Changing the default administration password
(NB9WMAXX)

Changing the default administration page password

Changing the default password (and username)* allows you to prevent unauthorised access to the administration page of your modem / router / VOIP ATA.

Technical Support are unable to obtain your username and password.

If you forget your administration page login details, you will need to perform a factory reset to restore the default username and password of **admin**.
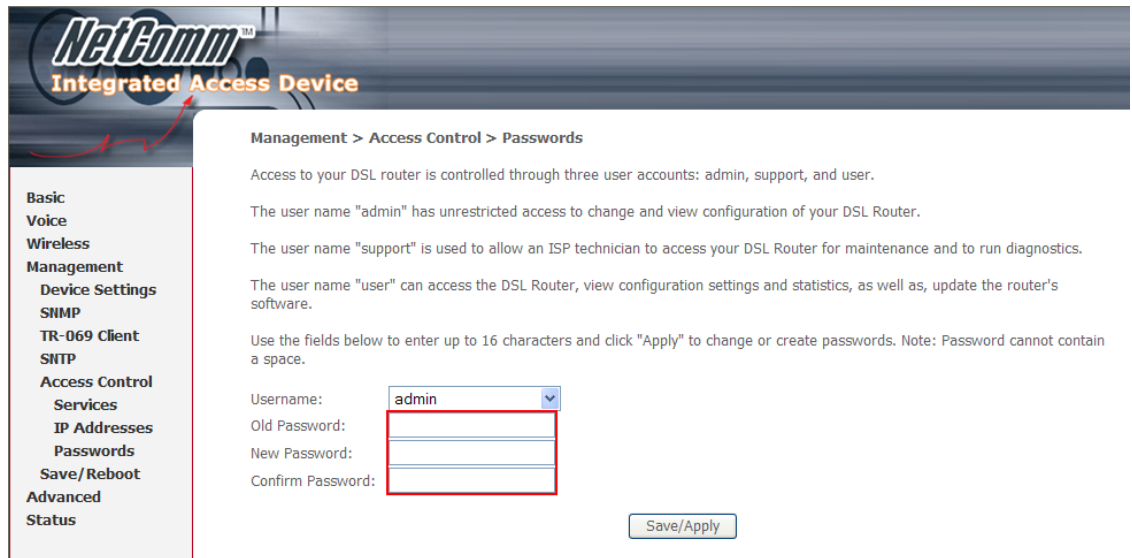
This will also clear any stored settings on your modem / router / VOIP ATA.

* - If supported by your model of modem / router.

Changing the default password

This guide will take you through the process of changing the password required to login to the administration page of your modem / router / VOIP ATA.

1. Open your web browser and go to the address http://192.168.1.1, using **admin** as the username and password.
2. Click on "**Management**" from the menu on the lefthandside of the page.
3. Click on "**Access Control**" from underneath this.
4. Click on "**Passwords**" from underneath "**Access Control**"
5. Enter the **CURRENT** password into the "**Old Password**" section.
6. Enter the password you would like to use into the "**New Password:**" and "**Confirm Password:**" sections

7. Click "**Save/Apply**".

You will then be prompted to re-login to the administration page. Remember to use the new password (and username if you changed it) you have just entered.