

N3G002W / N3G005W / N3G007W Firmware Upgrade Instructions

Purpose: This document describes the steps necessary to perform a firmware upgrade on the N3G002W / N3G005W / N3G007W with the latest firmware (available on the NetComm website).
To ensure a successful firmware upgrade please follow the below instructions.

Firmware files location:

To download the latest firmware of N3G002W / N3G005W / N3G007W, please click on the below link:

For N3G002W:

<http://www.netcomm.com.au/sm/firmware/n3g002w>

For N3G005W:

<http://www.netcomm.com.au/sm/firmware/n3g005w>

For N3G007W:

<http://www.netcomm.com.au/sm/firmware/n3g007w>

Click on to the firmware file (.exe or .BIN) and save it on your local PC.

Warning:

Please ensure that your 3G USB Modem is not attached to N3G002W / N3G005W / N3G007W during the upgrade process as this may damage the N3G002W/ N3G005W/ N3G007W and void your warranty.

For Upgrading with the .executable file

Upgrade Steps:

- 1) For user using the exe file to upgrade the firmware:

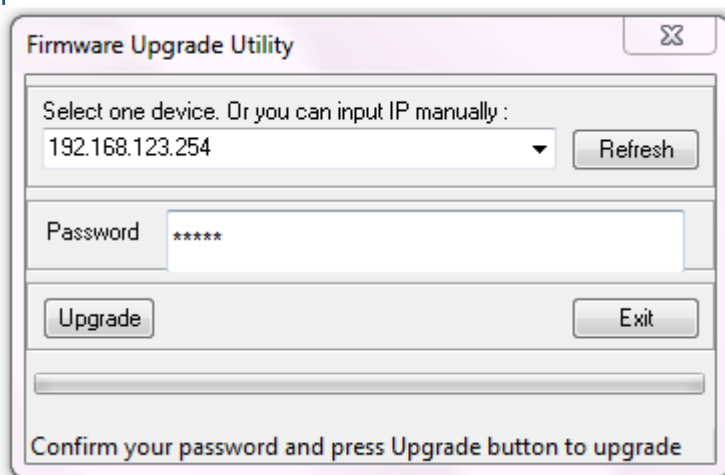


- 2) Power on the N3G002W / N3G005W / N3G007W with the supplied power adapter.
- 3) Wait approximately 2 minutes for the device to finish starting up.
- 4) Plug in one end of the Ethernet cable to the LAN port on the N3G002W / N3G005W / N3G007W.
- 5) Plug the other end of the Ethernet cable to the LAN port of your computer.
- 6) Please wait approximately 20 seconds.

- 7) Double click the Firmware_version.exe



- 8) Type in the IP address of 192.168.123.254 and the Password “admin” on the password field.

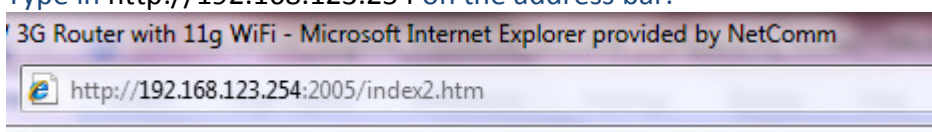


- 9) Click **Upgrade** to proceed. It will take a few minutes to proceed upgrading till the status bar reaches 100%.
- 10) Please note that it takes approximately 3 minutes for the N3G002W / N3G005W / N3G007W to upgrade. DO NOT turn off your N3G002W / N3G005W / N3G007W during the firmware upgrade process
- 11) N3G002W / N3G005W / N3G007W will reboot itself after upgrade.

For Upgrading with the .BIN file

Upgrade Steps:

1. Power on the N3G002W / N3G005W / N3G007W with the supplied power adapter.
2. Wait approximately 2 minutes for the device to finish starting up.
3. Plug in one end of the Ethernet cable to the LAN port on the N3G002W / N3G005W / N3G007W.
4. Plug the other end of the Ethernet cable to the LAN port of your computer.
5. Please wait approximately 20 seconds.
6. Open your web browser.
7. Type in <http://192.168.123.254> on the address bar.



