

OpenVPN

Technical Support Guide

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Please note: This document is subject to change without notice.

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Table 1 - Document Revision History

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Applicable devices



This document is applicable to the following NetComm Wireless devices:

-  NTC-6908
-  NTC-6908-02
-  NTC-6520
-  NTC-6200
-  NTC-30WW
-  NTC-30WW-02
-  NTC-40WW
-  NTC-140W
-  NWL-11
-  NWL-15
-  NWL-25

Introduction

A VPN (Virtual private network) is a secure connection between two or more endpoints. It can also be seen as an extension to a private network.




There are two key types of VPN scenarios:

-  Site to Site VPN
-  Remote Access VPN




In a site to site VPN, data is encrypted from one VPN gateway to the other, providing a secure link between two sites over a third party insecure network like the Internet.

In a remote access VPN scenario, a secure connection would be made from an individual computer to a VPN gateway. This would enable a user to access their e-mail, files and other resources at work from wherever they may be, providing they have an Internet connection.

NetComm Wireless M2M routers support three types of Virtual Private Network (VPN) technologies:

-  Point-to-Point Tunnelling Protocol (PPTP) VPN
-  Internet Protocol Security (IPsec) VPN
-  OpenVPN



OpenVPN is an open source virtual private network (VPN) program for creating point-to-point or server-to-multi-client encrypted tunnels between host computers. NetComm Wireless M2M routers support three different OpenVPN modes:

-  OpenVPN Server
-  OpenVPN Client
-  OpenVPN Peer-to-Peer VPN connection.

This document describes how to configure the different OpenVPN types on NetComm Wireless M2M routers.



Important notes about OpenVPN on NetComm Wireless M2M Routers

-  When using two NetComm Wireless M2M routers in a Server-Client scenario, you should change the LAN IP Address of the devices so that they are on different subnets, otherwise you may find it impossible to access the web-interface of one of the routers when an OpenVPN connection is established.
-  A NetComm Wireless M2M router acting as a Server must be connected to an APN that provides a publicly routable IP address.

- 📶 OpenVPN Certificates and Secret Keys are dependent on the time on each router being in synchronisation. If the time is not correct on the router due to NTP not working or for any other reason, the certificate or secret key timestamp may be considered expired and hence will not be useable.
- 📶 If both the OpenVPN Server and OpenVPN Client are in a private network, please ensure that the server is routable to the client and vice-versa before establishing the VPN connection.

OpenVPN Server Mode

In OpenVPN Server Mode, a NetComm Wireless M2M Series Router acts as a host allowing M2M Routers in client mode or Windows/Linux software clients to establish a virtual private network connection. In order to establish a secure communications channel, a cryptographic key is exchanged between the server and the client using the Diffie-Hellman method of key exchange. Once a shared secret is established, certificates identifying each client node are issued which can be used as a means of authentication.

OpenVPN authentication is achieved through first establishing a public key infrastructure. The public key infrastructure includes:

1. A public and private key for the server and each client
2. A master Certificate Authority (CA) certificate and the key used to sign each of the server and client certificates.

This authentication method results in several benefits:

- 📶 The server only needs its own certificate and key. It does not need to have every certificate of every client that may connect to it.
- 📶 The server will only accept clients with certificates that were signed by the master certificate authority.
- 📶 If the security of a client certificate is compromised, that individual certificate can be revoked without requiring a new public key infrastructure to be generated.
- 📶 The server can enforce access rights for specific clients based on the certificate fields.

While certificate authentication is the more secure and desirable means of authentication, it is also possible to use a username and password for authentication. Username and password authentication is not used in conjunction with certificates.

An OpenVPN Server allows for one or many client routers to establish secure communication tunnels as illustrated below:

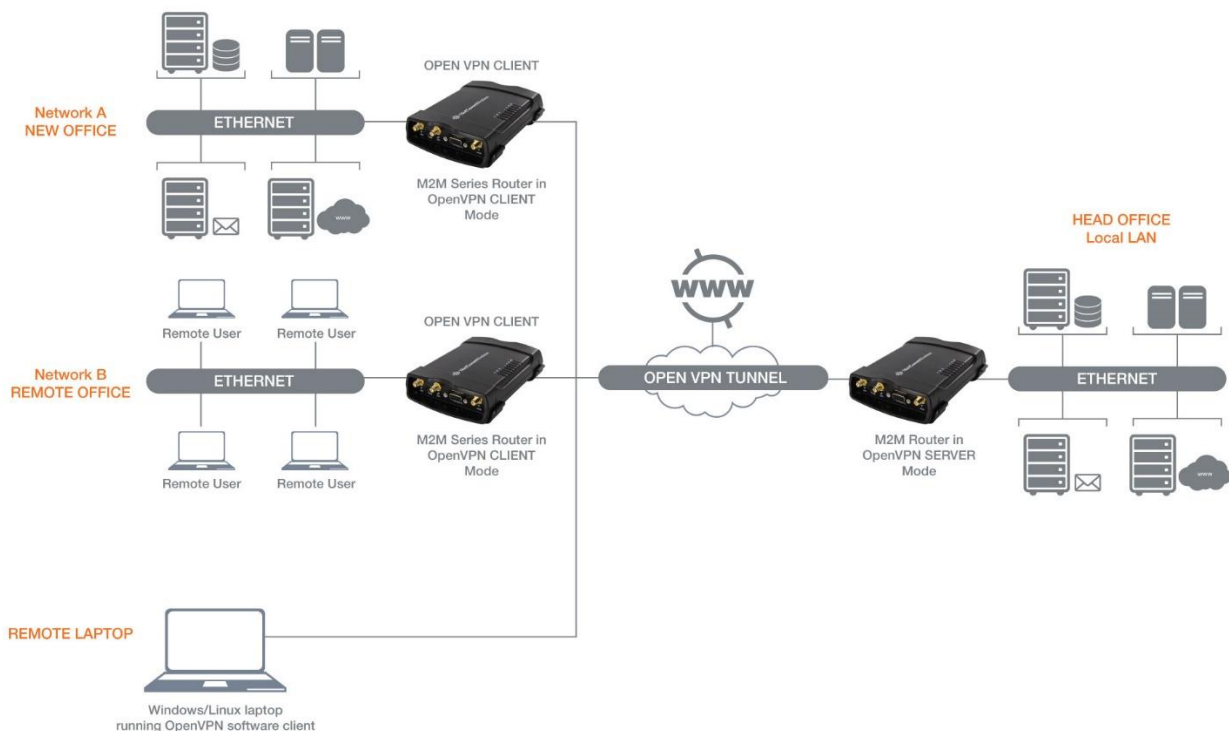


Figure 1 - OpenVPN Server Mode Diagram

Configuring an OpenVPN Server

1. Log in to your NetComm Wireless M2M router using the “root” account. Refer to your device’s User Guide for further details performing this.
2. Click on **Networking**, **VPN**, then **OpenVPN**. The OpenVPN List is displayed.

