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User Guide



Preface

The purpose of this manual is to provide you with detailed information on the installation, operation and application of your 3G21WE HSPA+ WiFi Router.

Important Notice and Safety Precaution

- Before servicing or disassembling this equipment, always disconnect power from the device.
- Use an appropriate power supply, preferably the supplied power adapter, with an output of DC 12V 1.5A.
- Do not operate the device near flammable gas or fumes. Turn off the device when you are near a petrol station, fuel depot or chemical plant/depot. Operation of such equipment in potentially explosive atmospheres can represent a safety hazard.
- The device and antenna shall be used only with a minimum of 20 cm from the human body.
- The operation of this device may affect medical electronic devices, such as hearing aids and pacemakers.

Welcome

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Introduction

Introduction

CHAPTER-1

1.1 Features

- Combines Etisalat Broadband service, WiFi and Ethernet Router in one device
- Tri-band HSPA+/UMTS (850 /1900/ 2100 Mhz)
- Embedded multimode HSUPA/HSDPA/HSPA+/UMTS module
- 2 x USB 2.0 host ports
- WEP/WPA/WPA2 and 802.1x
- MAC address and IP filtering
- Static route functions
- DNS Proxy
- Integrated 802.11n AP (backward compatible with 802.11b/g)
- CLI command interface
- Web-based management
- Supports VPN Pass-through
- NAT/PAT
- DHCP Server/Relay/Client
- Configuration backup and restoration

1.2 Package Contents

Your package contains the following:

- Etisalat HSPA+ WiFi Router
- Printed Quick Start Guide
- CD (Containing User Guide)
- Ethernet Cable
- Security Card
- Power Supply

1.3 LED Indicators

The LED indicators are explained in the table below.

LED	Icon	Color	Mode	Description
High		Green	On	High signal strength
			Off	No activity, Router powered off or on other signal strength
Med		Green	On	Medium signal strength
			Off	No activity. The Router is powered off or is currently using another signal strength
Low		Green	On	Low signal strength
			Off	No activity. The Router is powered off or is currently using another signal strength
3G		Green	On	Connection established with the 3G network
			Off	Either there is no activity, the Router is powered off, or there is no cable or no powered device connected to the associated port
			Blink	Connecting with 3G network
2G		Green	On	Connection established with the 2G network
			Off	Either there is no activity, the Router is powered off, or there is no cable or no powered device connected to the associated port
			Blink	Connecting with 2G network
LAN 1~4		Green	On	Powered device connected to the associated LAN port (includes devices with Wake-on-LAN capability where a slight voltage is supplied to an Ethernet connection)
			Off	No device connected or Connected device is off
			Blink	LAN activity present (traffic in either direction)
Internet		Green	On	Internet connection established
			Off	No connection to the internet or Router powered off
			Blink	Data is currently being transmitted through the Internet connection
WiFi		Green	On	Local WiFi access to the Router is enabled and working
			Off	Local WiFi access to the Router is disabled
			Blink	Data being transmitted or received over WiFi.
POWER		Green	On	Power on
			Off	Power off

1.4 Panels

The rear and side panels shown below contain the ports for data and power connections.



- (1) SIM card slot
- (2) Four RJ-45 Ethernet LAN ports
- (3) Reset button
- (4) Power jack for DC power input (12VDC / 1.5A).
- (5) External 3G SMA Connector (Optional)
- (6) Two USB Printer/Hard Drive ports
- (7) Power button

Note: The External 3G Connector allows you to plug in an external 3G antenna (not provided) and select it as the main 3G signal input. By default, the gateway obtains a stable 3G signal from the internal antennas (built-in the gateway). For more details please refer to Chapter 4.2 Signal Selection.



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Advanced

This chapter explains advanced setup for your Router:

CHAPTER-2

2.1 TCP/IP SETTINGS

It is likely that your computer will automatically obtain an IP Address and join the network.

This is because the Dynamic Host Configuration Protocol (DHCP) server (on the device) will start automatically when your Router powers up.

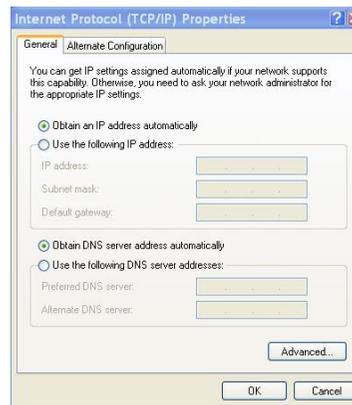
This automatic assignment requires that DHCP is configured on your computers. It is likely that this is already the case, but should you be required to configure this, please see the instructions on the following page.

WINDOWS X P

To access the dialog box that allows you to configure your network connection, click on Start > Control Panel > Network Connections. Then right mouse click on the Local Area Connection and select Properties. Select Internet Protocol (TCP/IP) then select Properties

DHCP MODE

You can set your PC to DHCP mode by selecting Obtain an IP address automatically in the dialog box shown below.

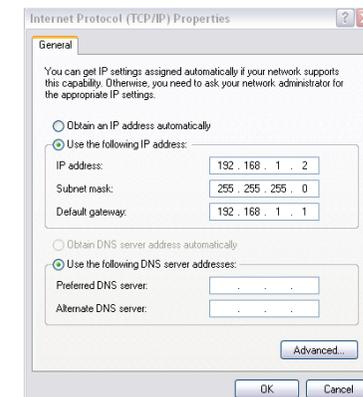


STATIC IP MODE

The following steps show how to assign a Static IP address to your PC using subnet 192.168.1.x

- 1: Change the IP address to the domain of 192.168.1.x (1<x<254) with subnet mask of 255.255.255.0.
- 2: Set the default Router and DNS server to the Router's IP address.

NOTE: The IP address of the Router is 192.168.1.1. (Default), so the PC must be set with a different IP. In the case below, the PC's IP address is set as 192.168.1.2



- 3: Click Ok to submit the settings.

Advanced

MAC OS X 10.46

To access the dialog box that allows you to configure your network connection. Browse to the Apple menu and select System Preferences. From the System Preferences menu, click the Network icon and then select the Ethernet connection.

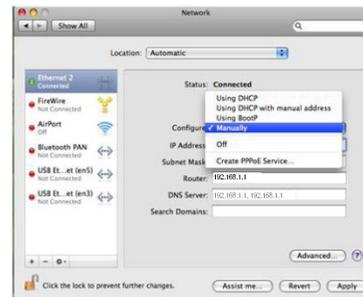
DHCP MODE

You can set your Mac to DHCP by selecting DHCP from the Configure drop down list. After clicking Apply, your Mac's IP Address will now be automatically assigned from the Router.



STATIC MODE

1. From the Configure drop down list, you can set your computer to Static IP mode by selecting the option Manually.



The following steps show how to assign a Static IP address to your Mac

2. Choose an IP address between 192.168.1.2 – 192.168.1.254 (Do not choose the Router IP of 192.168.1.1). enter this IP address into the field marked IP Address, and enter a Subnet Mask of 192.168.1.1
3. Set the Router and DNS server field to 192.168.1.1 (The Router's IP address).

NOTE: The IP address of the Router is 192.168.1.1. (default), so the computer must be set with a different IP to the Router. In the case below, the PC's IP address is set as 192.168.1.2



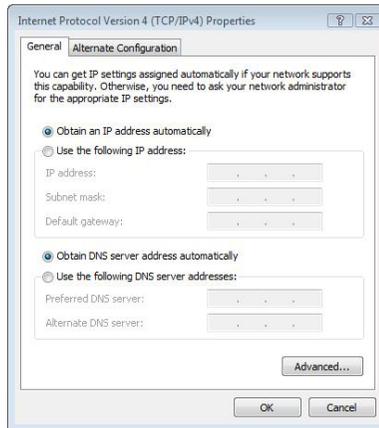
4. Click Apply to submit the settings.

WINDOWS VISTA/7

To access the dialog box that allows you to configure your network connection, click on Start > Control Panel > Network and sharing center and select Manage Network Connection. (For Windows 7, click on change adapter settings). Then right mouse click on the Local Area Connection and select Properties. Select Internet Protocol (TCP/IP) then select Properties

DHCP MODE

You can set your PC to DHCP mode by selecting Obtain an IP address automatically in the dialog box shown below.



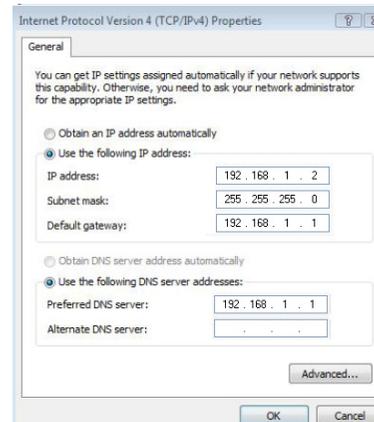
STATIC IP MODE

To configure your Router manually, your PC must have a static IP address within the Router's subnet. The following steps show how to assign a Static IP address to your PC using subnet 192.168.1x

- 1: Select Use the following IP Address. Choose an IP address between 192.168.12 – 192.168.1.254

NOTE: The Ip address of the Router is 192.168.1.1 (default), so the PC must be set with a different Ip. In the case below, the PC's IP address is set as 192.168.2

- 2: Set the Router and DNS server field to 192.168.1.1 (The Router's IP address).



3. Click Ok to apply the settings.

2.2 Default Settings

The following are the default settings for the Router

- Local (LAN) access (username: admin, password: admin)
- Remote (WAN) access (username: support, password: support)
- User access (username: user, password: user)
- LAN IP address: 192.168.1.1
- Remote WAN access: disabled
- NAT and firewall: enabled
- Dynamic Host Configuration Protocol (DHCP) server on LAN interface: enabled

Technical Note:

During power on, the device initializes all settings to default values. It will then read the configuration profile from the permanent storage section of flash memory. The default attributes are overwritten when identical attributes with different values are configured. The configuration profile in permanent storage can be created via the web user interface or telnet user interface, or other management protocols. The factory default configuration can be restored either by pushing the reset button for more than five seconds until the power LED blinks or by clicking the Restore Default Configuration option in the Restore Default Settings screen (see section 6.7.3).

2.3 Login Procedure

To login to the web interface, follow the steps below:

NOTE: The default settings can be found in 3.3 Default Settings.

1: Open a web browser and enter the default IP address for the Router in the Web address field. In this case <http://192.168.1.1>

NOTE: For remote access, use the WAN IP address shown on the WUI Homepage screen and login with remote username and password.

