



**V24W**

Wi-Fi IP Phone

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## SECTION 1 INTRODUCTION

This document describes the steps for configuring the SIP settings on your NetComm V24W Wi-Fi Phone. Please refer to the User's Manual in the bundled CD-ROM for more information.

### Check the Package Contents

Your NetComm V24W package contains the following items:

- One (1) V24W Wi-Fi Handset
- One Battery
- One Power Adapter
- User Guide (on CD)
- This Quick Installation Guide

If any of the above items are missing or damaged, please contact NetComm immediately.









## Familiarise yourself with your Wi-Fi Phone



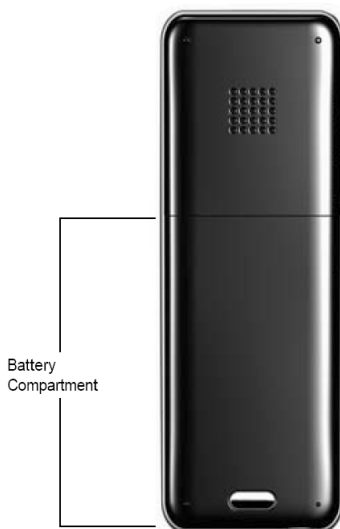
1. Power LED
2. Volume up/down
3. Soft Key
4. Navigation Pad
5. Center Selection Key
6. Call
7. Power/End Call
8. Different Key Choices/+ symbol
9. Enter Symbol/Space

The Power LED is located at the top of the V24W VoIP Phone, while the buttons are located on the front and side panels.

<b>Power LED (Blue/Red/Purple)</b>	<p>The LED is solid blue when the IP Phone is powered on and ready for phone calls.</p> <p>The LED flashes red when the IP Phone is not ready to make or receives phone calls.</p> <p>The LED alternates between blue and purple when the IP Phone is powered off and charging.</p>
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	Button Name	Function
	<b>Soft Key</b>	Press the Soft Keys to use the menu items on the screen directly above the Soft Keys.
	<b>Navigation Pad and Center Selection Key</b>	Navigation Pad lets you navigate menus and settings. Push the Center Selection Key to select the highlighted menu or setting.  Controls the cursor when in web browser mode
	<b>Call</b>	Press to make or receive calls.
	<b>Power or End Call</b>	Ends the call or exits the current menu.  Press and hold this button for two seconds to power the IP Phone on and off.
	<b>Different Key/Choices or + Sign</b>	Use the numeric keypad to enter the settings on the phone. It can represent uppercase letters (A, B, C ... Z), lowercase letters (a, b, c ... z), or numbers (0, 1, 2 ... 0).  Press the * (star) key to switch between the different modes or press the * (star) key twice to enter the + sign.
	<b>Enter Symbol or Space</b>	Press the # (pound) key to open the Symbol Selection menu. Use the navigation pad to move through the menu. When you have the appropriate symbol highlighted, press the center selection key.    Press the # (pound) key twice to enter a space. Only available when the prompt window is up.
	<b>Volume</b>	Increases or decreases the volume

## SECTION 2 BATTERY INSTALLATION



- Remove the battery compartment cover by pressing the silver button and sliding the battery cover downwards.
- Insert the battery and ensure that the metal contact at the bottom of the battery aligns with the metal contact on the top of the battery compartment.
- Replace the battery cover by sliding it upwards until it snaps into place.

## SECTION 3 CHARGE THE BATTERY



- Connect the mini USB connector of the supplied charger to the mini USB port at the bottom of the phone.
- Plug the power adaptor to a power outlet and the Power LED will flash.

*Note: For initial charging, please allow the battery to charge for ten hours before use. When the battery is low on power, it will emit one warning sound or vibration, unless the Ring Type is set to Silent. (For more information about Ring Types, refer to the User Guide).*

*Note: Only use the included power adaptor. **Do not** use another power adaptor with the same USB connector as this may damage your phone.*

## SECTION 4 CONFIGURE THE V24W VOIP PHONE

Before you begin, please make sure that you have an active internet connection, active wireless connection and all the necessary VoIP information from your Voice Service Provider.

*Note: The Phone screen will automatically dim and turn off when the phone is not in use. Press any key to turn the display back on.*

- 1 Press the Power button to turn on the V24W Wi-Fi IP phone
- 2 The phone will boot up and automatically scan the wireless network.

*Notes: This might take a few minutes to complete.*



- 3 A list of wireless networks will be displayed. You can see the wireless name (SSID), security status (a lock means wireless security is enabled) and the signal strength for each wireless network.