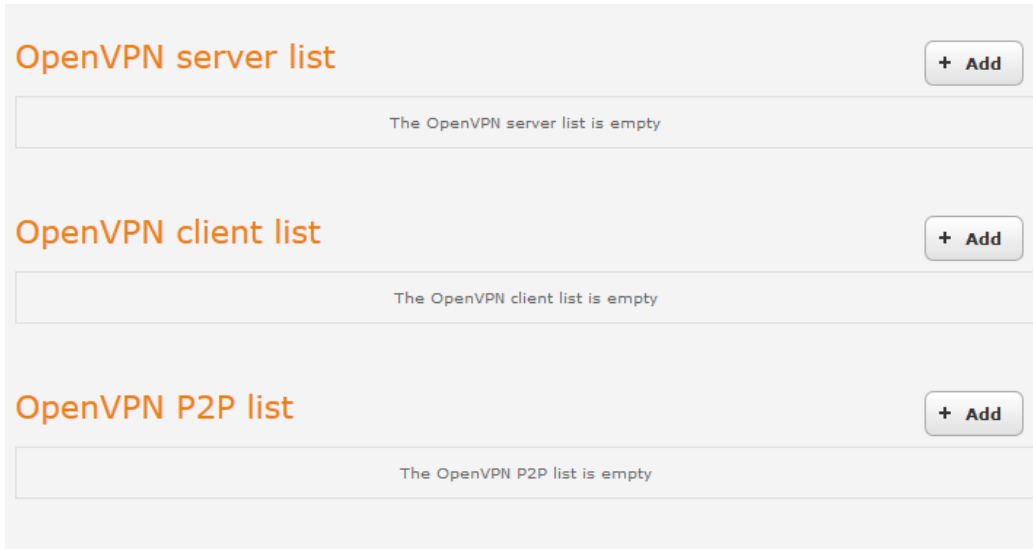


Figure 2 - OpenVPN List

3. Next to **OpenVPN server list**, click the **+Add** button. If you have not yet generated a server certificate, the following message is displayed:

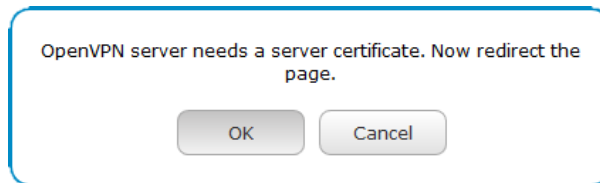
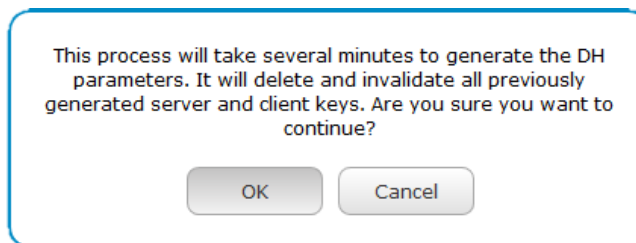


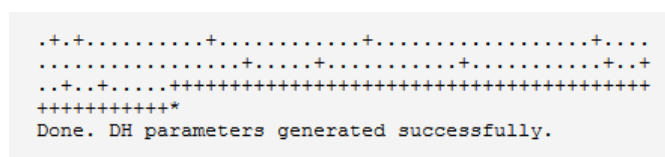
Figure 3 - Server certificate prompt

Click the **OK** button. If you have already generated a server certificate, you may skip to step 7.

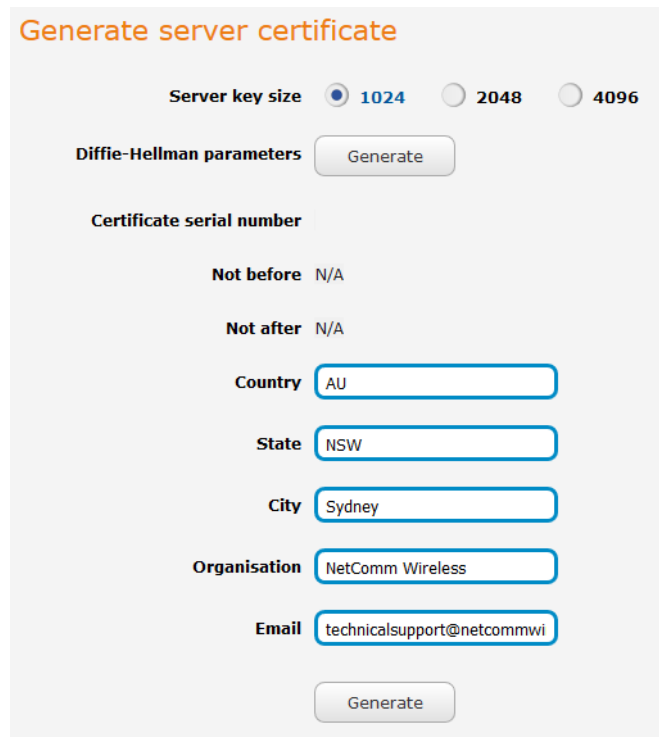
4. Next to Diffie-Hellman parameters, click the **Generate** button. The following dialog is displayed.



Click the **OK** button. The Diffie-Hellman parameters are generated. When complete the bottom section of the screen shows the following.



5. Enter the details in the fields provided to create a certificate for this router then click the Generate button at the bottom of the screen.



Generate server certificate

Server key size 1024 2048 4096

Diffie-Hellman parameters

Certificate serial number

Not before N/A

Not after N/A

Country

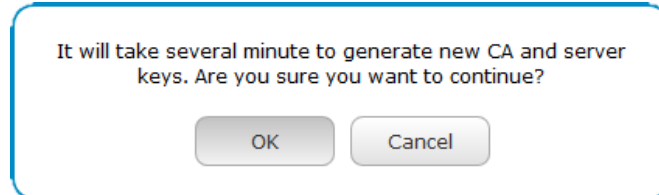
State

City

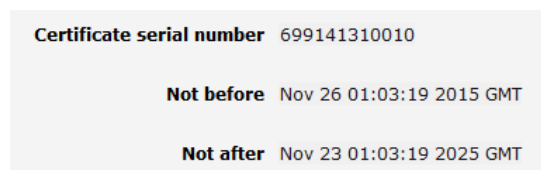
Organisation

Email

The router displays a warning that the keys will take a few minutes to generate. Click the **OK** button.



When it is complete, a certificate serial number and expiry date appear above the certificate fields.



6. Navigate to the OpenVPN page again (**Networking -> VPN -> OpenVPN**)
7. Under OpenVPN server, click on the **Add** button. The **OpenVPN server edit** page is displayed.