2: A dialog box will appear, as illustrated below. enter the default username and password, as defined in section 3.3 Default Settings.

Click Ok to continue.



NOTE: The login password can be changed later (see 6.8.2 Passwords)



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Basic

This chapter explains basic setup for your Router:

CHAPTER-3

3.1 WEB USER INTERFACE HOMEPAGE

The web user interface (WUI) is divided into two window panels, the main menu (on the top) and the display screen (on the bottom). The main menu has the following options: Basic, HSPA/3G Settings, WiFi, Advanced Settings and Diagnostics.

Selecting one of these options will open a submenu with more options. Basic is discussed below while subsequent chapters introduce the other main menu selections.

NOTE: The menu options available within the web user interface are based upon the device configuration and user privileges (i.e. local or remote).

BASIC

The Basic screen is the WUI homepage and the first selection on the main menu. It provides information regarding the firmware, 3G, and IP configuration.

The screenshot displays the 'Basic > Home' page of the Etisalat HSPA+ WiFi Router. The page is divided into several sections:

- Device Information:** A table listing hardware and software details.

Model Name:	3G21WE
Board ID:	96369G-133C
Gateway Firmware Version:	3G21WE-J301-402ETS-C01_R07
Bootloader (CFE) Version:	1.0.37-102.6-23
Wireless Driver Version:	5.10.120.0.cpe4.402
MAC Address:	00:60:64:37:9f:e6
Serial Number:	1053502XXXF-AG007365
- Device Info for 3G:** A section showing network status.

Network:	ETISALAT
Link:	Connected
Mode:	HSPA+
Signal Strength:	4/5
SIM Info:	SIM inserted
- IP Configuration:** A note states 'This information reflects the current status of your connection.' followed by a table of IP addresses.

LAN IP Address:	192.168.1.1
WAN IP Address:	123.209.6.70
Primary DNS Server:	139.130.4.4
Secondary DNS Server:	203.50.2.71

The following table provides further details.

Option	Description
Model Name	The model name of the device.
Board ID	The Hardware version of the device
Bootloader version	The bootloader version of the device.
Router Firmware version	The firmware version of the device.
Wireless driver version	The wireless driver version of the wireless module.
Mac Address	The MAC address of the device's LAN connection interface
Serial Number	The serial number of the device
Network	The name of or other reference to the mobile network operator.
Link	Shows the connection status of the current connection.
Mode	The radio access technique currently used to enable internet access. It can be HSUPA, HSDPA, UMTS, or Disconnected.
Signal strength	The mobile network (UMTS) signal quality available at the device location. This signal quality affects the performance of the unit. If two or more bars are green, the connection is usually acceptable.
SIM info	Shows the SIM card status on the device.
LAN IP Address	Shows the IP address for LAN interface.
WAN IP Address	Shows the IP address for WAN interface.
Primary DNS Server	Shows the IP address of the primary DNS server.
Secondary DNS server	Shows the IP address of the secondary DNS server.
Date/Time	The time according to the device's internal clock



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Settings

This menu includes Etisalat service Setup and PIN Configuration.

CHAPTER-4

This menu includes Etisalat service Setup.

NOTE: Sections 8.3 and 8.4.2 also provide information about the Etisalat service.

4.1 Etisalat SERVICE SETUP

Select your service settings according to predefined or custom profiles.

Setup instructions are provided in the following sections for your assistance.

4.1.1 PROFILE SETUP

Etisalat will provide the information required to complete the first time setup instructions below. Only complete those steps for which you have information and skip the others.

The Modify Profiles link enables you to enter a custom 3G network setup. To add a custom profile, click the add button and enter the appropriate 3G network information as supplied by your provider.

1. If your SIM card is not inserted into the Router, please turn the Router off. Then insert the SIM and turn the Router on.
2. To connect to Etisalat's 3G network please select the Etisalat UAE profile with the Etisalat's APN as **etisalat.ae**. Authentication Method should be provided by Etisalat; or just leave it set to AUTO if not required. If you have not received the username and password, leave these fields empty.

3. Select IP compression and Data compression to be ON or OFF. By default they are set to off.
4. Click the Save button to save the new settings.
5. Press the Connect button to connect to Internet. The Device Info for 3G network box in the WUI Basic screen should indicate an active connection, as shown below. The 3G and Internet LEDs on the front panel of the Router should also be blinking.

If the LEDs are off, then either your profile settings are incorrect, the SIM card is not working or the service network is unavailable. In either case, contact Technical Support for further instructions.

4.2 Antenna Selection

Allows the end user to select the 3G signal input from external antennas (not provided). It also provides a signal strength comparison between the internal antennas and the external antennas.



HSPA/3G Settings> Signal Selection

This page allows you to manually select the 3G signal input to be either internal antenna or an external antenna (not included). By default stable signal is collected from the antennas built inside the router. To use an external antenna, please connect it to the Antenna Connector port to the Power Input on the back of the router. Select External Antenna and click Save/Apply.

If you select Auto Select, the router can detect and select automatically the higher signal strength from the internal antennas and from the external input. The Auto Select process takes about 170 seconds. Please close the web browser on your computer and do not use Internet during the whole process.



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WIFI

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CHAPTER-5

The WiFi submenu provides access to Wireless Local Area Network (LAN) configuration settings including:

- Wireless network name
- Channel restrictions (based on country)
- Security
- Access point or bridging behaviour
- Station information

WiFi > Settings

This page allows you to configure your WiFi settings. You can enable or disable the wireless LAN interface, hide the network from active scans, set the wireless network name (also known as SSID) and restrict the channel set based on country requirements. Click "Apply/Save" to configure the basic wireless options.

Enable Wi-Fi
 Enable SSID Broadcast
 Clients Isolation

Enables the wireless (Wi-Fi) network name to be broadcasted publicly to any wireless users within wireless range of your network. Disabling the SSID broadcast makes the network name private and provides enhanced security by requiring wireless users to enter the network name manually when creating a wireless network profile on their computers.

SSID:
 BSSID: 00:1A:2B:14:BE:02
 Country:
 Max Clients:

Wireless - Guest/Virtual Access Points:

Enabled	SSID	Hidden	Isolate	Max Clients	BSSID
<input type="checkbox"/>	Wi0_Guest1	<input type="checkbox"/>	<input type="checkbox"/>	16	N/A
<input type="checkbox"/>	Wi0_Guest2	<input type="checkbox"/>	<input type="checkbox"/>	16	N/A
<input type="checkbox"/>	Wi0_Guest3	<input type="checkbox"/>	<input type="checkbox"/>	16	N/A

5.1 SETTINGS

This screen allows you to configure basic features of the wireless LAN interface. You can enable or disable the wireless LAN interface, hide the network from active scans, set the wireless network name (also known as SSID) and restrict the channel set based on country requirements. The Wireless Guest Network function adds extra networking security when connecting to remote hosts.

WiFi > Settings

This page allows you to configure your WiFi settings. You can enable or disable the wireless LAN interface, hide the network from active scans, set the wireless network name (also known as SSID) and restrict the channel set based on country requirements. Click "Apply/Save" to configure the basic wireless options.

Enable Wi-Fi
 Enable SSID Broadcast
 Clients Isolation

Enables the wireless (Wi-Fi) network name to be broadcasted publicly to any wireless users within wireless range of your network. Disabling the SSID broadcast makes the network name private and provides enhanced security by requiring wireless users to enter the network name manually when creating a wireless network profile on their computers.

SSID:
 BSSID: 00:1A:2B:14:BE:02
 Country:
 Max Clients:

Wireless - Guest/Virtual Access Points:

Enabled	SSID	Hidden	Isolate	Max Clients	BSSID
<input type="checkbox"/>	Wi0_Guest1	<input type="checkbox"/>	<input type="checkbox"/>	16	N/A
<input type="checkbox"/>	Wi0_Guest2	<input type="checkbox"/>	<input type="checkbox"/>	16	N/A
<input type="checkbox"/>	Wi0_Guest3	<input type="checkbox"/>	<input type="checkbox"/>	16	N/A

Option	Description
Enable WiFi	A checkbox that enables or disables the wireless LAN interface. When selected, the Web UI displays Hide Access point, SSID, and County settings. The default is Enable WiFi.
Enable SSID Broadcast	Deselect Enable SSID Broadcast to protect the access point from detection by wireless active scans. To check AP status in Windows XP, open Network Connections from the Start Menu and select View Available Network Connections. If the access point is hidden, it will not be listed there. To connect a client to a hidden access point, the station must add the access point manually to its wireless configuration.
Clients Isolation	1. Prevents clients PC from seeing one another in My Network Places or Network Neighborhood. 2. Prevents one wireless client communicating with another wireless client.
SSID	Sets the wireless network name. SSID stands for Service Set Identifier. All stations must be configured with the correct SSID to access the WLAN. If the SSID does not match, that user will not be granted access. The naming conventions are: Minimum number of characters: 1, maximum number of characters: 32.
BSSID	The BSSID is a 48bit identity used to identify a particular BSS (Basic Service Set) within an area. In Infrastructure BSS networks, the BSSID is the MAC (Medium Access Control) address of the AP (Access Point) and in Independent BSS or ad hoc networks, the BSSID is generated randomly.
Country	A drop-down menu that permits worldwide and specific national settings. Each county listed in the menu enforces specific regulations limiting channel range: US= worldwide, Japan=1-14, Jordan= 10-13, Israel= 1-13
Max Clients	The maximum number of clients that can access the router.
Wireless - Guest / Virtual Access Points	This router supports multiple SSIDs called Guest SSIDs or Virtual Access Points. To enable one or more Guest SSIDs select the radio buttons under the Enable heading. To hide a Guest SSID, select its radio button under the Hidden heading. Do the same for Isolate Client and Disable WMM Advertise functions. For a description of these two functions, see the entries for "Client Isolation" and "Disable WMM Advertise" in this table. Similarly, for Max Clients and BSSID headings, consult the matching entries in this table. NOTE: Remote wireless hosts are unable to scan Guest SSIDs.

5.2 SECURITY

This Router includes a number of options to help provide a secure connection to the Etisalat Network.

Security features include:

- WEP / WPA / WPA2 data encryption
- SPI Firewall
- VPN Pass-Through
- MAC address IP filtering
- Authentication protocols – PAP / CHAP

You can authenticate or encrypt your service on the WiFi Protected Access algorithm, which provides protection against unauthorized access such as eavesdropping.

