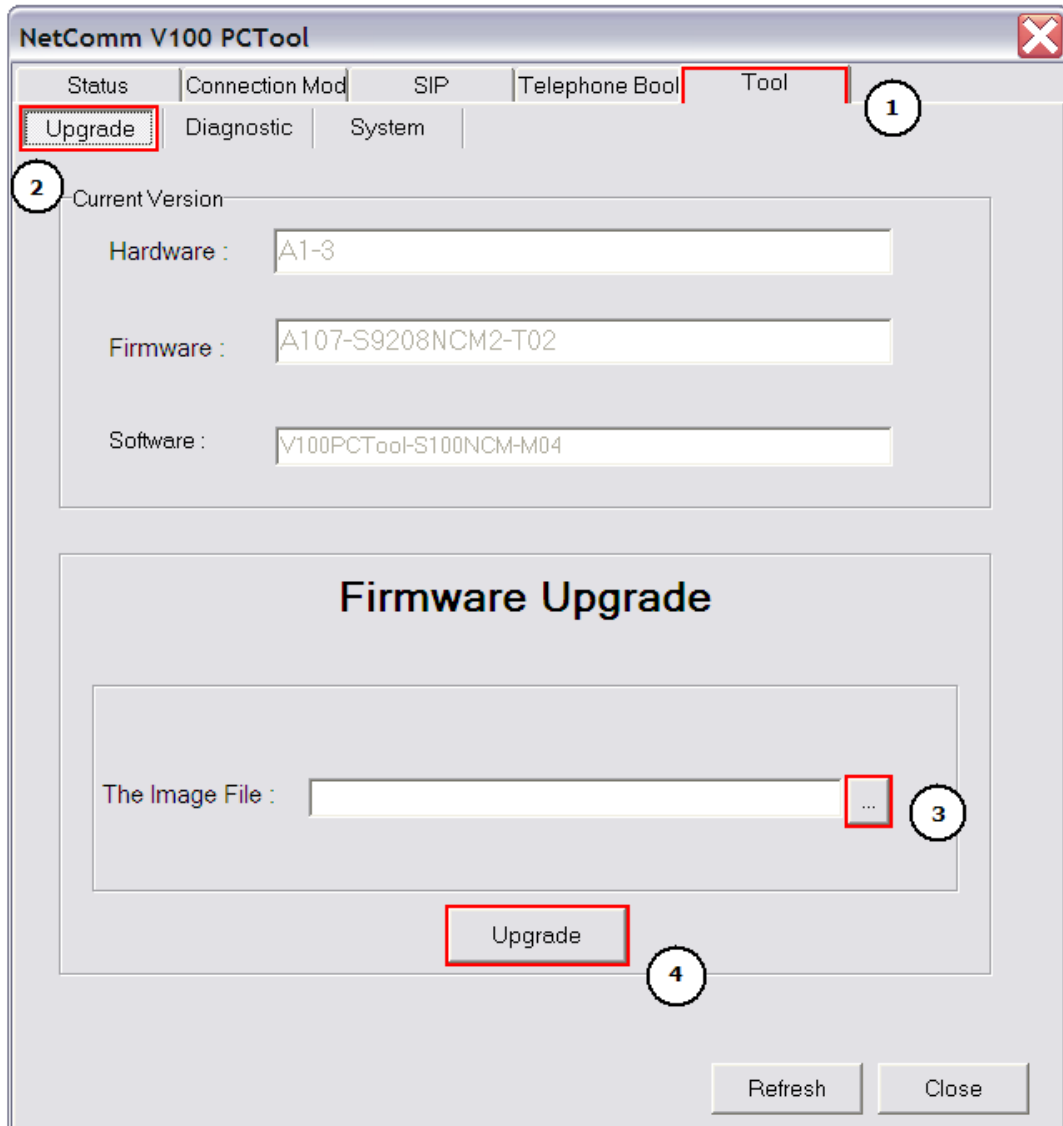


## NetComm V100 Firmware Upgrade Instructions

1. Open the PCTool that is already installed on your computer.  
Click on the **“Tool”** tab.



2. Press the **“Upgrade”** button near the top of the window.
3. Press the **“...”** button.  
A new window will popup, and you will need to select the firmware file.
4. Press the **“Upgrade”** button near the bottom of the window.  
The V100 will now go through the Firmware Upgrade process.  
The process takes approximately 2 minutes.

After upgrading the firmware, you will then need to install the latest version of the PCTool, which was included with the Firmware.

The currently installed PCTool on your computer (that you used in Step 1 of this guide) will not work correctly with your V100 after the firmware has been upgraded.

5. Go to your **Start Menu**, and then click on **All Programs**.  
Select "**NetComm V100**" and then click on "**Uninstall**".
6. When the message appears asking you to confirm the uninstall, press the "**OK**" button.
7. Open the "**Setup**" file for the new PCTool that came included with the new firmware, and the PCTool will automatically install.