre".)
- 3. Click on "Change adapter settings" (on the lefthandside of the window).
- 4. Right click on "Local Area Connection" and select "Properties".
- 5. Double-click on "Internet Protocol Version 4 (TCP/IPv4)".
- 6. Select "Obtain an IP address automatically", and "Obtain DNS server address automatically".
- 7. Click "OK", and then click "OK" again.



Below are the instructions for setting Mac OS X to obtain an IP address automatically for your ethernet connection:

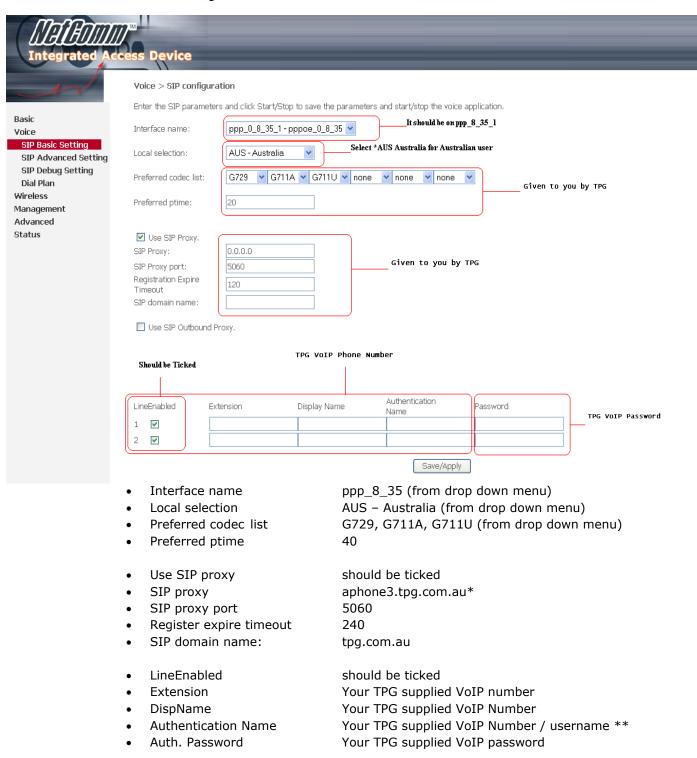
- 1. Click on the Apple Menu, and go to "System Preferences".
- 2. Click on "Network".
- 3. Click on "Ethernet" or "Built-in Ethernet".
- 4. Click on the "Configure" drop-down box, and select "Using DHCP" then click "Apply".

## Step 2: Configuring your VOIP settings:

Troubleshooting Tip

One sided VOIP calls may be an indication of a missing or misconfigured port forwarding rule.

- 1. Open your web browser and go to the address <a href="http://192.168.1.1">http://192.168.1.1</a>, using admin as the username and password.
- 2. Select "Voice" from the menu on the lefthand side.
- 3. Enter the following information into the marked sections:



<sup>\*</sup> SIP proxy: - you can also use "homephone.tpg.com.au" and "tpgvoip.tpg.com.au", please confirm this with TPG before setting up VoIP.

Leave the remaining options unchanged and click "Save/Apply". Your VOIP device should then restart and connect to your TPG VOIP service.

<sup>\*\*</sup>If you have signed up for outbound calls only then you may not be provided with a VoIP phone number, if so, enter your username in the VoIP Phone number field.