The following screen appears when Security is selected. The Security page allows you to configure security features of your Router's wireless LAN interface. You can set the network authentication method, select data encryption, specify whether a network key is required to authenticate to this wireless network and specify the encryption strength.

BASIC | HSPA/3G SETTINGS | WiFi | MANAGEMENT | ADVANCED SETTINGS | STATUS

WiFi > Security

This page allows you to configure security features of the wireless LAN interface. You may setup configuration manually.

Manual Setup AP

You can set the network authentication method, selecting data encryption, specify whether a network key is required to authenticate to this wireless network and specify the encryption strength. Click "Apply/Save" when done.

Select SSID:

Network Authentication:

WPA Pre-Shared Key: [Click here to display](#)

WPA Group Rekey Interval:

WPA Encryption:

WEP Encryption:

Click Save/Apply to configure the wireless security options.

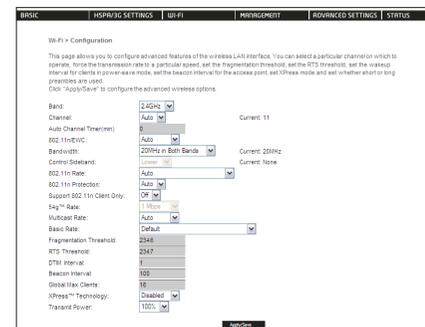
Option	Description
Select SSID	Your Service Set Identifier (SSID), sets your Wireless Network Name. You can connect multiple devices including Laptops, Desktop PCs and PDAs to your Wireless Router. To get additional devices connected, scan for a network, and locate the SSID shown on your Wireless Security Card. If the SSID does not match, access is denied.
Network Authentication	This option is used for authentication to the wireless network. Each authentication type has its own settings. For example, selecting 802.1X authentication will reveal the RADIUS Server IP address, Port and key fields.
WPA-Pre-Shared Key	It is useful for small places without authentication servers such as the network at home. It allows the use of manually-entered keys or passwords and is designed to be easily set up for home users.
WPA Encryption:	Select the data encryption method for the WPA mode. There are three types that you can choose, TKIP, AES, TKIP+AES. TKIP (Temporary Key Integrity Protocol) takes the original master key only as a starting point and derives its encryption keys mathematically from this master key. Then it regularly changes and rotates the encryption keys so that the same encryption key will never be used twice. AES (Advanced Encryption Standard) provides security between client workstations operating in ad hoc mode. It uses a mathematical ciphering algorithm that employs variable key sizes of 128, 192 or 256 bits. TKIP+AES combine the features and functions of TKIP and AES.

5.3 CONFIGURATION

The following screen appears when you select Configuration. This screen allows you to control the advanced features of the Wireless Local Area Network (WLAN) interface:

- Select the channel which you wish to operate from
- Force the transmission rate to a particular speed
- Set the fragmentation threshold
- Set the RTS threshold
- Set the wake-up interval for clients in power-save mode
- Set the beacon interval for the access point
- Set Xpress mode
- Program short or long preambles

Click Save/Apply to set the advanced wireless configuration.



Option	Description
Band	The new amendment allows IEEE 802.11g units to fall back to speeds of 11 Mbps, so IEEE 802.11b and IEEE 802.11g devices can coexist in the same network. The two standards apply to the 2.4 GHz frequency band. IEEE 802.11g creates data-rate parity at 2.4 GHz with the IEEE 802.11a standard, which has a 54 Mbps rate at 5 GHz. (IEEE 802.11a has other differences compared to IEEE 802.11b or g, such as offering more channels.)
Channel	Drop-down menu that allows selection of a specific channel.
Auto Channel Timer (min)	Auto channel scan timer in minutes (0 to disable)
802.11n/EWC	With drop-down menu, "Auto" is for 11n and "Disable" is for 11g
Bandwidth	Drop-down menu specifies the following bandwidth: 20MHz and 40MHz.
Control Sideband	This is available for 40MHz. Drop-down menu allows selecting upper sideband or lower sideband
802.11n Rate	Drop-down menu specifies the following fixed rates. The maximum rate for bandwidth, 20MHz, is 130MHz and the maximum bandwidth, 40MHz, is 270MHz
802.11n Protection	It is similar as 802.11g protection. In Auto mode the router will use RTS/CTS to improve 802.11n performance in mixed 802.11n/ 802.11g/ 802.11b networks. Turn protection off to maximize 802.11n throughput under most conditions.
Support 802.11n client only	Drop-down menu allows selecting "On/Off". Choosing "On" allows the client with 11n only to connect, not for 11g or 11b; choosing "Off" allows the client with 11n/11g/11b to connect
54g Rate	Drop-down menu that specifies the following fixed rates: Auto: Default. Uses the 11 Mbps data rate when possible but drops to lower rates when necessary. 1 Mbps, 2Mbps, 5.5Mbps, or 11Mbps fixed rates. The appropriate setting is dependent on signal strength.
Multicast Rate	Setting multicast packet transmit rate.
Basic Rate	Setting basic transmit rate.

Fragmentation Threshold	A threshold, specified in bytes, that determines whether packets will be fragmented and at what size. On an 802.11 WLAN, packets that exceed the fragmentation threshold are fragmented, i.e., split into, smaller units suitable for the circuit size. Packets smaller than the specified fragmentation threshold value are not fragmented. Enter a value between 256 and 2346. If you experience a high packet error rate, try to slightly increase your Fragmentation Threshold. The value should remain at its default setting of 2346. Setting the Fragmentation Threshold too low may result in poor performance.
RTS Threshold	Request to Send, when set in bytes, specifies the packet size beyond which the WLAN Card invokes its RTS/CTS mechanism. Packets that exceed the specified RTS threshold trigger the RTS/CTS mechanism. The NIC transmits smaller packet without using RTS/CTS. The default setting of 2347 (maximum length) disables RTS Threshold.
DTIM Interval	Delivery Traffic Indication Message (DTIM), also known as Beacon Rate. The entry range is a value between 1 and 65535. A DTIM is a countdown informing clients of the next window for listening to broadcast and multicast messages. When the AP has buffered broadcast or multicast messages for associated clients, it sends the next DTIM with a DTIM Interval value. AP Clients hear the beacons and awaken to receive the broadcast and multicast messages. The default is 1.
Beacon Interval	The amount of time between beacon transmissions. Each beacon transmission identifies the presence of an access point. By default, radio NICs passively scan all RF channels and listen for beacons coming from access points to find a suitable access point. Before a station enters power save mode, the station needs the beacon interval to know when to wake up to receive the beacon (and learn whether there are buffered frames at the access point). The entered value is represented in ms. Default is 100. Acceptable entry range is 1 to 0xffff (65535)
Global Max Clients	The device can support 4 SSID, and each SSID can set its own max clients, but it can't be bigger than Global max clients. "Global Max Clients" limits the total associated clients of the 4 SSID.
Xpress™ Technology	Xpress™ Technology is compliant with draft specifications of two planned wireless industry standards.
Transmit Power	The router will set different power output (by percentage) according to this selection.

5.4 MAC FILTER

This screen appears when Media Access Control (MAC) Filter is selected. This option allows access to be restricted based upon the unique 48-bit MAC address.

To add a MAC Address filter, click the Add button shown below.

To delete a filter, select it from the table below and click the Remove button.

Option	Description
MAC Restrict Mode	<p>Disabled – Disables MAC filtering</p> <p>Allow – Permits access for the specified MAC addresses.</p> <p>NOTE: Add a wireless device's MAC address before clicking the Allow radio button or else you will need to connect to the Router's web user interface using the supplied yellow Ethernet cable and add the wireless device's MAC address.</p> <p>Deny – Rejects access for the specified MAC addresses</p>
MAC Address	<p>Lists the MAC addresses subject to the MAC Restrict Mode. The Add button prompts an entry field that requires you type in a MAC address in a two- character, 6-byte convention: xx:xx:xx:xx:xx:xx where xx are hexadecimal numbers. A maximum of 60 MAC addresses can be added.</p>

Enter the MAC address on the screen below and click Save/Apply.

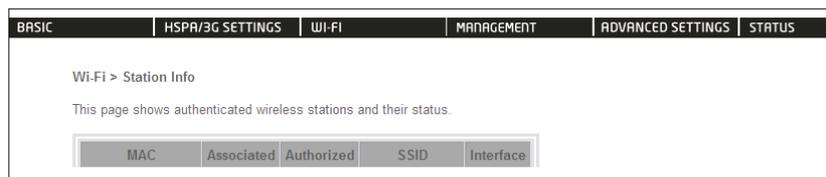
5.5 WIRELESS BRIDGE

The following screen appears when selecting Wireless Bridge, and goes into a detailed explanation of how to configure wireless bridge features of the wireless LAN interface. Click Save/Apply to implement new configuration settings.

Option	Description
AP Mode	<p>Selecting Wireless Bridge (Wireless Distribution System) disables Access Point (AP) functionality while selecting Access Point enables AP functionality. In Access Point mode, wireless bridge functionality will still be available and wireless stations will be able to associate to the AP.</p>
Bridge Restrict	<p>Selecting Disabled in Bridge Restrict disables Wireless Bridge restriction, which means that any wireless bridge will be granted access. Selecting enabled or enabled (Scan) allows wireless bridge restriction. Only those bridges selected in Remote Bridges will be granted access. Click Refresh to update the station list when Bridge Restrict is enabled.</p>

5.6 STATION INFO

The following screen appears when you select Station Info, and shows authenticated wireless stations and their status. Click the Refresh button to update the list of stations in the WLAN.



Option	Description
BSSID	The BSSID is a 48-bit identity used to identify a particular BSS (Basic Service Set) within an area. In Infrastructure BSS networks, the BSSID is the MAC (Media Access Control) address of the AP (Access Point); and in Independent BSS or ad hoc networks, the BSSID is generated randomly.
Associated	Lists all the stations that are associated with the Access Point, along with the amount of time since packets were transferred to and from each station. If a station is idle for too long, it is removed from this list.
Authorized	Lists those devices with authorized access.



Advanced

This chapter explains advanced setup for your Router:

6.1 LOCAL AREA NETWORK (LAN)

This screen allows you to configure the Local Area Network (LAN) interface on your Router

Advanced Settings > Local Area Network (LAN) Setup

IP Address: 192.168.1.1
Subnet Mask: 255.255.255.0

Enable IGMP Snooping

Enable NAT

Enable UPnP

Disable DHCP Server

Enable DHCP Server

Start IP Address: 192.168.1.2
End IP Address: 192.168.1.254
Leased Time (hour): 24

Static IP Lease List: (A maximum 32 entries can be configured)

MAC Address	IP Address	Remove

Configure the second IP Address and Subnet Mask for LAN interface

Save/Reboot

See the field descriptions below for more details.