OpenVPN server edit

OpenVPN profile ON OFF

Profile name

Type

Server port

VPN network address · · ·

VPN network subnet mask · · ·

Server certificates

Not before Nov 26 01:03:19 2015 GMT

Not after Nov 23 01:03:19 2025 GMT

Country 699141310011

State AU

City NSW

Organisation Sydney

Email OpenVPN Test

SSL/TLS handshake

Use HMAC Signature ON OFF

Server key timestamp 2015-11-26 14:11:44

Authentication type

Certificate Username / Password

Certificate management

Certificate

Name

Country

State

City

Organisation

Email

Revoked

Remote network address · · ·

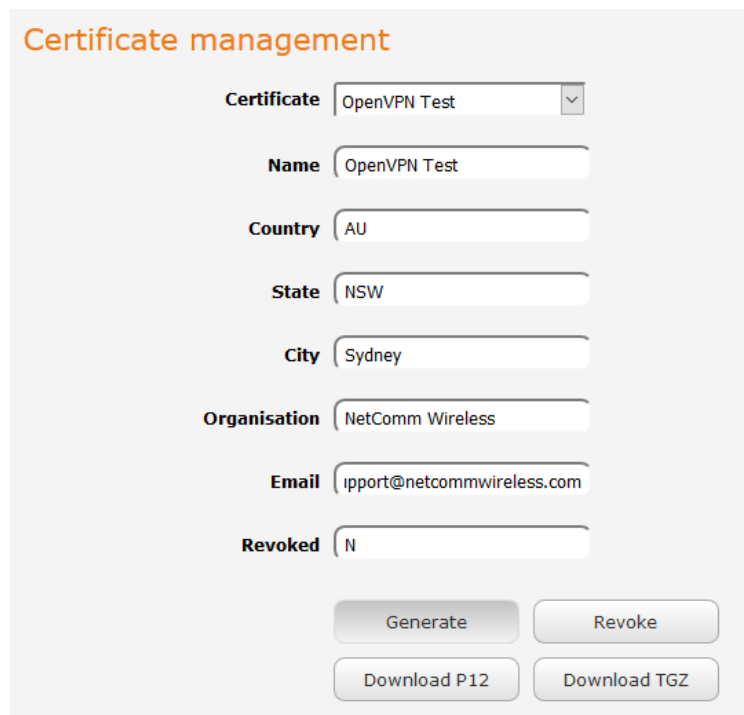
Remote network subnetmask · · ·

Figure 4 - OpenVPN Server configuration page

8. In the **Profile name** field, type a name for the OpenVPN Server profile you are creating.
9. From the **Type** drop down list, select whether to use **TUN** (tunnel) or **TAP** (virtual TAP interface). A TAP interface can be bridged with an Ethernet connection.
10. Select a port number and packet type to use for your OpenVPN Server. The default OpenVPN port is 1194 and default packet type is UDP.
11. In the VPN Network Address and VPN Network Mask fields, enter the IP address and network mask to assign to your VPN. This is ideally an internal IP address which differs from your existing address scheme.
12. HMAC or Hash-based Message Authentication Code is a means of calculating a message authentication code through the use of a cryptographic hash function and a cryptographic key. If you wish to use the HMAC signature as an additional key and level of security, under the SSL/TLS handshake section, click the **Use HMAC Signature** toggle key so that it is in the **ON** position, then click the **Generate** button so that the router can randomly generate the key. The Server key timestamp field is updated with the time that the key was generated. Click the **Download** button to download the key file so that it can be uploaded on the client.
13. Select the Authentication Type that you would like to use for the OpenVPN Server.

Certificate Authentication

- a) In the Certificate Management section, enter the required details to create a client certificate. All fields are required. When you have finished entering the details, click the **Generate** button. The certificate should only take a moment to generate.



Certificate management

Certificate OpenVPN Test

Name OpenVPN Test

Country AU

State NSW

City Sydney

Organisation NetComm Wireless

Email ipport@netcommwireless.com

Revoked N

Generate Revoke

Download P12 Download TGZ

Figure 5 - OpenVPN Server - Certificate Management section

- b) When it is done, you can click the **Download P12** or **Download TGZ** buttons to save the certificate file. You may select the format required by the remote router. NetComm Wireless routers support both formats. If for some reason the integrity of your network has been compromised, you can return to this screen and use the Certificate drop down list to select the certificate and then press the **Revoke** button to disable it.
- c) To inform the OpenVPN Server of the network address scheme of the currently selected certificate, enter the Network Address and Network Mask in the respective fields. If you do not enter the remote subnet here, any packet requests from the server to the client will not be received by the client network because it is not aware of the remote client's subnet.

Username / Password Authentication

- a) In the username/password section, enter the username and password you would like to use for authentication on the OpenVPN Server. Click the **Download CA certificate** or **Download CA TGZ** button to save the certificate. Choose the format supported by your client router. NetComm Wireless routers support both formats.



Note: If you wish to have more than one client connect to this OpenVPN Server, you must use Certificate Authentication mode as Username/Password only allows for a single client connection.

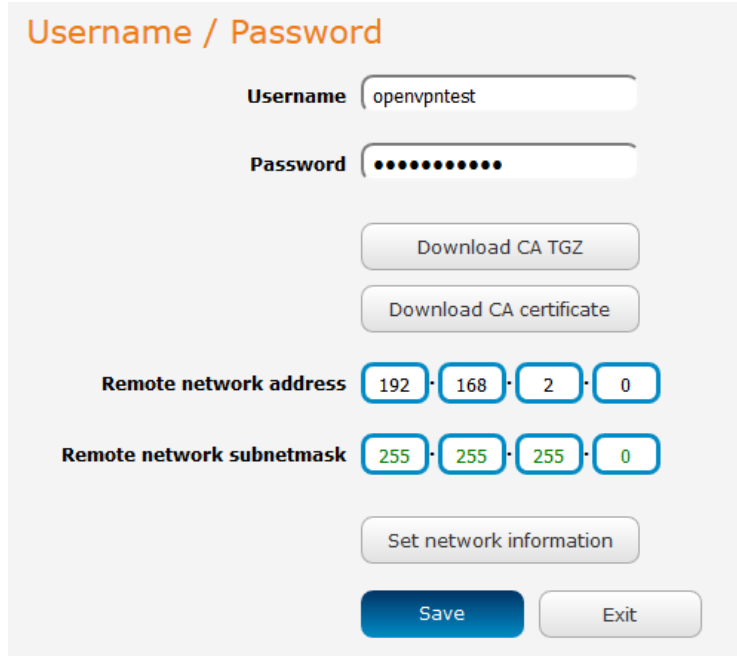
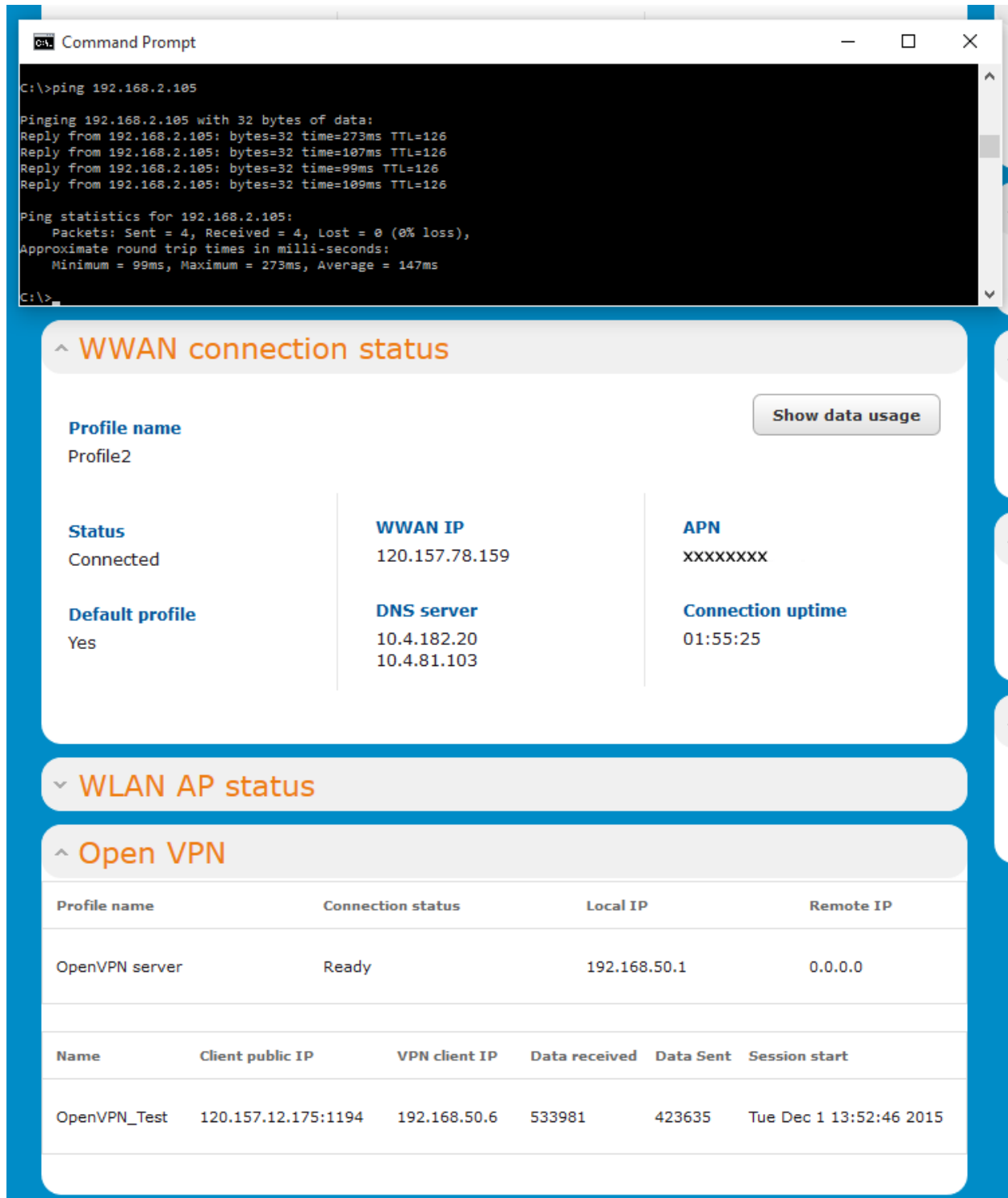


