



Bigpond 3G Connection Guide



## **Bigpond 3G Connection Guide**

This guide has been produced as the recommended method for connecting to the internet using a Bigpond Maxon BP3-EXT USB dongle as the 3G modem with the Netcomm 3GT1Wn as the 3G router.

## Step 1 – Check/ Upgrade 3GT1Wn firmware version.

- Before continuing please ensure you have the latest firmware onboard the 3GT1Wn by checking the latest firmware version available from the Netcomm website at: <u>http://www.netcomm.com.au/asset-listings/firmware-listing?firmware\_id=33136</u>
- 2. To check the current firmware installed on the 3GT1Wn complete the following:
  - Navigate to <a href="http://192.168.20.1">http://192.168.20.1</a> in a web browser using "admin" as both the username and password to login to the router.
  - Select the **Status** menu option and look for the **Firmware Version** listed under System Info.

Net GOM	лан зд т	ravel Router t1			
Status	Internet Settings	Wireless Settings	Firewall	Administration	



🥢 System Info						
Firmware Version		1.0.41.0 (Oct 12 2010)				
System Up Time		01 : 30 : 41				
Operation Mode		Gateway Mode				
Local Network						
Local IP Address		192.168.20.1				
Local Netmask		255.255.255.0				
MAC Address		00:1D:85:DE:AD:00				
WWAN (3G)						
Operation Mode		AlwaysOn				
Interface	Status	Local	Remote			
usbO	Up	114.113.112.111	10.64.64.64			

• If the firmware version listed in the 3GT1Wn interface is older than that listed on the Netcomm website upgrade the firmware. Ensure the 3G modem is unplugged when you perform the



firmware upgrade and download the firmware using an ethernet cable connection.

- Follow the firmware upgrade instructions at the link in step 1 to complete the firmware upgrade.
- 3. After upgrading the firmware perform a factory reset by inserting a paperclip into the reset pinhole of the router for 20 seconds.

## Step 2 – Connect the Bigpond 3G modem to your Computer/Laptop.

- 1. Once the router is reset to factory defaults with the latest firmware installed plug the Bigpond Maxon BP3-EXT USB dongle into your computer or laptop and connect to the internet using the Bigpond connection manager application.
- 2. Once the 3G modem is connected to the internet unplug it from the computer or laptop and plug it into 3GT1Wn router. [Do not select Disconnect in the 3G modem connection manager application]

## Step 3 – Connect to the Internet via the 3GT1Wn router .

- 1. Navigate to <u>http://192.168.20.1</u> in a web browser using "**admin**" as both the username and password to login to the router.
- 2. Select Internet Settings > 3G Internet Settings.
- 3. Continue on the next page.



NetComm.	3G Travel Router t1	
Status	Internet Settings	
Internet Settings > 3G	nternet Settings	
WWAN (3G) Settings		
This page allows you 3G provider. The unit will default to page while the unit is manually or choose or	to setup your WWAN (Wireless Wide Area Network) connection. Enter the relevant settings as provided by your 'Auto APN Select Mode' if the APN field is blank. You may need to check the APN that is displayed on the Stat connecting. If the default APN does not match your SIM account, then you will need to type in the correct APN he from the drop down list below.	our us
Auto-APN	Disable 💌	
APN	telstra.bigpond Australia Choose an APN here	
Dial	(default *99#)	
Authentication Type		
User Name	abc@bigpond.com	
Password	•••••	
Verify Password	•••••	
3G NAT	Enable 💌	
Interface Metric		
Operation Mode	OFF Always On Mode: Redial Period 60 seconds	
	Apply Cancel	

- 4. Set Auto-APN to Disable.
- 5. Enter telstra.bigpond as the **APN**.
- 6. Enter your Bigpond Username (eg. <u>abc@bigpond.com</u>) into the **Username** field.
- 7. Enter your Bigpond Password into the **Password** field and once again into the **Verify Password** field.
- 8. Press Apply.
- 9. Return to the **Status** page and confirm that the connection status changes to Up.



Once the WWAN (3G) status shows "Up" the 3GT1Wn router should then be connected to the internet.

Netcomm.com.au	3G Travel Route	r t1						
Status Login	Log							
All Status WAN PPPo	DE PPTP							
🖋 System Info								
Firmware Version		1.0.41.0 (Oct 12 2010)						
System Up Time		01:55:16	01:55:16					
Operation Mode		Gateway Mode						
📶 Local Network	📕 Local Network							
Local IP Address		192.168.20.1						
Local Netmask		255.255.255.0						
MAC Address		00:1D:85:DE:AD:00						
📈 WWAN (3G)								
Operation Mode		AlwaysOn						
Interface	Status	Local	Remote					
usb0	Up	114.113.112.111	10.64.64.64					
Connection Status								
Module Name	USB308							
Provider	Rhyan Telecom							
APN	rhyan.connect							
Service Type	HSPA++							
Coverage	N/A							
IMEI	3456547898876							
Frequency	2100							
Signal Strength (dBm)	gnal Strength (dBm) -61 dBm (super strong)							
SIM Status SIM OK								
// Ethernet Port Status								