NOTE: If you change your Router's IP address (first option on the chart), the installation software/connection manager may not be able to communicate with the Router. Please reset the Router's IP address to 192.168.1.1 if this occurs.

Option	Description
IP Address	Enter the IP address for the LAN interface
Subnet Mask	Enter the subnet mask for the LAN interface
Enable Internet Group Management Protocol (IGMP) Snooping	Enable by ticking the box Standard Mode: In standard mode, multicast traffic will flood to all bridge ports when no client subscribes to a multicast group. Blocking Mode: In blocking mode, the multicast data traffic will be blocked. When there are no client subscriptions to a multicast group, it will not flood to the bridge ports.
Enable NAT	To enable/disable Network Address Translation (NAT, please refer to 7.2 for NAT setting). By default NAT is enabled.
Enable UPnP	Tick the box to enable Universal Plug and Play
Dynamic Host Configuration Protocol (DHCP) Server	Select enable DHCP server and enter your starting and ending IP addresses and the lease time. This setting configures the Router to automatically assign IP, default Router and DNS server addresses to every DHCP client on your LAN
Static IP Lease List	To specify the IP address assigned through DHCP according to the MAC address of the hosts connected to the Router.
Enable DHCP Server Relay	To relay DHCP requests from the subnet with no DHCP server on it to a DHCP server on other subnets. DHCP Server Relay is disabled by default. To access enable DHCP relay, please un-tick NAT enable first, that means to disable NAT first, and then press save button. The enable DHCP server Relay option will then show up on the same page as below:

Configure a second IP address by ticking the checkbox shown below and enter the following information:

IP Address:	Enter the secondary IP address for the LAN interface.
Subnet Mask:	Enter the secondary subnet mask for the LAN interface.

NOTE: The Save button saves new settings to allow continued configuration, while the Save/Reboot button not only saves new settings but also reboots the device to apply the new configuration (i.e. all new settings).

6.2.2 PORT TRIGGERING

Some applications require specific ports in the Router's firewall to be open for access by remote parties. Port Triggering opens up the 'Open Ports' in the firewall when an application on the LAN initiates a TCP/UDP connection to a remote party using the 'Triggering Ports'. The Router allows the remote party from the WAN side to establish new connections back to the application on the LAN side using the 'Open Ports'. A maximum 32 entries can be configured

Application Name	Trigger			Open			WAN Interface	Remove
	Protocol	Port Range Start	Port Range End	Protocol	Port Range Start	Port Range End		

To add a Trigger Port, simply click the Add button. The following will be displayed.

Trigger Port Start	Trigger Port End	Trigger Protocol	Open Port Start	Open Port End	Open Protocol
		TCP			TCP
		TCP			TCP
		TCP			TCP
		TCP			TCP
		TCP			TCP
		TCP			TCP
		TCP			TCP

Options	Description
Select an Application or Custom Application	User should select the application from the list. or User can enter the name of their choice.
Trigger Port Start	Enter the starting trigger port number (when you select custom application). When an application is selected, the port ranges are automatically configured.
Trigger Port End	Enter the ending trigger port number (when you select custom application). When an application is selected, the port ranges are automatically configured.
Trigger Protocol	TCP, TCP/UDP or UDP.
Open Port Start	Enter the starting open port number (when you select custom application). When an application is selected, the port ranges are automatically configured.
Open Port End	Enter the ending open port number (when you select custom application). When an application is selected, the port ranges are automatically configured.
Open Protocol	TCP, TCP/UDP or UDP.

6.2.3 DEMILITARIZED (DMZ) HOST

Your Router will forward IP packets from the Wide Area Network (WAN) that do not belong to any of the applications configured in the Virtual Servers table to the DMZ host computer.

Enter the computer's IP address and click Apply to activate the DMZ host.

Clear the IP address field and click Apply to deactivate the DMZ host.

DMZ Host IP Address:

6.3 SECURITY

Your Router can be secured with the IP Filtering function.



6.3.1 IP FILTERING

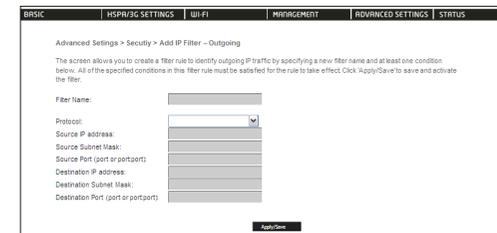
The IP Filtering screen sets filter rules that limit incoming and outgoing IP traffic. Multiple filter rules can be set with at least one limiting condition. All conditions must be fulfilled to allow individual IP packets to pass through the filter.

OUTGOING IP FILTER

The default setting for Outgoing traffic is ACCEPTED. Under this condition, all outgoing IP packets that match the filter rules will be BLOCKED.



To add a filtering rule, click the Add button. The following screen will display.



Options	Description
Filter Name	The filter rule label
Protocol	TCP, TCP/UDP, UDP or ICMP
Source IP address	Enter source IP address
Source Subnet Mask	Enter source subnet mask
Source Port (port or port:port)	Enter source port number or port range
Destination IP address	Enter destination IP address
Destination Subnet Mask	Enter destination subnet mask
Destination port (port or port:port)	Enter destination port number or range

Click Save/Apply to save and activate the filter.

INCOMING IP FILTER

The default setting for all Incoming traffic is BLOCKED. Under this condition only those incoming IP packets that match the filter rules will be ACCEPTED.



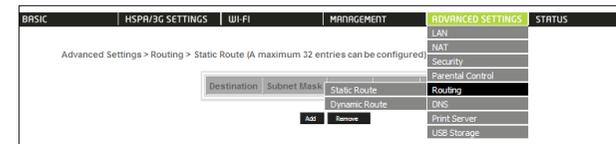
To add a filtering rule, click the Add button. The following screen will display.



Please refer to the Outgoing IP Filter table for field descriptions. Click Save/Apply to save and activate the filter.

6.4 ROUTING

Static Route and Dynamic Route settings can be found in the Routing link as illustrated below.

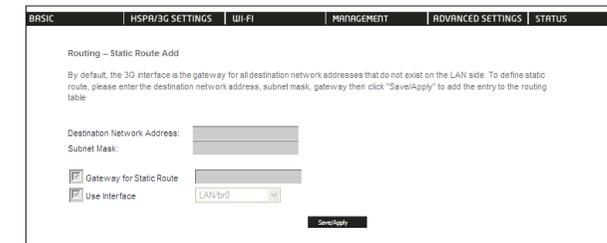


6.4.1 STATIC ROUTE

The Static Route screen displays the configured static routes. Click the Add or Remove buttons to change settings.



Click the Add button to display the following screen.

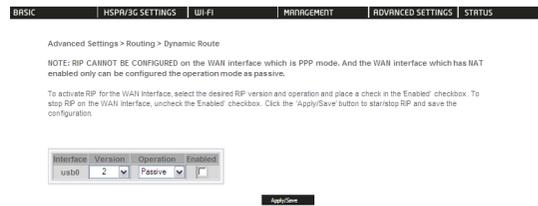


Enter Destination Network Address, Subnet Mask, Router IP Address and/or WAN Interface. Then click Save/Apply to add the entry to the routing table.

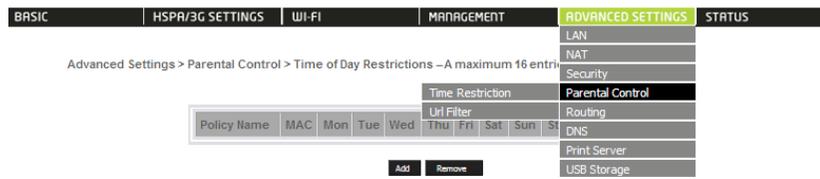
6.4.2 DYNAMIC ROUTE

To activate this option, select the enabled radio button for Global RIP Mode.

To configure an individual interface, select the desired RIP version and operation, followed by placing a check in the enabled checkbox for that interface. Click Save/Apply to save the configuration and to start or stop dynamic routing.



6.5 PARENTAL CONTROL



6.5.1 TIME RESTRICTION

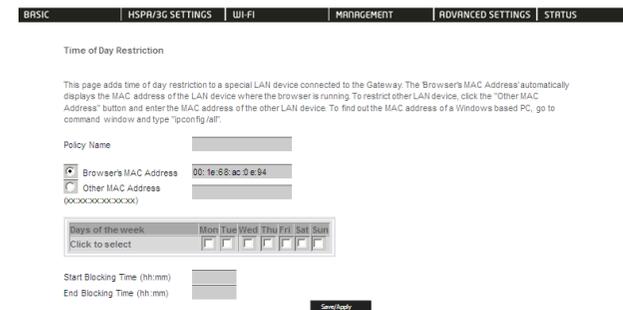


Advanced Settings > Parental Control > Time of Day Restrictions – A maximum 16 entries can be configured.



Time Restriction allows you to restrict access from a device on your Local Area network (LAN) to the Internet through the Router on selected days at certain times. Make sure to activate the Internet Time server synchronization as described in section 7.10 SNTP, so that the scheduled times match your local time.

Click Add to display the following screen. Enter the MAC address of HSPA device that you wish to restrict access for and select days of the week and times to apply the restriction



Complete the fields listed below and click Save/Apply to apply the settings.

Options	Description
User Name	A user-defined label for this restriction
Browser's MAC Address	Allows easy identification of MAC address of the computer running the Browser
Other MAC Address	MAC address of another LAN device
Days of the Week	Select one or more days for the restrictions to apply to.
Start Blocking Time	Enter the time you want the restriction to start
End Blocking Time	Enter the time you want the restriction to end

6.5.2 URL FILTER

The URL Filter allows you to restrict access from a device on your Local Area Network (LAN) to certain websites on the internet.

To use this feature, first select whether to Allow or Block the URL list. If Allow is selected, only the URL addresses listed in the table will be accessible to the computers on the LAN. If Block is selected, the URL addresses listed in the table will be blocked from computers on the LAN.

ADD URL ADDRESS

To add a URL address, click Add, then complete the fields listed below and click Save/Apply to apply the settings.

Options	Description
URL Address	Select either a URL address or a keyword to filter. (e.g. www.badwebsite.com)
Port Number	Either port 80 or port 8080 is accepted.

REMOVE URL ADDRESS

To remove a URL address, select the URL keyword you wish to remove, and click Remove.