Figure 6 - OpenVPN Server - Username/Password section

- b) To inform the OpenVPN Server of the network address scheme of the currently selected certificate, enter the Network Address and Network Mask in the respective fields. If you do not enter the remote subnet here, any packet requests from the server to the client will not be received by the client network because it is not aware of the remote client's subnet.
14. When you have finished entering all the required information, click **Save** to finish configuring the OpenVPN Server.

Verifying the OpenVPN Connection Status

Open a command prompt and ping a remote client IP address. See the screenshot below for an example.



The screenshot shows a Windows Command Prompt window with the following output:

```
C:\>ping 192.168.2.105

Pinging 192.168.2.105 with 32 bytes of data:
Reply from 192.168.2.105: bytes=32 time=273ms TTL=126
Reply from 192.168.2.105: bytes=32 time=107ms TTL=126
Reply from 192.168.2.105: bytes=32 time=99ms TTL=126
Reply from 192.168.2.105: bytes=32 time=109ms TTL=126

Ping statistics for 192.168.2.105:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 99ms, Maximum = 273ms, Average = 147ms

C:\>
```

Below the command prompt is a mobile network status screen with the following sections:

^ WWAN connection status

Show data usage

Profile name
Profile2

Status
Connected

Default profile
Yes

WWAN IP
120.157.78.159

DNS server
10.4.182.20
10.4.81.103

APN
XXXXXXXX

Connection uptime
01:55:25

^ Open VPN

Profile name	Connection status	Local IP	Remote IP
OpenVPN server	Ready	192.168.50.1	0.0.0.0

Name	Client public IP	VPN client IP	Data received	Data Sent	Session start
OpenVPN_Test	120.157.12.175:1194	192.168.50.6	533981	423635	Tue Dec 1 13:52:46 2015

Figure 7 - OpenVPN Server connection verification

OpenVPN Client Mode

NetComm M2M Series Routers may be configured to operate as an OpenVPN Client and connect to an OpenVPN Server running on another NetComm Wireless M2M Series Router or a software OpenVPN Server on a computer.

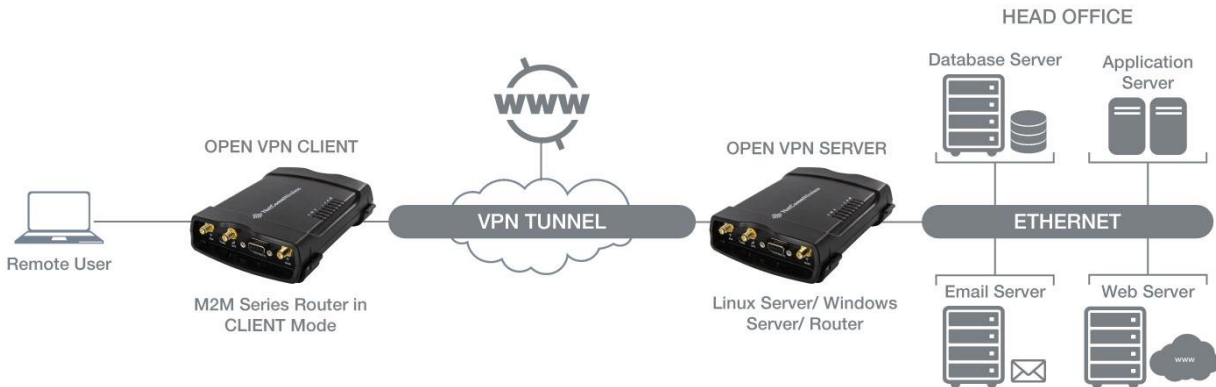


Figure 8 - OpenVPN Client Diagram

Certificate Files

When using two NetComm Wireless M2M Routers to establish an OpenVPN connection, the certificate generated by the server will be recognised by the client and will not require modification.

In situations where you are using another third-party OpenVPN Server to generate certificates, the NetComm Wireless M2M Router will expect a tar archive compressed using GZip. There are three files that the OpenVPN client in a NetComm Wireless router will expect to see within a .tgz file:

-  The master Certificate Authority (CA) certificate file named **ca.crt**
-  Client certificate file (e.g., **OpenVPN Test Client.crt**)
-  Client key file (e.g., **OpenVPN Test Client.key**)

If you have used a third-party OpenVPN Server to generate certificates and keys, you will need to archive these three files in a .tgz file to provide the OpenVPN Client on your NetComm Wireless M2M Router.