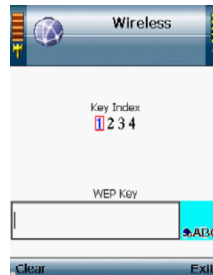
- 4 Use the Navigation Pad to highlight your wireless network SSID and then press the Center Selection Key.

*Note: If you do not see your wireless network SSID in the list, your wireless network may not be set to broadcast the SSID. Please refer to the User guide for more information on how to set up wireless profile to connect to the wireless network manually.*

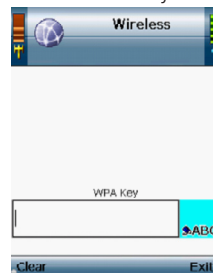
- 5 The phone will automatically connect to the selected wireless network.



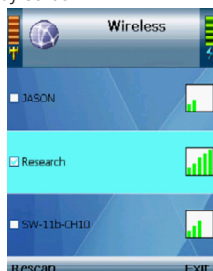
- 5a. If WEP security is enabled on the selected network, a new screen will appear. Using the Navigation Pad, select the correct key index and move to the WEP Key field. Enter the network's WEP key and then press the Center Selection Key.



- 5b. If WPA security is enabled on the selected network, a new screen will appear. Enter the network's WPA key. Then press the Center Selection Key.



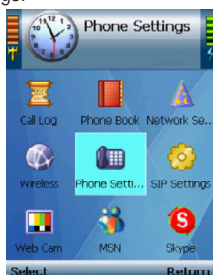
- 6 You will be notified when the IP Phone has connected to the network, and a checkmark will appear next to the name of the network. Press the Exit soft key to go back to the standby screen.



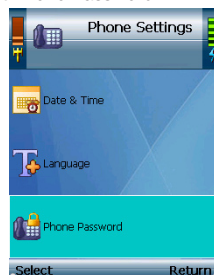
- 7 The standby screen will appear.



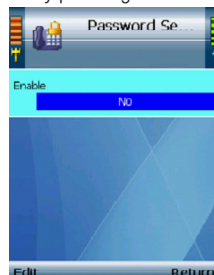
- 8 Press the Menu soft key. Then select Phone Settings.



- 9 Select Phone Password.

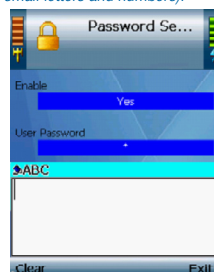


- 10 By default the phone password is disabled. Enable it by pressing the Edit soft key.



- 11 Now highlight the User Password and press Edit soft key to change the key. At the prompt, enter your new password and press the Center Selection Key.

*Note: please remember the new password. Press the \* (star) key to switch between the different modes (Capital letters, small letters and numbers).*





- 12 Press Return soft key three times to go back to Standby Screen.



- 13 Power down the device by pressing the Power button for 3 seconds. Then turn it back on. You will see the prompt for Phone Password. Enter the new User password and then press the OK soft key.

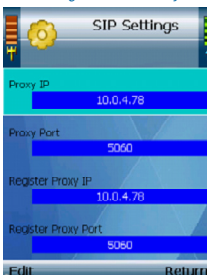
*Note: The default password is 0000.*

- 14 Press Menu soft key and then select SIP Settings.



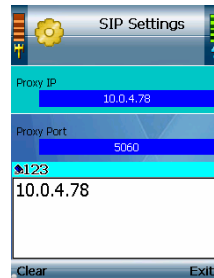
- 15 A list of SIP settings will be displayed. Select Proxy IP and press Edit soft key.

*Note: not all settings are necessary.*

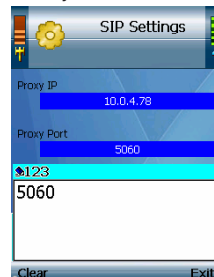


- 16 Enter the Proxy IP address in the prompt window and press the Center Selection Key.

*Note: Press the \* (star) key to switch between the different modes (Capital letters, small letters and numbers).*

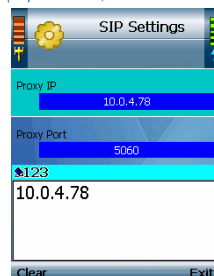


- 17 Move down to Proxy Port and press Edit soft key. Enter the Proxy Port number in the prompt window, and press the Center Selection Key.