6.6 DOMAIN NAME SERVER (DNS)

6.6.1 DNS SERVER CONFIGURATION

If Enable Automatic Assigned DNS is selected, this device will accept the first received DNS assignment from the Wide Area Network (WAN) interface during the connection process. Otherwise, you can enter the primary and optional secondary DNS server IP addresses. Click on Save to apply.

NOTE: Click the Save button to save the new configuration. To make the new configuration effective, reboot your Router.

6.6.2 DYNAMIC DNS

The Dynamic DNS service allows a dynamic IP address to be aliased to a static hostname in any of a selection of domains, allowing the Router to be more easily accessed from various locations on the internet.

NOTE: The Add/Remove buttons will be displayed only if the Router has been assigned an IP address from the remote server.

To add a dynamic DNS service, click the Add button and this screen will display

Options	Description
D-DNS provider	Select a dynamic DNS provider from the list.
Hostname	Enter the name for the dynamic DNS server.
Interface	Select the interface from the list.
Username	Enter the username for the dynamic DNS server.
Password	Enter the password for the dynamic DNS server.

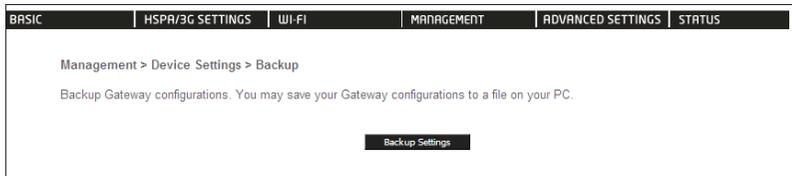
6.7 DEVICE SETTINGS

The Device Settings screens allow you to backup, retrieve and restore the default settings of your Router. It also provides a function for you to update your Router's settings.

6.7.1 BACKUP SETTINGS

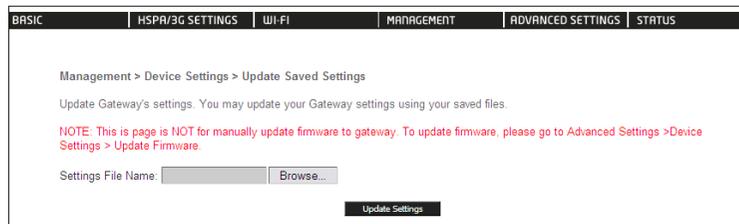
The following screen appears when Backup is selected. Click the Backup Settings button to save the current configuration settings.

You will be prompted to define the location of a backup file to save to your PC.



6.7.2 UPDATE SETTINGS

The following screen appears when selecting Update from the submenu. By clicking on the Browse button, you can locate a previously saved filename as the configuration backup file. Click on the Update settings to load it.



6.7.3 RESTORE DEFAULT

The following screen appears when selecting Restore Default. By clicking on the Restore Default Settings button, you can restore your Gateways default firmware settings. To restore system settings, reboot your Router.



NOTE: The default settings can be found in section 2.3 Default Settings.

Once you have selected the Restore Default Settings button, the following screen will appear. Close the window and wait 2 minutes before reopening your browser. If required, reconfigure

your computer's IP address to match your new configuration (see section 3.2 TCP/IP Settings for details). After a successful reboot, the browser will return to the Device Info screen. If the browser does not refresh to the default screen, close and restart the browser.

NOTE: The Restore Default function has the same effect as the reset button. If the reset button is continuously pushed for more than 5 seconds (and not more than 12 seconds), the boot loader will erase the configuration settings saved on flash memory.

6.7.4 UPDATE FIRMWARE

The following screen appears when selecting Update Firmware. By following the steps on this screen, you can update your Router's firmware. Manual device upgrades from a locally stored file can also be performed using the following screen.

The screenshot shows the 'Update Firmware' screen. At the top, there is a navigation bar with tabs: BASIC, HSPA/3G SETTINGS, WI-FI, MANAGEMENT, ADVANCED SETTINGS, and STATUS. The main content area is titled 'Management > Device Settings > Update Firmware'. It contains three steps: Step 1: Obtain an updated firmware image file from your ISP. Step 2: Enter the path to the image file location in the box below or click the "Browse" button to locate the image file. Step 3: Click the "Update Firmware" button once to upload the new image file. Below the steps is a red note: 'NOTE: The update process for the Gateway takes about 2 minutes to complete, and for the 3G modem takes about 10 minutes, and your Gateway will reboot. Please DO NOT close the Browser and reload/or change the webpage during the update process.' At the bottom, there is a 'Firmware File Name:' field with a 'Browse...' button and an 'Update Firmware' button.

- 1: Obtain an updated firmware image file
- 2: Enter the path and filename of the firmware image file in the Firmware File Name field or click the Browse button to locate the image file.
- 3: Click the Update Firmware button once to upload and install the file.

NOTE: The update process will take about 2 minutes to complete. The Router will reboot and the browser window will refresh to the default screen upon successful installation. It is recommended that you compare the Software Version at the top of the Basic screen (WUI homepage) with the firmware version installed, to confirm the installation was successful.

6.8 ACCESS CONTROL

The Access Control option found in the Management drop down menu configures access related parameters in the following two areas:

- Services
- Passwords

Access Control is used to control local and remote management settings for your Router.

The screenshot shows the 'Access Control > Services' screen. At the top, there is a navigation bar with tabs: BASIC, HSPA/3G SETTINGS, WI-FI, MANAGEMENT, ADVANCED SETTINGS, and STATUS. The main content area is titled 'Management > Access Control > Services'. It contains a red note: 'A Service Control List ("SCL") enables/disables services from being used. The following ports are not recommended for HTTP remote management in case conflict with them for other management purpose in some particular case (21, 2121, 22, 2222, 23, 2323, 69, 6969, 161, 16116)'. Below the note is a table with two columns: 'Services' and 'Access Control'. The 'Services' column lists: FTP, HTTP, ICMP, SNMP, SSH, TELNET, and TFTP. The 'Access Control' column lists: Device Settings, SNMP, and Save/Reboot. There is a 'Save/Reboot' button at the bottom.

6.8.1 SERVICES

The Service Control List (SCL) allows you to enable or disable your Local Area network (LAN) or Wide Area Network (WAN) services by ticking the checkbox as illustrated below. These access services are available: FTP, HTTP, ICMP, SSH, TELNET, and TFTP. Click Save/Apply to continue.

The screenshot shows the 'Services WAN' screen. At the top, there is a navigation bar with tabs: BASIC, HSPA/3G SETTINGS, WI-FI, MANAGEMENT, ADVANCED SETTINGS, and STATUS. The main content area is titled 'Management > Access Control > Services'. It contains a red note: 'A Service Control List ("SCL") enables or disables services from being used. The following ports are not recommended for HTTP remote management in case conflict with them for other management purpose in some particular case (21, 2121, 22, 2222, 23, 2323, 69, 6969, 161, 16116)'. Below the note is a table with two columns: 'Services' and 'WAN'. The 'Services' column lists: FTP, HTTP, ICMP, SNMP, SSH, TELNET, and TFTP. The 'WAN' column lists: Enable, Enable, Enable, Enable, Enable, Enable, and Enable. There is a 'Save/Apply' button at the bottom.

6.8.2 PASSWORDS

The Passwords option configures your account access password for your Router. Access to the device is limited to the following three user accounts:

- admin is to be used for local unrestricted access control
- support is to be used for remote maintenance of the device
- user is to be used to view information and update device firmware

Use the fields illustrated in the screen below to change or create your password. Passwords must be 16 characters or less with no spaces. Click Save/Apply to continue.

The screenshot shows the 'Management > Access Control > Password' page. It contains the following text and fields:

Management > Access Control > Password

Access to your Gateway is controlled through three user accounts: admin, support, and user.

The user name "admin" has unrestricted access to change and view configuration of your Gateway.

The user name "support" is used to allow an ISP technician to access your Gateway for maintenance and to run diagnostics.

The user name "user" can access the Gateway, view configuration settings and statistics, as well as, update the Gateway's software.

Use the fields below to enter up to 16 characters and click "Apply/Save" to change or create passwords. Note: Password cannot contain a space.

Username:

Old Password:

New Password:

Confirm Password:

6.9 Simple Network Management Protocol (SNMP)

The Simple Network Management Protocol (SNMP) allows a network administrator to monitor a network by retrieving settings on remote network devices. To do this, the administrator typically runs an SNMP management station program such as MIB browser on a local host to obtain information from the SNMP agent, in this case the 3G21WE (if SNMP enabled). An SNMP 'community' performs the function of authenticating SNMP traffic. A 'community name' acts as a password that is typically shared among SNMP agents and managers.

By default, SNMP agent is enabled on the Router.

SETTING UP SNMP AGENT

1. Open a web browser (Ie/Firefox/Safari), type in LAN address of the Router (http://192.168.1.1/ by default) to log into the web interface.
2. The login username and password by default is admin/admin.
3. Go to Advanced Settings > SNMP. Enable SNMP agent and set up all options according to the screenshot below.
4. Click Save/Apply to activate these settings.

The screenshot shows the 'Management > SNMP' page. It contains the following text and fields:

Management > SNMP

Simple Network Management Protocol (SNMP) allows a management application to retrieve statistics and status from the SNMP agent in this device.

Select the desired values and click "Apply" to configure the SNMP options.

SNMP Agent Disable Enable

Read Community:

Set Community:

System Name:

System Location:

System Contact:

Trap Manager IP:

6.10 SIMPLE NETWORK TIME PROTOCOL (SNTP)

This screen allows you to configure the time settings of your Router. To automatically synchronize with Internet time servers, tick the box as illustrated below.

The following options should now appear (see screenshot below):

Options	Description
First NTP time server:	Select the required server.
Second NTP time server:	Select second time server, if required.
Time zone offset:	Select the local time zone.

Configure these options and then click Save/Apply to activate.

NOTE: SNTP must be activated to use Parental Control (section 7.5).

6.11 USB SETTINGS

The USB Settings option found in the Advanced Settings drop down menu configures USB port related parameters in the following two areas:

- Print Server
- USB Storage

6.11.1 PRINT SERVER

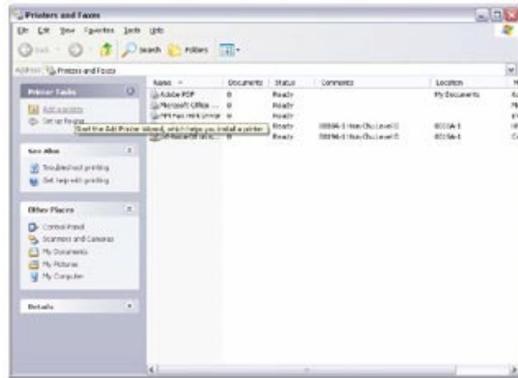
These steps explain the procedure for enabling the Print Server.