You can perform this in Linux by using the command:

```
tar -zcvf netcommclient.tgz netcommclient.crt netcommclient.key ca.crt
```

For more information on creating .tgz files, please refer to <http://www.cs.duke.edu/~ola/courses/programming/tar.html>

Configuring an OpenVPN Client

1. Login to your NetComm Wireless M2M Series Router using the “root” account.
2. Click on **Networking**, **VPN**, then **OpenVPN**. The OpenVPN List is displayed.

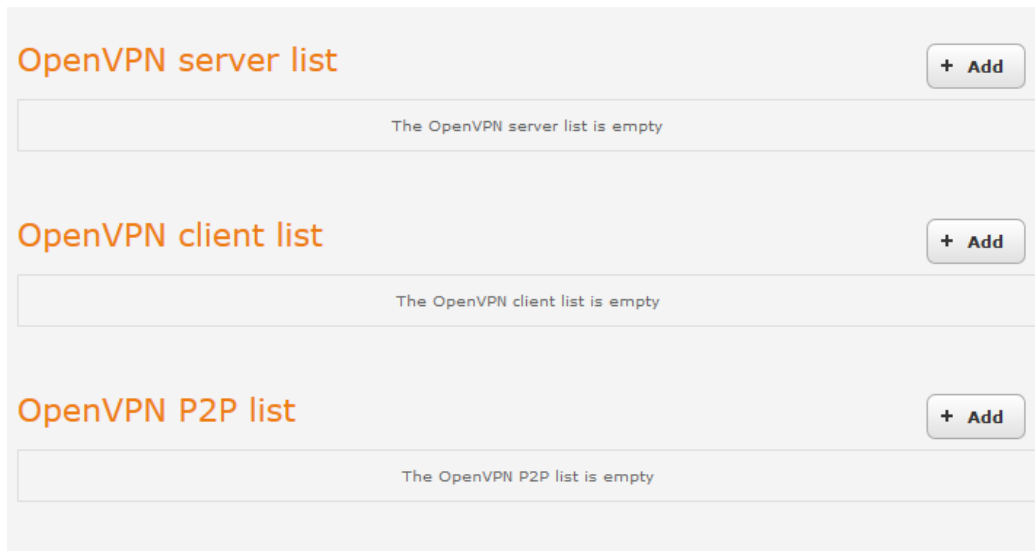


Figure 9 - OpenVPN List

3. Next to **OpenVPN client list**, click the **+Add** button. The configuration window is displayed.

OpenVPN client edit

OpenVPN profile ON OFF

Profile name

Server IP address

Type

Server port

Default gateway

Authentication type Certificate
 Username / Password
 Certificate and Username / Password

Select certificate

Certificate

Not before Nov 26 04:12:08 2015 GMT

Not after Nov 23 04:12:08 2025 GMT

Certificate issuer information

Name NetComm Wireless

Country AU

State NSW

City Sydney

Organisation NetComm Wireless

Email technicalsupport@netcommwireless.com

Certificate subject information

Name OpenVPN Test

Country AU

State NSW

City Sydney

Organisation NetComm Wireless

Email technicalsupport@netcommwireless.com

Certificate upload

SSL/TLS handshake

Use HMAC Signature ON OFF

Client key timestamp 2015-12-01 12:06:05

Client secret key upload

Figure 9 - OpenVPN Client - Configuration page

4. Set **OpenVPN profile** to **Enable**.
5. Type a name for the OpenVPN Client profile you are creating.
6. In the **Server IP address** field, type the WAN IP address of the OpenVPN Server.
7. From the **Type** drop down list, select **TUN** or **TAP**. TAP is used with Ethernet bridging. In this example, we have selected **TUN**.
8. Enter the **Server Port** and **packet type** to use for the connection.
9. If the "Default gateway" option is applied on the OpenVPN Client page, the OpenVPN Server will enable connections to be made to other client networks connected to it. If it is not selected, the OpenVPN connection allows for secure communication links between the remote office and the head office only.
10. Select the Authentication Type that you would like to use for the OpenVPN Client.

Certificate Authentication

- a) In the **Certificate subject information** section at the bottom of the screen, click the **Choose a file / Browse** button and locate the certificate file you downloaded when you configured the OpenVPN Server. This may be either the P12 or TGZ file. When it has been selected, click the **Upload** button to send it to the router.

Select certificate

Certificate

Not before Nov 26 04:12:08 2015 GMT

Not after Nov 23 04:12:08 2025 GMT

Certificate issuer information

Name NetComm Wireless

Country AU

State NSW

City Sydney

Organisation NetComm Wireless

Email technicalsupport@netcommwireless.com

Certificate subject information

Name OpenVPN Test

Country AU

State NSW

City Sydney

Organisation NetComm Wireless

Email technicalsupport@netcommwireless.com

Certificate upload

Figure 10 - OpenVPN Client - Certificate Authentication section

Username / Password Authentication

- a) Enter the username and password to authenticate with the OpenVPN Server.