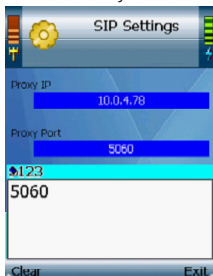


- 18 Move down to Register Proxy IP and press Edit soft key. Enter the Register Proxy IP address in the prompt window and press the Center Selection Key.

*Note: Press the \* (star) key to switch between the different modes (Capital letters, small letters and numbers).*

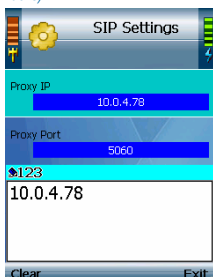


- 19 Move down to Register Proxy Port and press Edit soft key. Enter the Proxy Port number address in the prompt window, and press the Center Selection Key.



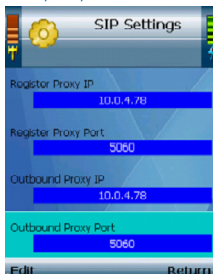
- 20 Move down to Outbound Proxy IP and press Edit soft key. Enter the Outbound Proxy IP address in the prompt window, and press the Center Selection Key.

*Notes: this step is optional. Press the \* (star) key to switch between the different modes (Capital letters, small letters and numbers).*



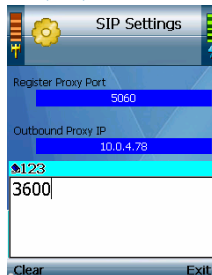
- 21 Move down to Outbound Proxy Port and press Edit soft key. Enter the Outbound Proxy Port number in the prompt window, and press the Center Selection Key.

*Notes: this step is optional.*

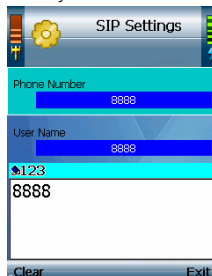


- 22 If your Voice Service Provider did not provide an Expire Time setting, then leave the default setting 60 seconds. If your Voice Service Provider provided an Expire Time setting, then Move down to Expire Time and press Edit soft key. Enter the Expire Time in the prompt window, and press the Center Selection Key.

*Notes: this step is optional.*

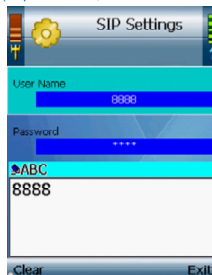


- 23 Move down to Phone Number and press Edit soft key. Enter the Phone Number you'll use for Internet phone calls, and press the Center Selection Key.



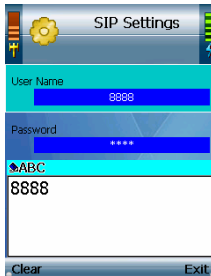
- 24 Move down to User Name and press Edit soft key. Enter the User Name in the prompt window and press the Center Selection Key.

*Note: Press the \* (star) key to switch between the different modes (Capital letters, small letters and numbers).*

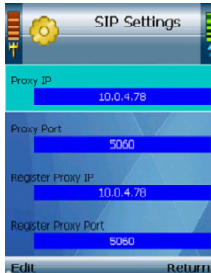


- 25 Move down to Password and press Edit soft key. Enter the Password in the prompt window and press the Center Selection Key.

*Note: Press the \* (star) key to switch between the different modes (Capital letters, small letters and numbers).*



- 26 On the SIP Settings screen, select "Return".



- 27 On the main menu, select Return.
- 28 A "Ready" message will appear at the top of the standby screen to indicate that the Phone is ready for phone calls.

*Note: You can disable the phone password settings if you do not want to enter the password every time you turn on the device. Change the Enable setting in Phone Settings > Password Setting from "Yes" to "No". Note you cannot access the SIP settings when the Password is disabled.*



- 29 The basic installation of the V24W Phone is now complete.

**Please refer to the User Guide for other phone usage and Advanced Settings.**

## Product Warranty

NetComm products have a standard 12 months warranty from date of purchase. However some products have an extended warranty option, via registering your product online at the NetComm website **[www.netcomm.com.au](http://www.netcomm.com.au)**. Refer to the User Guide for complete product warranty conditions, limitations of warranty and other legal and regulatory information.

## Contact Information

If you have any technical difficulties with your product, please do not hesitate to contact NetComm's Customer Support Department.

Email: [support@netcomm.com.au](mailto:support@netcomm.com.au)

**[www.netcomm.com.au](http://www.netcomm.com.au)**

Note: NetComm Technical Support for this product only covers the basic installation and features outlined in the Quick Start Guide. For further information regarding the advanced features of this product, please refer to the configuring sections in the User Guide or contact a Network Specialist.