- 1: To enable the print server, Select Enable on-board print server checkbox and enter Printer name and Make and model

NOTE: The printer name can be any text string up to 40 characters. The Make and model can be any text string up to 128 characters.

FOR WINDOWS XP:

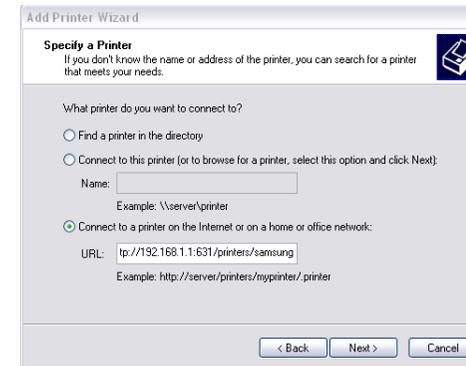
2: Go to the Printers and Faxes application in the Control Panel and select the Add a printer function (as located on the side menu below).



3: Click Next to continue, when you see the dialog box below.



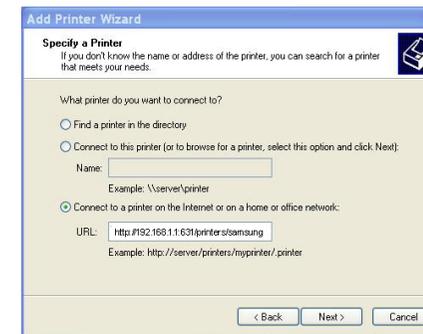
4: Select Network Printer and click Next.



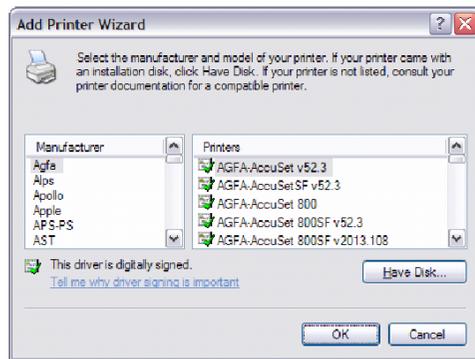
5: Select Connect to a printer on the Internet and enter your printer link.

(e.g. <http://192.168.1.1/printers/printername>) and click Next.

NOTE: the printer name must be the same name entered in the web user interface "printer server setting" as in step 1.



6: Click Have Disk and insert the printer driver CD.



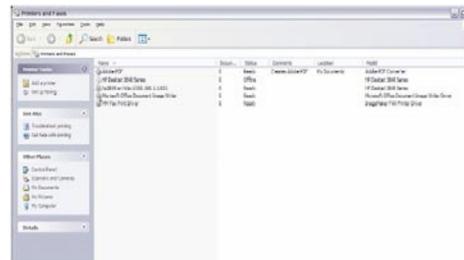
7: Choose Yes or No for default printer setting and click Next.



8: Click "Finish".



9: Check the status of printer from Windows Control Panel, printer window. Status should show as Ready.



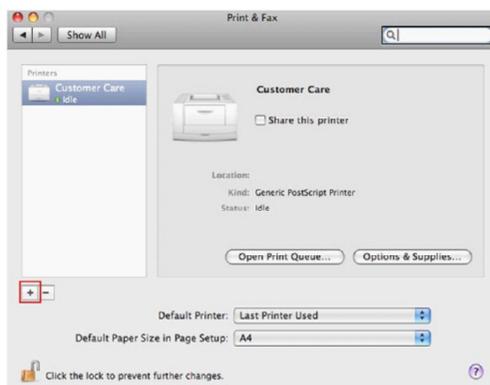
FOR MAC OS X:

1. Browse to the Apple menu and select System Preferences. In the System Preferences menu
2. click on Print & Fax.

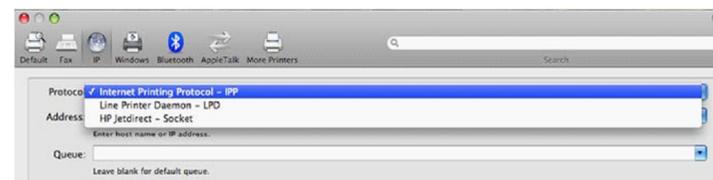


3. With your Printer driver installed, please add your printer from the Printer & Fax menu.

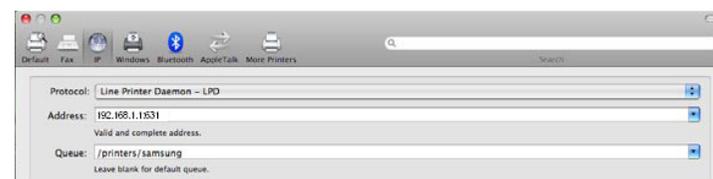
4. Click + to add your printer from the Print & Fax menu.



5. Select Internet Printing Protocol – IPP from the Protocol drop down list.



6. Type into the Address field "GatewayIPAddress:631" where GatewayIPAddress is the IP address of your Router (default: 192.168.1.1). See screenshot below for an example. Also enter into the Queue field "/printers/PrinterName", where PrinterName is the name you gave your printer in step 1



7. Select your printer from the Print Using drop down list.



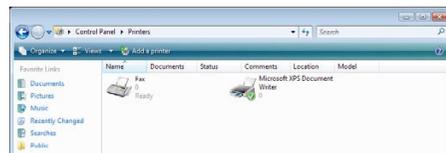
8. Click Add and check the printer status.



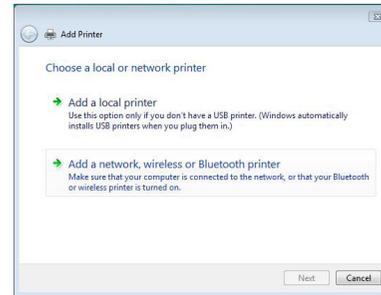
Print Server set up is now complete. You will now be able to print from common applications by selecting this printer from the Print dialogue box.

FOR WINDOWS VISTA

2. Go to the control panel, and select Printers. Once in the Printers page, click the Add a printer button as shown below.

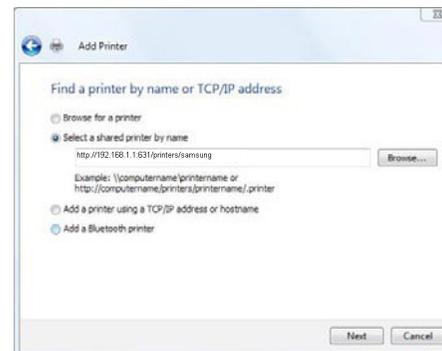


3. Select add a network, wireless or Bluetooth printer.

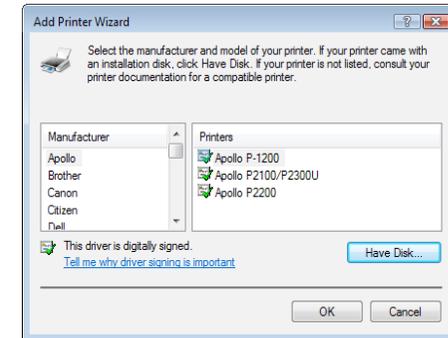


4. Click on the radio-button labeled Select a shared printer by name, and type "http://192.168.1.1:631/printers/PrinterName" in the box below. Click Next.

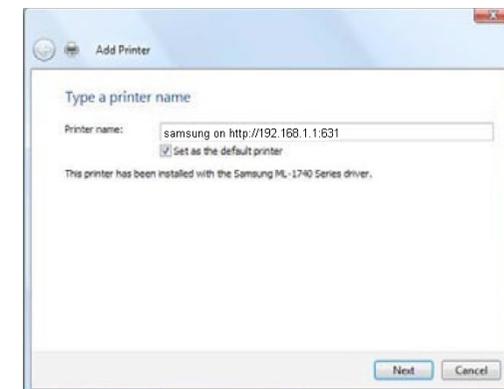
NOTE: The printrername must be the same as the printer name entered in the Web User Interface during step 1



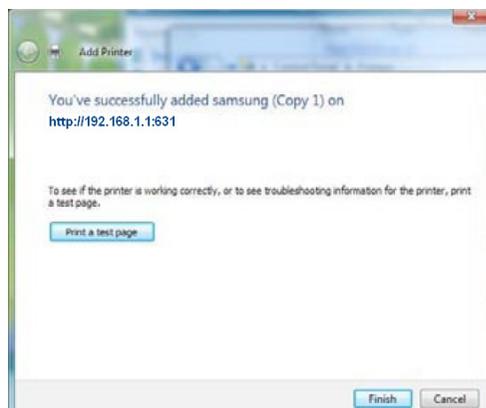
5. Next, select the driver that came with your printer. Browse through the list to select your printer driver, or click 'Have Disk' if you have your printer driver installation media.



6. Choose whether you want this printer to be the default printer, and then click Next.



7. Click Finish. Your device is now configured and ready for use.



6.11.2 USB STORAGE

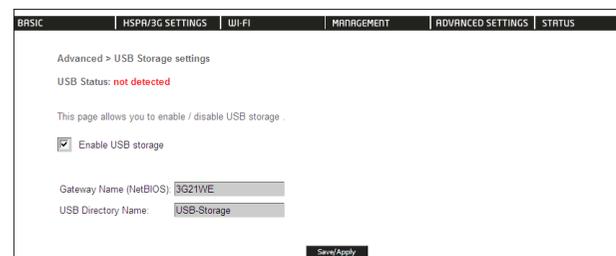
The Etisalat HSPA+ WiFi Router allows you to connect a USB storage device and share it with all of the users on the network.

By default, this feature is already enabled, so it is simply a matter of connecting your USB storage device and entering the appropriate network location.

If you wish to modify any of these features, the steps below explain the procedure for enabling the USB Storage.

1: Ensure that the Enable USB Storage checkbox is checked in the Web User Interface.

To do this, log into the device using the procedure found in Section 3.4 then select Advanced settings > USB settings > USB Storage from the menu along the top of the page. Enable USB Storage checkbox and enter the Router Name and USB Drive Name.