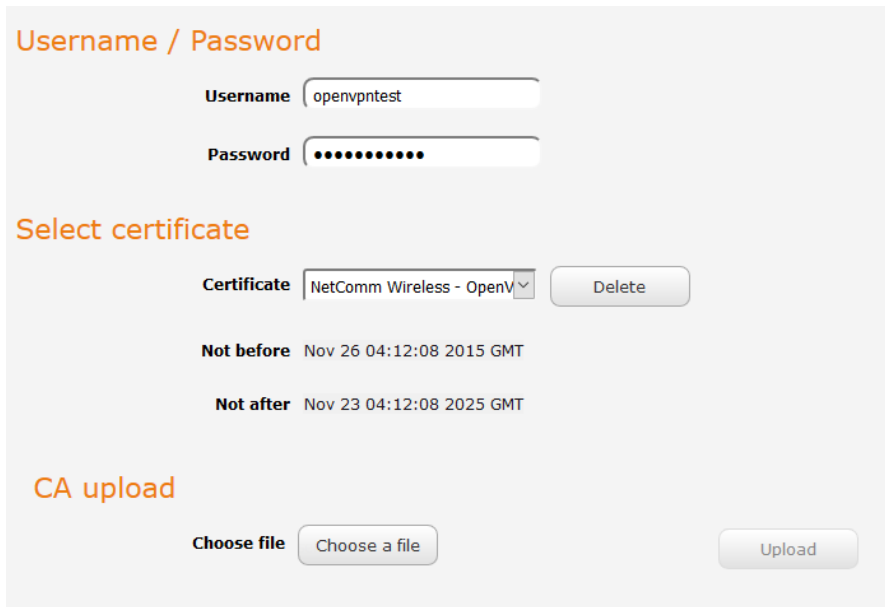


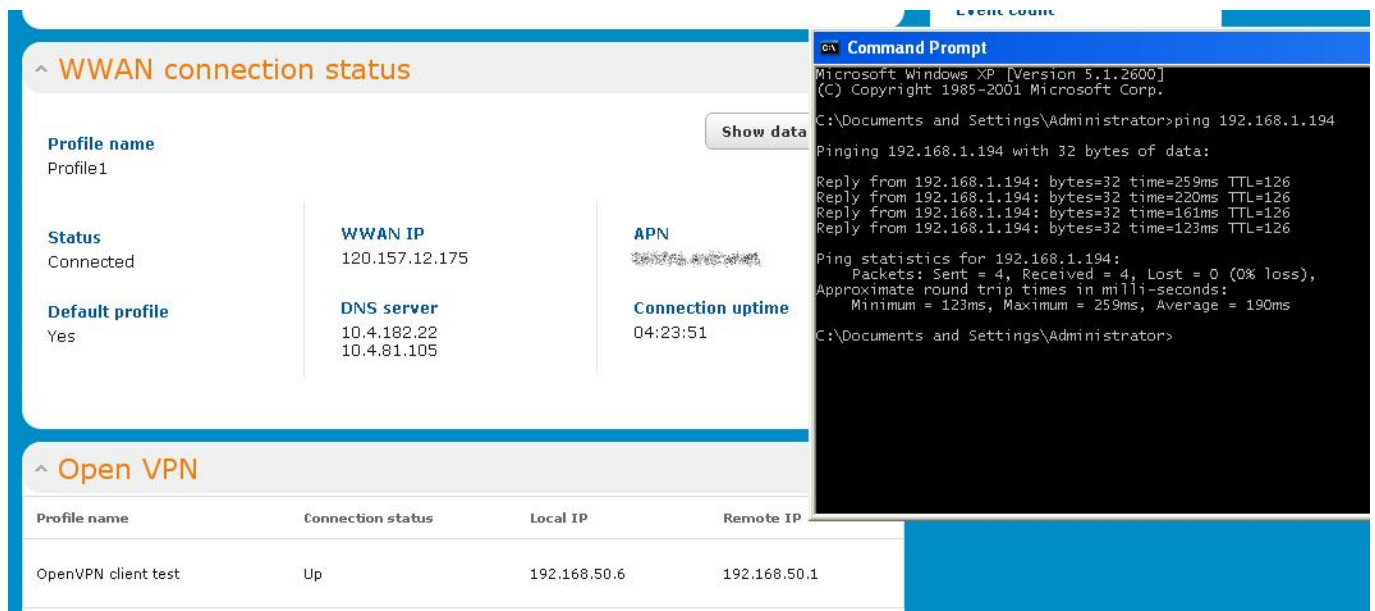
Figure 11 - OpenVPN Client - Username/Password section

- b) Use the **Choose a file/Browse** button to locate the CA certificate file you saved from the OpenVPN Server and then press the **Upload** button to send it to the router.

11. Click the **Save** button to complete the OpenVPN Client configuration.

Verifying the OpenVPN Connection Status

Open a command prompt and ping a computer on the remote network. See the screenshot below for an example.



Profile name	Connection status	Local IP	Remote IP
OpenVPN client test	Up	192.168.50.6	192.168.50.1

```

Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Administrator>ping 192.168.1.194

Pinging 192.168.1.194 with 32 bytes of data:

Reply from 192.168.1.194: bytes=32 time=259ms TTL=126
Reply from 192.168.1.194: bytes=32 time=220ms TTL=126
Reply from 192.168.1.194: bytes=32 time=161ms TTL=126
Reply from 192.168.1.194: bytes=32 time=123ms TTL=126

Ping statistics for 192.168.1.194:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 123ms, Maximum = 259ms, Average = 190ms

C:\Documents and Settings\Administrator>
    
```

Figure 12 - OpenVPN Client verification of connection

OpenVPN Peer-To-Peer Mode

OpenVPN Peer-To-Peer Mode is the quickest and easiest way to establish a secure connection between two points. In Peer-To-Peer Mode one node acts as a master and accepts a single connection from a slave.

In OpenVPN Peer-To-Peer mode, both the master and the slave generate a secret key which is then passed on to the other for authentication. This is the only form of authentication available in Peer-To-Peer mode.

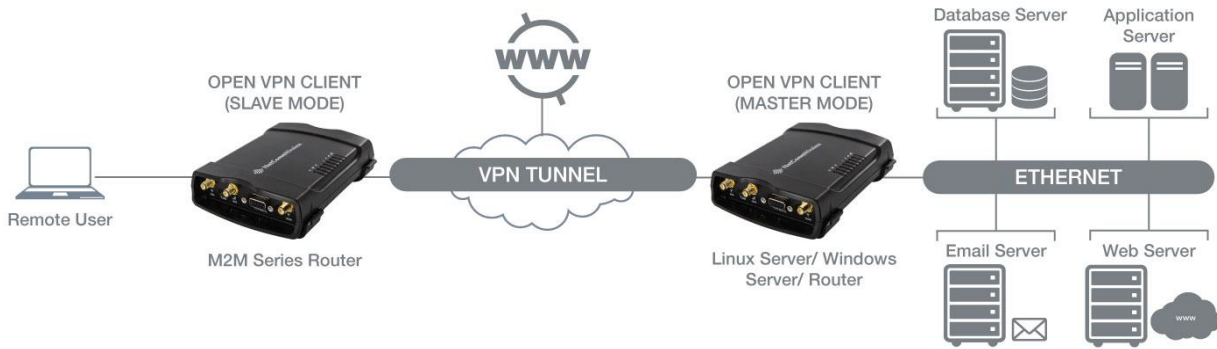


Figure 13 - OpenVPN Peer-To-Peer Mode Diagram

Configuring an OpenVPN Peer-To-Peer Connection

Perform the following steps on two NetComm Wireless M2M Series Routers:

1. Login to your NetComm Wireless M2M Series Routers using the “root” account.
2. Click on **Networking**, **VPN**, then **OpenVPN**. The OpenVPN List is displayed.