8. From the Login page, type in:

Username: admin

Password: admin

Press "**Login**" to log in.

☐ Password required

For security reasons, please enter the access password below and click Login

System Password :

(If you're unsure of the password, try the default of admin)

9. Click **Advanced Setup**, then click **TOOLBOX** on the top menu, select **Firmware Upgrade** in the left-hand side menu;

ADMINISTRATOR's MAIN MENU ▶ Status ▶ Wizard ▶ Logout

☐ BASIC SETTING ☐ FORWARDING RULES ☐ SECURITY SETTING ☐ ADVANCED SETTING ☒ **TOOLBOX**

• System Info
• Restore Setting
• **Firmware Upgrade**
• Backup Setting
• Reset to Default
• Reboot
• Miscellaneous

☒ **Firmware Upgrade**

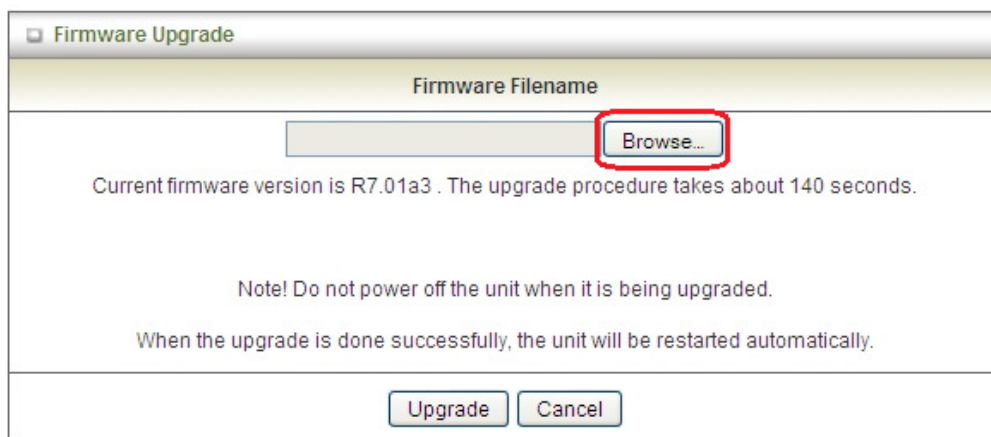
Firmware Filename

Current firmware version is R7.01a3 . The upgrade procedure takes about 140 seconds.

Note! Do not power off the unit when it is being upgraded.

When the upgrade is done successfully, the unit will be restarted automatically.

10. Press the **Browse** button to select a firmware file to upgrade with and press **Upgrade** button.



The image shows a 'Firmware Upgrade' dialog box. At the top, it says 'Firmware Upgrade'. Below that is a section titled 'Firmware Filename' which contains a text input field and a 'Browse...' button. The 'Browse...' button is highlighted with a red rectangle. Below the input field, it states: 'Current firmware version is R7.01a3 . The upgrade procedure takes about 140 seconds.' Further down, it says: 'Note! Do not power off the unit when it is being upgraded.' and 'When the upgrade is done successfully, the unit will be restarted automatically.' At the bottom, there are two buttons: 'Upgrade' and 'Cancel'.

11. Please note that it takes approximately 3 minutes for the N3G002W / N3G005W / N3G007W to upgrade. DO NOT turn off your N3G002W / N3G005W / N3G007W during the firmware upgrade process.



Note! Do not power off the unit when it is being upgraded.

When the upgrade is done successfully, the unit will be restarted automatically.

12. N3G002W / N3G005W / N3G007W will reboot itself after upgrade, then it should come up as following:

Upgrade Successful

System is restarting! Please refresh this page in 15 seconds.