ROCKET™ HUB

QUICK START GUIDE

WiFi
WiMi
Ethernet
4G
Phone 1
Phone 2
Power

ROGERS™

3G27WV-R
Internet and Voice

Key Features

High speed internet

Convenient internet access, portable for use anywhere on the Rogers wireless network. Download speeds of up to 21 Mbps and upload speeds of up to 5.76 Mbps.* Quad-band HSPA (850/900/1900/2100 MHz) and Quad-band EDGE (850/900/1800/1900 MHz).

Flexible networking

Wireless router to connect multiple devices simultaneously via Wi-Fi (802.11b/g/n) and/or Ethernet (1 port for local networked devices and 1 WAN port compatible with ADSL/Cable modem use and automatic failover service).

Phone service

Plug up to 2 standard home phones (not included) into the device ports to make and receive calls over the Rogers wireless network.

Full wireless security

Automated 64-, 128-bit Wired Equivalent Privacy (WEP, WEPA, WPA2) Data Encryption.

Set up in minutes

Plug into an electrical outlet and power on to create a wireless networking zone wherever needed - no software download required.

* Actual speeds may vary based on plan selected, device, topography and environmental conditions, network congestion and other factors.

Hardware setup

1. Insert your Rogers SIM card (until you hear a click) into the SIM slot.

2. Attach the supplied antenna to the connector labeled 4G Antenna on the rear panel.

3. Connect the power adapter to the power socket on the back of the Rocket™ hub.

4. Plug the power adapter into the wall and power on.

5. Wait approximately 60 seconds for the Rocket hub to power up.

Connecting to the internet - via cable

1. Connect the supplied yellow Ethernet cable to the LAN port at the back of the Rocket™ hub.

2. Connect the other end of the yellow Ethernet cable to your computer.

3. Wait approximately 30 seconds for the connection to establish.

4. You will now be connected to the internet.

Connecting to the internet - wirelessly

1. Ensure wireless networking is enabled on your device (computer/laptop/tablet/smartphone etc.).

2. Scan for wireless networks and connect to the network name that matches the Wireless Network Name found on the wireless security card (included in the box).

Wireless Network Name (SSID):
Nom de réseau sans-fil (SSID):
XXXXXXXXXXXXXXXXXXXXX

Wireless Security Key (WPA):
Clé de sécurité sans-fil (WPA):
XXXXXXXXXXXXXXXXXXXXX

ROCKET™ HUB / CENTRALE SANS-FIL
WIRELESS SECURITY CARD / CARTE DE SÉCURITÉ SANS-FIL

🔴 **ROGERS**™

3. When prompted for your wireless security password, enter the Wireless Security Key listed on your wireless security card.

4. Wait approximately 30 seconds for the connection to establish.

5. To connect additional devices, repeat steps 1-4.

Making and receiving voice calls

The Rocket™ hub allows you to make voice calls over the Rogers wireless network.

1. Ensure your Rogers SIM card is activated on a plan that supports both data and voice (Internet and Phone) service for your Rocket hub.

2. Plug a standard home phone into the Line 1 or Line 2 phone port on the back of the device.

The corresponding Phone light on the front edge of the Rocket hub will turn on and you will be able to hear a dial tone on your phone.

When an incoming call is received, both Line 1 and Line 2 lights will start flashing and the phone(s) connected to the Rocket hub will ring.

If the call is answered from the phone connected to Line 1, the phone connected to Line 2 will receive an engaged tone for the duration of the call.

Note: In the event of a power outage, voice services will not function.

Calling features

CALLING FEATURE	USAGE	ACT CODE	DE-ACT CODE
Access Voice Mail	Access Voice Mail Standard wireless	*98	
Call Display - Blocking per call		#31#	
Call Forwarding All Calls		*21* [ten digit phone number]#	#21#
Call Waiting		*43#	#43#
	Answering Call Waiting	Hook Flash	
	To switch between calls	Hook Flash	
Directory Assistance		Dial 411	
Emergency Call		Dial 911	
Collect Calls	Collect calls cannot be received on your phone. However you can make an outgoing collect call.		
Roaming	The Rocket™ hub will function only in Canada, and only on the Rogers wireless network.		

Advanced configuration (optional)

1. For advanced configuration, open your web browser (e.g. Firefox, Chrome, Internet Explorer, Safari)

2. Enter the address of your Rocket™ hub (Default: http://192.168.1.1/)

3. When prompted for your Username and Password enter:

   Username: admin

   Password: admin

For the full NetComm Wireless 3G27WV-R User Guide, please visit www.rogers.com/hub