NB9W ADSL2+ IAD
Firmware Upgrade Instructions

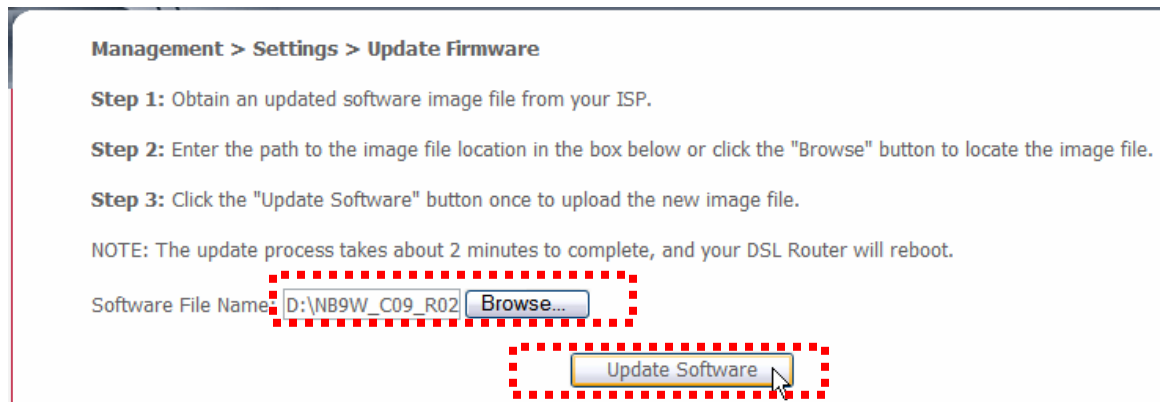Please follow these steps to upgrade your NB9W firmware:

1. Connect to your NB9W using an Ethernet cable. It is advised that you do not perform the upgrade wirelessly.

2. Open a web browser (e.g. Internet Explorer) and enter http://192.168.1.1 into the Address bar:

3. Click Management → Device Settings → Update Firmware:

4. Click Browse and choose the binary file that you downloaded from NetComm's website (e.g. NB9W_C09_R02.bin) and click Update Software:

5. Wait for approximately 3 minutes for your NB9W to complete the upgrade.

   NOTE: DO NOT DISCONNECT YOUR PC FROM THE MODEM or POWER THE NB9W OFF!

6. Reset your NB9W to its factory default settings.

7. Login and configure the settings again.

8. Done!