



---

## **Changing the default administration password**

(NB9WMAXX)

## **Changing the default administration page password**

Changing the default password (and username)\* allows you to prevent unauthorised access to the administration page of your modem / router / VOIP ATA.



Technical Support are unable to obtain your username and password.

If you forget your administration page login details, you will need to perform a factory reset to restore the default username and password of **admin**.

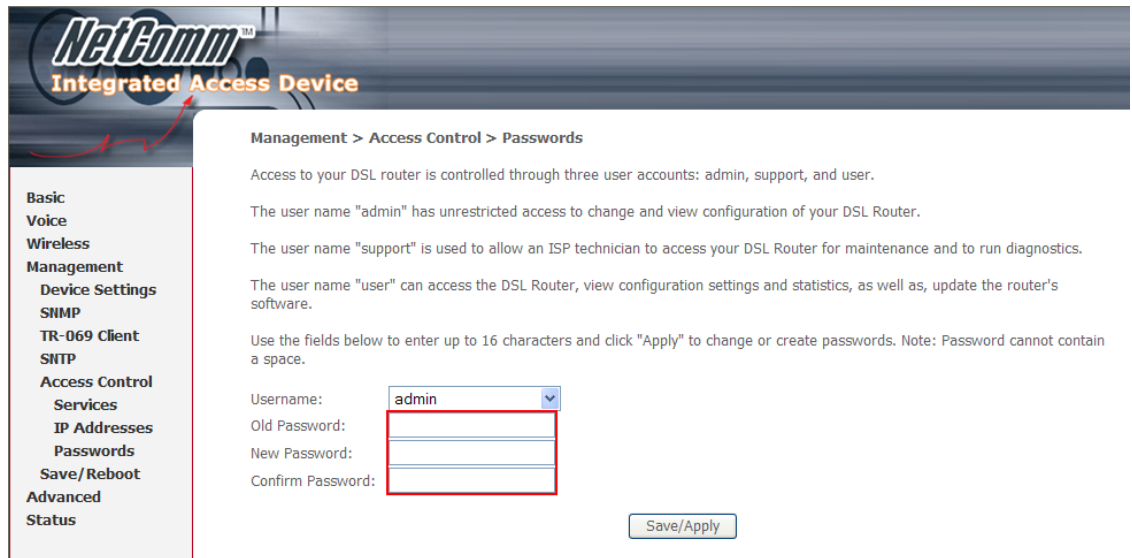
This will also clear any stored settings on your modem / router / VOIP ATA.

\* - If supported by your model of modem / router.

## Changing the default password

This guide will take you through the process of changing the password required to login to the administration page of your modem / router / VOIP ATA.

1. Open your web browser and go to the address <http://192.168.1.1>, using **admin** as the username and password.
2. Click on "**Management**" from the menu on the lefthandside of the page.
3. Click on "**Access Control**" from underneath this.
4. Click on "**Passwords**" from underneath "**Access Control**"
5. Enter the **CURRENT** password into the "**Old Password**" section.
6. Enter the password you would like to use into the "**New Password:**" and "**Confirm Password:**" sections



The screenshot shows the NetComm Integrated Access Device web interface. The left sidebar contains a menu with the following items: Basic, Voice, Wireless, Management, Device Settings, SNMP, TR-069 Client, SNTP, Access Control, Services, IP Addresses, Passwords, Save/Reboot, Advanced, and Status. The main content area is titled "Management > Access Control > Passwords". It contains the following text: "Access to your DSL router is controlled through three user accounts: admin, support, and user." "The user name 'admin' has unrestricted access to change and view configuration of your DSL Router." "The user name 'support' is used to allow an ISP technician to access your DSL Router for maintenance and to run diagnostics." "The user name 'user' can access the DSL Router, view configuration settings and statistics, as well as, update the router's software." "Use the fields below to enter up to 16 characters and click 'Apply' to change or create passwords. Note: Password cannot contain a space." Below this text are four input fields: "Username:" with a dropdown menu showing "admin", "Old Password:", "New Password:", and "Confirm Password:". A "Save/Apply" button is located at the bottom right of the form.

7. Click "**Save/Apply**".

You will then be prompted to re-login to the administration page. Remember to use the new password (and username if you changed it) you have just entered.