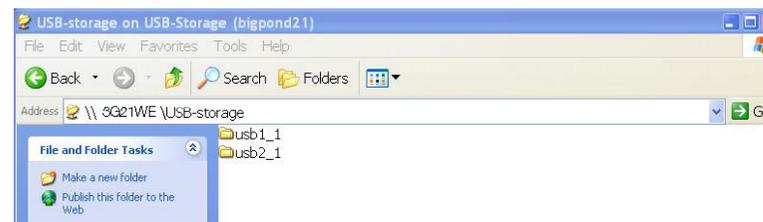


Field	Description
Router Name	The hostname of the Router device. This should only be modified if there are multiple Etisalat HSPA+ WiFi Router 's on your network. The default name is "Etisalat21".
USB Drive Name	The name of USB drive. This should only be modified if there are multiple USB devices connected to your Etisalat HSPA+ WiFi Router . The default name is "3G21WE"

FOR WINDOWS XP:

2: Open a web-browser (such as Internet explorer, Firefox or Safari) and type in the address \\ "GatewayName" \ "USBDriveName" (e.g. \\3G21WE\USB-Storage)

NOTE: There is no username and password required to access the USB drive, the user will be able to read/write the folder/files in the USB drive.



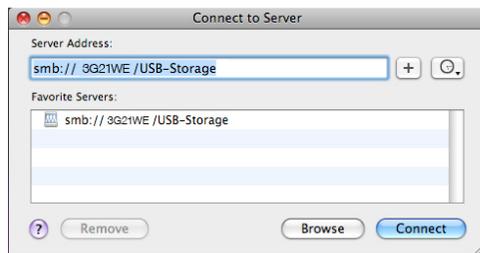
TO MAP THE USB STORAGE DRIVE

To enable easy access to the USB Storage Drive, you can map the network location. To do this, use the following steps:

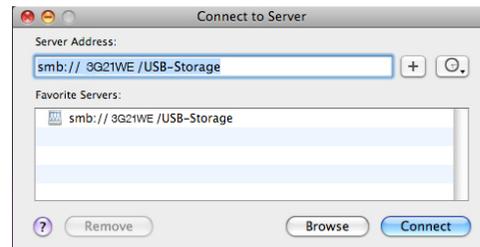
1. Click on the Start button and click My Computer
2. Click on tools > Map network drive
3. In the Folder field, enter the address of the USB Storage Drive \\GatewayName\USBDriveName (e.g. \\3G21WE\USB-Storage)
4. To access the USB Storage Drive in the future, you can simply double-click on the item in the My Computer menu

FOR MAC OSX:

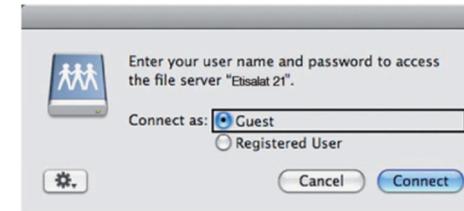
2. From the Finder, select the Go and then click Connect to Server
3. In the address field of the Connect to Server dialog, type in the address: smb:// "GatewayName"/"USBDriveName" (e.g. smb://3G21WE/USB-Storage)



4. Click the + button to add this server to the list of Favourites and then click Connect

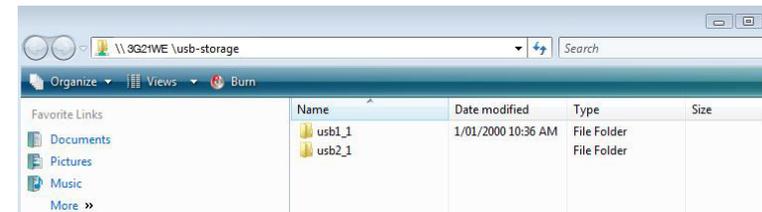


5. Select the Guest radio button and then click Connect



FOR WINDOWS VISTA

2. Open a web-browser (such as Internet explorer, Firefox or Safari)
3. Type in the address "\\GatewayName\USBDriveName\" (e.g. \\3G21WE\USB-Storage)



NOTE: There is no username and password required to access the USB drive. Any network user will be able to read/write the folder/files in the USB drive.

TO MAP THE USB STORAGE DRIVE

To enable easy access to the USB Storage Drive, you can map the network location. To do this, use the following steps:

5. Click on the Start button and click Computer
6. Click the Map network drive button
7. In the Folder field, enter the address of the USB Storage Drive \\GatewayName\USBDriveName (e.g. \\3G21WE\USB-Storage)
8. To access the USB Storage Drive in the future, you can simply double-click on the item in the Computer menu

6.12 SAVE AND REBOOT

This function saves the current configuration settings and reboots your Router.



NOTE1: It may be necessary to reconfigure your TCP/IP settings to adjust for the new configuration. For example, if you disable the Dynamic Host Configuration Protocol (DHCP) server you will need to apply Static IP settings.

NOTE2: If you lose all access to your web user interface, simply press the reset button on the rear panel for 5-7 seconds to restore default settings.

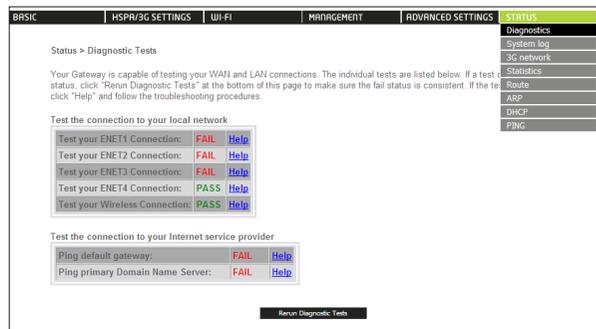
Diagnostics

Introduction

CHAPTER-7

The Diagnostics menu has the following submenus:

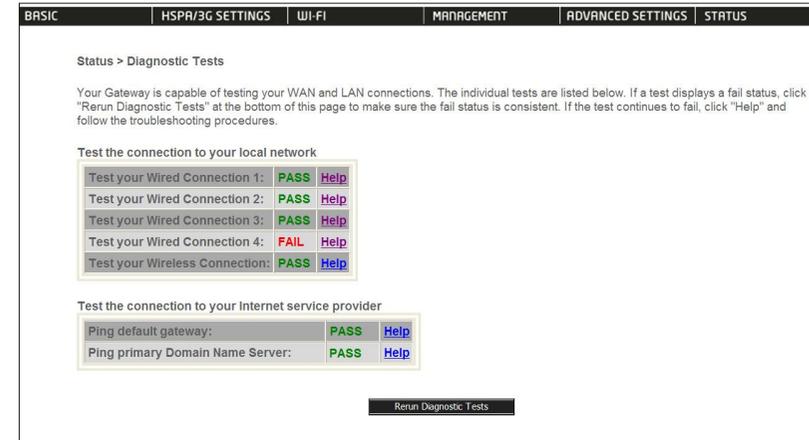
- Diagnostics
- System Log
- 3G Network
- Statistics
- Route
- ARP
- DHCP
- PING



7.1 DIAGNOSTICS

The Diagnostics menu provides feedback on the connection status of the device. The individual tests are listed below. If a test displays a fail status:

- 1: Click on the Help link
- 2: Now click Re-run Diagnostic Tests at the bottom of the screen to re-test and confirm the error
- 3: If the test continues to fail, follow the troubleshooting procedures in the Help screen



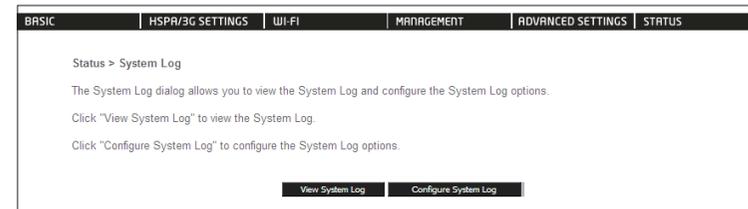
Diagnostics

Name	Description
Wired Connection	Pass: Indicates that the Ethernet interface from your computer is connected to the LAN port of this Router.
	Fail: Indicates that the Router does not detect the Ethernet interface on your computer.
Wireless connection	Pass: Indicates that the wireless card is ON.
	Down: Indicates that the wireless card is OFF.
Ping Default Router	Pass: Indicates that the Router can communicate with the first entry point to the network. It is usually the IP address of the ISP's local Router.
	Fail: Indicates that the Router was unable to communicate with the first entry point on the network. It may not have an effect on your Internet connectivity. Therefore if this test fails but you are still able to access the Internet, there is no need to troubleshoot this issue.
Ping Primary Domain Name Server	Pass: Indicates that the Router can communicate with the primary Domain Name Server (DNS).
	Fail: Indicates that the Router was unable to communicate with the primary Domain Name Server (DNS). It may not have an effect on your Internet connectivity. Therefore if this test fails but you are still able to access the Internet, there is no need to troubleshoot this issue.

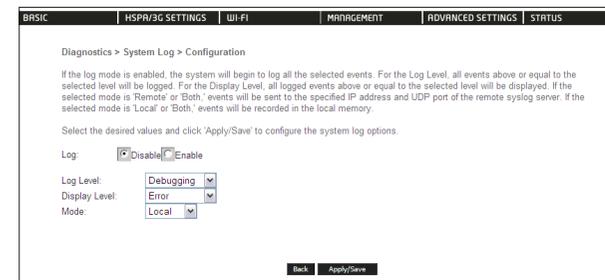
7.2 SYSTEM LOG

This function allows you to view system events and configure related options. Follow the steps below to enable and view the System Log.

- 1: Click Configure System Log to continue.



- 2: Select the system log options (see table below) and click Save/Apply.



Name	Description
Log	Indicates whether the system is currently recording events. You can enable or disable event logging. By default, it is disabled.
Log level	Allows you to configure the event level and filter out unwanted events below this level. The events ranging from the highest critical level "Emergency" down to this configured level will be recorded to the log buffer on the Router's SDRAM. When the log buffer is full, the newest event will wrap up to the top of the log buffer and overwrite the oldest event. By default, the log level is "Debugging", which is the lowest critical level. The log levels are defined as follows: Emergency is the most serious event level, whereas Debugging is the least important. For instance, if the log level is set to Debugging, all the events from the lowest Debugging level to the most critical level emergency level will be recorded. If the log level is set to error, only error and the level above will be logged.
Display Level	Allows you to select the logged events and displays on the View System Log window for events of this level and above to the highest emergency level.
Mode	Allows you to specify whether events should be stored in the local memory, be sent to a remote syslog server, or to both simultaneously. If remote mode is selected, the view system log will not be able to display events saved in the remote syslog server. When either Remote mode or Both mode is configured, the Web UI will prompt the you to enter the Server IP address and Server UDP port.