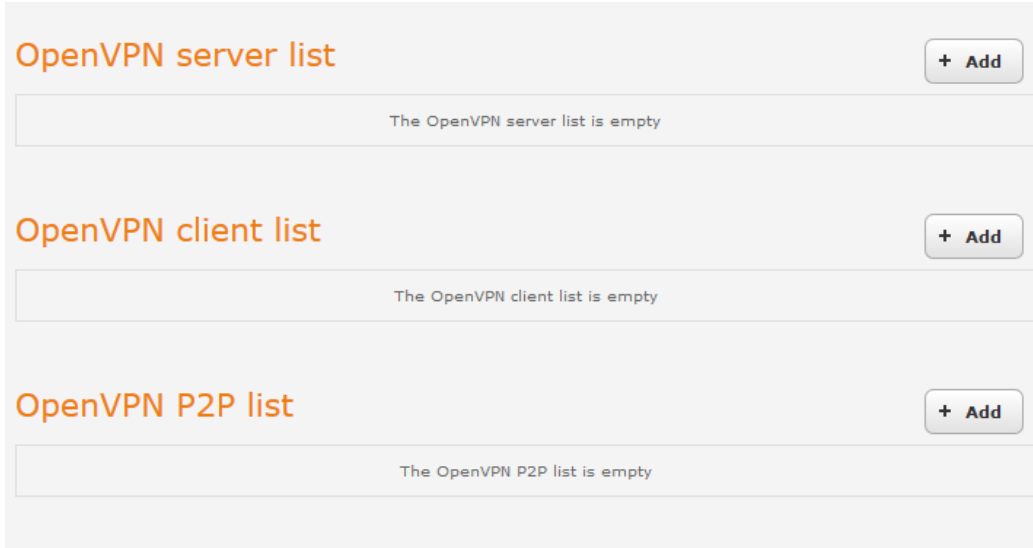


Figure 14 - OpenVPN List

3. Next to **OpenVPN P2P list**, click the **+Add** button. The configuration window is displayed.

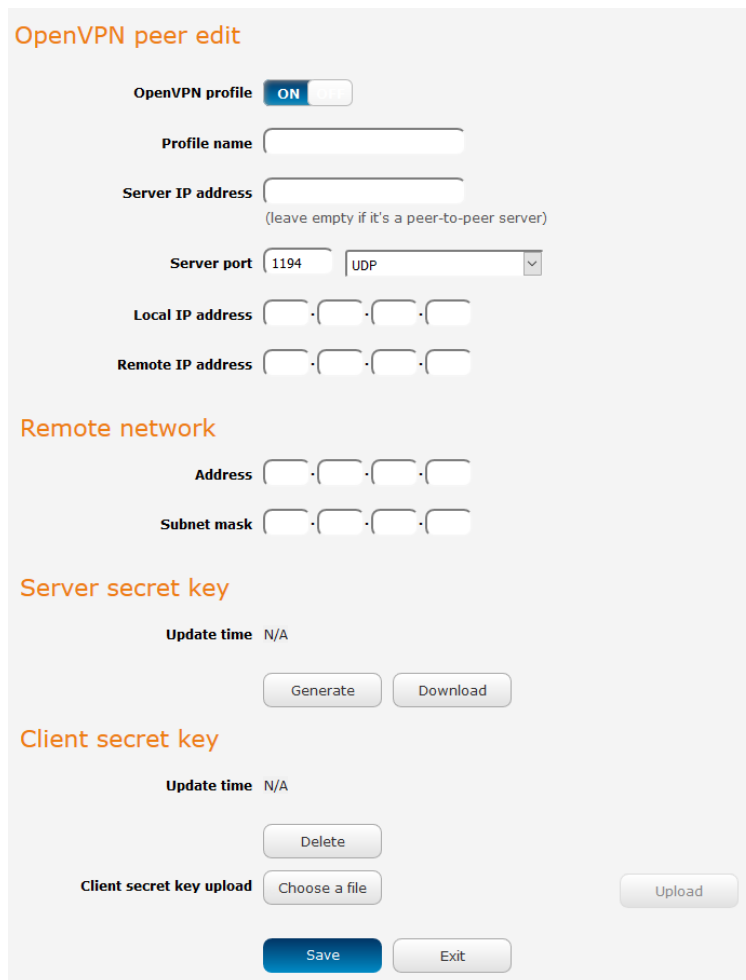


Figure 9 - OpenVPN Peer-To-Peer Mode

4. Set **OpenVPN profile** to **Enable**.
5. In the Profile name field, type a name for the OpenVPN Peer-To-Peer profile you are creating.
6. On the router designated as the master, leave the **Server IP address** field empty. On the router designated as the slave, enter the WAN IP Address of the master.
7. Enter the Server Port and packet type to use for the connection.
8. Enter the **Local IP address** and **Remote IP address** to use for the OpenVPN tunnel. The slave should have the reverse settings of the master.
9. Under the **Remote network** section, enter the **Network address** and **Subnet mask**. The Network address and Subnet mask fields inform the Master node of the LAN address scheme of the Slave.
10. Under the **Server secret key** section, press the **Generate** button to create a secret key to be shared with the slave. When the timestamp appears, you can click the **Download** button to save the file to exchange with the other router.
11. When you have saved the secret key file on each router, use the **Browse** button to locate the secret key file for the master and then press the **Upload** button to send it to the slave. Perform the same for the other router, uploading the slave's secret key file to master.
12. When they are uploaded click the **Save** button to complete the Peer-To-Peer OpenVPN configuration.

OpenVPN Peer-To-Peer Example

OpenVPN Peer-To-Peer Master

OpenVPN peer edit

OpenVPN profile ON

Profile name

Server IP address
(leave empty if it's a peer-to-peer server)

Server port

Local IP address · · ·

Remote IP address · · ·

Remote network

Address · · ·

Subnet mask · · ·

Server secret key

Update time 2015-12-03 14:23:05

Client secret key

Update time 2015-12-03 14:54:19

Client secret key upload

Figure 15 - OpenVPN Peer-To-Peer Master Example

OpenVPN Peer-To-Peer Slave

OpenVPN peer edit

OpenVPN profile ON OFF

Profile name

Server IP address
(leave empty if it's a peer-to-peer server)