3: Click View System Log. The results are displayed as follows.

System Log			
Date/Time	Facility	Severity	Message
Dec 13 08:53:52	user	info	kernel: io scheduler noop registered (default)
Dec 13 08:53:52	user	info	kernel: PPP generic driver version 2.4.2
Dec 13 08:53:52	user	info	kernel: NET: Registered protocol family 24
Dec 13 08:53:52	user	warn	kernel: bcm963xx_mtd driver v1.0
Dec 13 08:53:52	user	notice	kernel: usbmon: debugfs is not available
Dec 13 08:53:52	user	warn	kernel: PCI: Enabling device 0000:00:0a:0 (0000 -> 0002)
Dec 13 08:53:52	user	debug	kernel: PCI: Setting latency timer of device 0000:00:0a:0 to 64

Refresh Download to a file Close

7.3 3G NETWORK

Select this option for detailed status information on your Gateways 3G connection.

BASIC	HSPA/3G SETTINGS	WI-FI	MANAGEMENT	ADVANCED SETTINGS	STATUS																		
Status>3G Network																							
<table border="1"> <tr><td>Manufacturer</td><td>Sierra Wireless, Incorporated</td></tr> <tr><td>Model</td><td>MC8700</td></tr> <tr><td>FW Rev</td><td>M3_0_9_0BAP</td></tr> <tr><td>IMEI</td><td>353446035006699</td></tr> <tr><td>ESN</td><td>C893090116110</td></tr> </table>						Manufacturer	Sierra Wireless, Incorporated	Model	MC8700	FW Rev	M3_0_9_0BAP	IMEI	353446035006699	ESN	C893090116110								
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<table border="1"> <tr><td>IMSI</td><td>505013431604326</td></tr> <tr><td>HW Rev</td><td>1.0</td></tr> </table>						IMSI	505013431604326	HW Rev	1.0														
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HW Rev	1.0																						
<table border="1"> <tr><td>System mode:</td><td>WCDMA</td></tr> <tr><td>WCDMA band:</td><td></td></tr> <tr><td>WCDMA channel:</td><td>4436</td></tr> <tr><td>GMM (PS) state:</td><td>REGISTERED</td></tr> <tr><td>MM (CS) state:</td><td>IDLE</td></tr> <tr><td>Signal Strength:</td><td>-66. (dBm)</td></tr> </table>						System mode:	WCDMA	WCDMA band:		WCDMA channel:	4436	GMM (PS) state:	REGISTERED	MM (CS) state:	IDLE	Signal Strength:	-66. (dBm)						
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Signal Strength:	-66. (dBm)																						
<table border="1"> <tr><td>Signal level(RSSI)</td><td>18</td></tr> <tr><td>Quality(Ec/Io)</td><td>-5.5 dB</td></tr> <tr><td>Network Registration Status</td><td>registered</td></tr> <tr><td>Network Name</td><td></td></tr> <tr><td>Country Code</td><td></td></tr> <tr><td>Network Code</td><td>01</td></tr> <tr><td>Cell ID</td><td>00CC14BF</td></tr> <tr><td>Primary Scrambling Code (PSC)</td><td>0070 (REF)</td></tr> <tr><td>Data Session Status</td><td>Connected</td></tr> </table>						Signal level(RSSI)	18	Quality(Ec/Io)	-5.5 dB	Network Registration Status	registered	Network Name		Country Code		Network Code	01	Cell ID	00CC14BF	Primary Scrambling Code (PSC)	0070 (REF)	Data Session Status	Connected
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Quality(Ec/Io)	-5.5 dB																						
Network Registration Status	registered																						
Network Name																							
Country Code																							
Network Code	01																						
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Data Session Status	Connected																						
<table border="1"> <tr><td>HSPA Category</td><td>6</td></tr> <tr><td>HSDPA Category</td><td>14</td></tr> <tr><td>Received Signal Code Power(RSCP)</td><td>-74 dBm</td></tr> </table>						HSPA Category	6	HSDPA Category	14	Received Signal Code Power(RSCP)	-74 dBm												
HSPA Category	6																						
HSDPA Category	14																						
Received Signal Code Power(RSCP)	-74 dBm																						

Consult the table on the next page for detailed field descriptions

Field	Description																		
Manufacturer	The manufacturer of the embedded 3G module.																		
Model	The model name of the embedded 3G module.																		
FW Rev.	The firmware version of the 3G module.																		
IMEI	The IMEI (International Mobile equipment Identity) is a 15 digit number that is used to identify a mobile device on a network.																		
FSN	Factory Serial Number of the 3G module.																		
IMSI	The IMSI (International Mobile Subscriber Identity) is a unique 15-digit number used to identify an individual user on a UMTS network.																		
HW Rev.	The hardware version of the 3G module.																		
System Mode	WCDMA/Europe CMDA 2000 / America																		
WCDMA band	The 3G radio frequency band which supports dual-band UTMS/HSDPA/HSUPA frequencies (850/2100 MHz), IMT2000 is 2100 MHz, WCDMA800 is 850MHz																		
WCDMA channel	The 3G channel.																		
MM (CS) state	Circuit Switching state																		
Signal Strength	The 3G signal strength in dBm. <table border="1"> <thead> <tr> <th>Signal level in dBm</th> <th>-109 ~ -103</th> <th>-101 ~ -93</th> <th>-91 ~ -87</th> <th>-85 ~ -79</th> <th>-77 ~ -52</th> </tr> </thead> <tbody> <tr> <td>5 Signal bars</td> <td colspan="5">[Progressive bar chart showing signal strength levels]</td> </tr> <tr> <td>LED</td> <td>Low</td> <td>Medium</td> <td>High</td> <td colspan="2"></td> </tr> </tbody> </table>	Signal level in dBm	-109 ~ -103	-101 ~ -93	-91 ~ -87	-85 ~ -79	-77 ~ -52	5 Signal bars	[Progressive bar chart showing signal strength levels]					LED	Low	Medium	High		
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5 Signal bars	[Progressive bar chart showing signal strength levels]																		
LED	Low	Medium	High																

7.4 STATISTICS

These screens provide detailed information for:

- Local Area Network (LAN) and Wireless Local Area Network (WLAN)
- 3G Interfaces

NOTE: These statistics page refresh every 15 seconds

Interface	Received				Transmitted			
	Bytes	Pkts	Errs	Drops	Bytes	Pkts	Errs	Drops
ENET1	0	0	0	0	83395	496	0	0
ENET2	0	0	0	0	83331	495	0	0
ENET3	0	0	0	0	83267	494	0	0
ENET4	2522204	19130	0	0	6323875	15694	0	0
wlan0	2018117	17617	0	0	6196315	14778	42	0

7.4.1 LAN STATISTICS

This screen displays statistics for the Ethernet and Wireless LAN interfaces.

Interface	Received				Transmitted			
	Bytes	Pkts	Errs	Drops	Bytes	Pkts	Errs	Drops
ENET1	0	0	0	0	83459	497	0	0
ENET2	0	0	0	0	83395	496	0	0
ENET3	0	0	0	0	83331	495	0	0
ENET4	2562562	19411	0	0	6431912	15946	0	0
wlan0	2019602	17636	0	0	6198758	14782	42	0

7.4.2 3G STATISTICS

Click Etisalat™ network in the Statistics submenu to display the screen below.

Statistics of WAN		
	Inbound	Outbound
Octets	636	307650
Packets	2	2425
Drops	0	0
Error	0	0

7.5 ROUTE

Select Route to display the paths the Router has found.

BASIC	HSPA/3G SETTINGS	WI-FI	MANAGEMENT	ADVANCED SETTINGS	STATUS	
Status > Route						
Flags: U - up, I - reject, G - gateway, H - host, R - reinstate D - dynamic (redirect), M - modified (redirect)						
Destination	Gateway	Subnet Mask	Flag	Metric	Service	Interface
192.168.1.0	0.0.0.0	255.255.255.0	U	0		br0
0.0.0.0	10.194.23.67	0.0.0.0	UG	0	ipoe_usb0	usb0

Field	Description
Destination	Destination network or destination host
Router	next hop IP address
Subnet Mask	Subnet mask of Destination
Flag	U: route is up !: reject route G: use Router H: target is a host R: reinstate route for dynamic routing D: dynamically installed by daemon or redirect M: modified from routing daemon or redirect
Metric	The 'distance' to the target (usually counted in hops). It is not used by recent kernels, but may be needed by routing daemons.
Service	Shows the name for WAN connection
Interface	Shows connection interfaces

7.6 ARP

Click ARP to display the ARP information.

IP address	Flags	HW Address	Device
192.168.1.2	Complete	00:1E:68:AC:0E:94	br0

Field	Description
IP address	Shows IP address of host pc
Flags	Complete Incomplete Permanent Publish
HW Address	Shows the MAC address of host pc
Device	Shows the connection interface

7.7 DYNAMIC HOST CONFIGURATION PROTOCOL (DHCP)

Click DHCP to display the DHCP information.

Hostname	MAC Address	IP Address	Expires In
P0G6	00:1e:68:ac:0e:94	192.168.1.2	21 hours, 37 minutes, 21 seconds
J0eZ	00:21:5a:3f:51:94	192.168.1.3	21 hours, 16 minutes, 30 seconds

Field	Description
Hostname	Shows the device/host/Pc network name
MAC Address	Shows the Ethernet MAC address of the device/host/Pc
IP address	Shows IP address of device/host/Pc
Expires In	Shows how much time is left for each DHCP Lease

7.8 PING

The PING menu provides feedback of connection test to an IP address or a host name.

Status > PING

Please type in a host name or an IP Address. Click Submit to check the connection automatically.

Host Name or IP Address:

Input an IP address or a host name, e.g www.google.com and press Submit. The connection test result will be shown as below.

```

PING www.l.google.com (74.125.127.103): 56 data bytes
56 bytes from 74.125.127.103: icmp_seq=0 ttl=41 time=270.1 ms
56 bytes from 74.125.127.103: icmp_seq=1 ttl=41 time=272.0 ms
56 bytes from 74.125.127.103: icmp_seq=2 ttl=41 time=256.8 ms
56 bytes from 74.125.127.103: icmp_seq=3 ttl=41 time=272.1 ms

--- www.l.google.com ping statistics ---
4 packets transmitted, 4 packets received, 0% packet loss
round-trip min/avg/max = 256.8/267.7/272.1 ms

```

The above screen is showing a successful ping result.