Server port

Local IP address · · ·

Remote IP address · · ·

Remote network

Address · · ·

Subnet mask · · ·

Server secret key

Update time 2015-12-03 14:52:24

Client secret key

Update time 2015-12-03 14:54:36

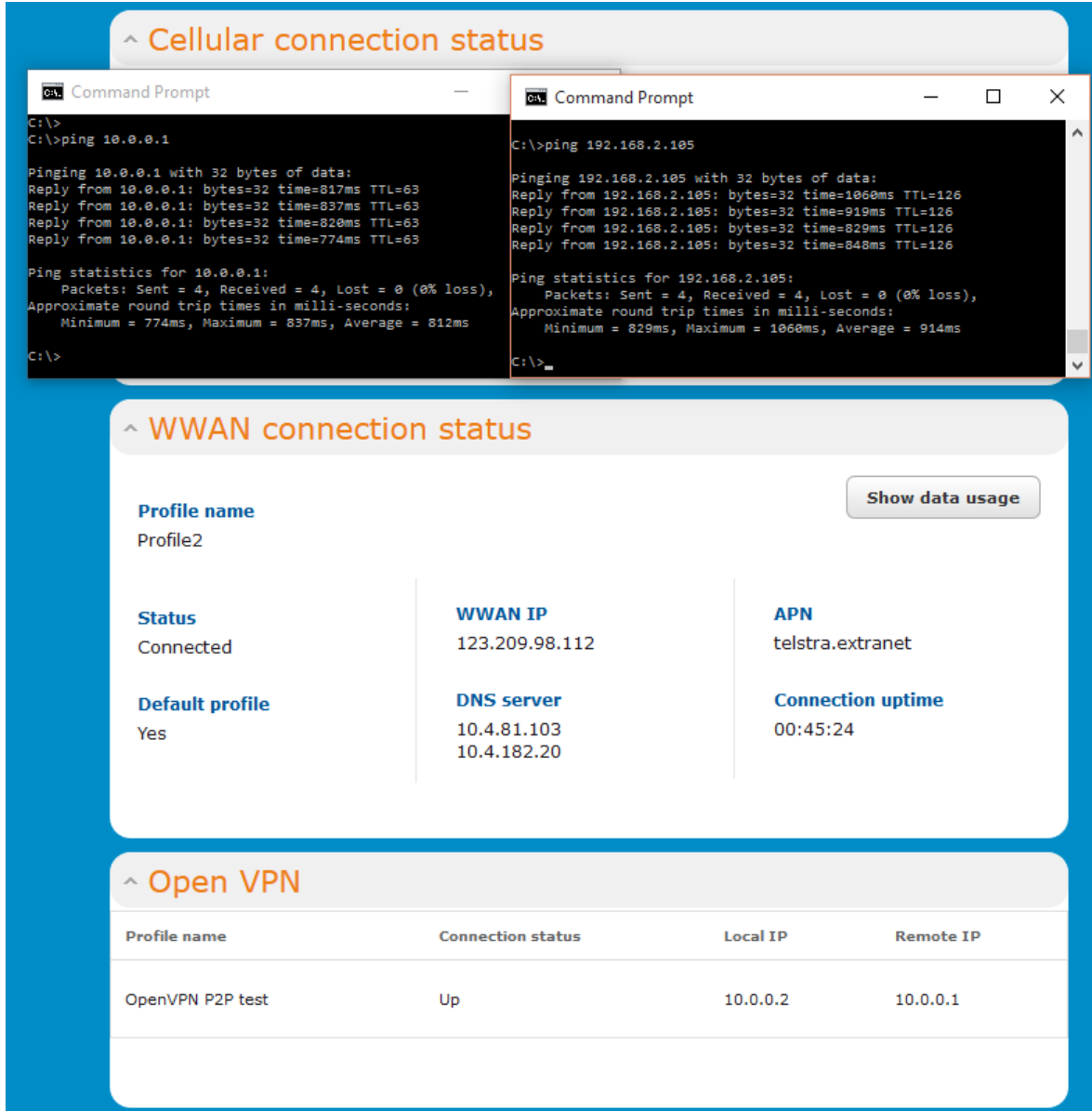
Client secret key upload

Figure 16 - OpenVPN Peer-To-Peer Slave Example

Verifying the OpenVPN Peer-To-Peer Connection Status

Open a command prompt on either the master or the slave and ping the OpenVPN Gateway address assigned to the remote router. See the screenshots below for an example.

OpenVPN Peer-To-Peer Master

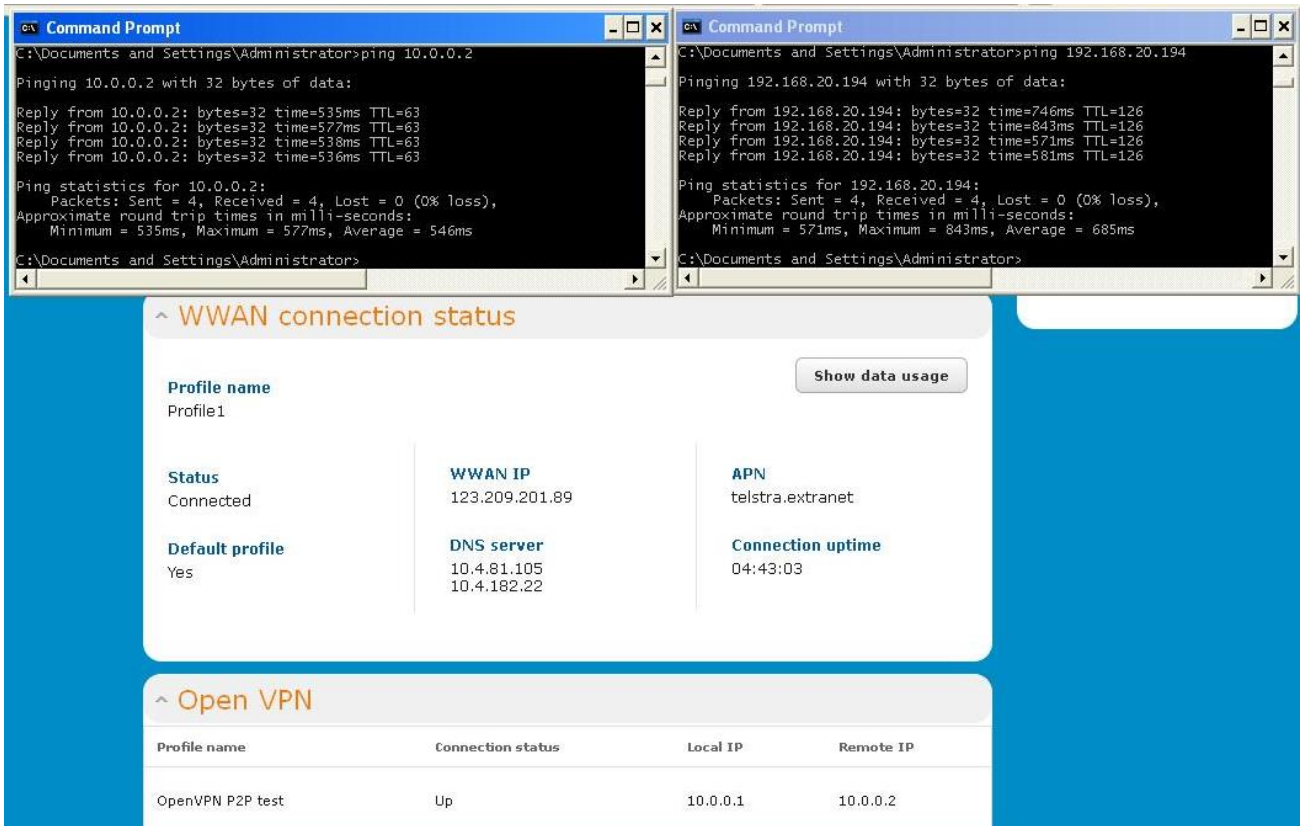


The screenshot displays a mobile device interface with three main sections:

- Cellular connection status:** Shows two Command Prompt windows. The left window shows a successful ping to 10.0.0.1 with 4 packets sent and received, 0% loss, and an average round trip time of 812ms. The right window shows a successful ping to 192.168.2.105 with 4 packets sent and received, 0% loss, and an average round trip time of 914ms.
- WWAN connection status:** Shows the profile name as 'Profile2' and a 'Show data usage' button. The status is 'Connected'. Other details include WWAN IP (123.209.98.112), APN (telstra.extranet), Default profile (Yes), DNS server (10.4.81.103 and 10.4.182.20), and Connection uptime (00:45:24).
- Open VPN:** A table showing the connection status for 'OpenVPN P2P test' as 'Up' with Local IP 10.0.0.2 and Remote IP 10.0.0.1.

Figure 17 - OpenVPN Peer-To-Peer Master connection verification

OpenVPN Peer-To-Peer Slave



The screenshot displays two Command Prompt windows at the top, showing successful ping tests. The left window pings 10.0.0.2, and the right window pings 192.168.20.194. Below these are two sections of the NetComm Wireless interface:

~ WWAN connection status

Profile name: Profile1 Show data usage

Status: Connected

WWAN IP: 123.209.201.89

APN: telstra.extranet

Default profile: Yes

DNS server: 10.4.81.105, 10.4.182.22

Connection uptime: 04:43:03

~ Open VPN

Profile name	Connection status	Local IP	Remote IP
OpenVPN P2P test	Up	10.0.0.1	10.0.0.2

Figure 18 - OpenVPN Peer-To-Peer Slave connection verification