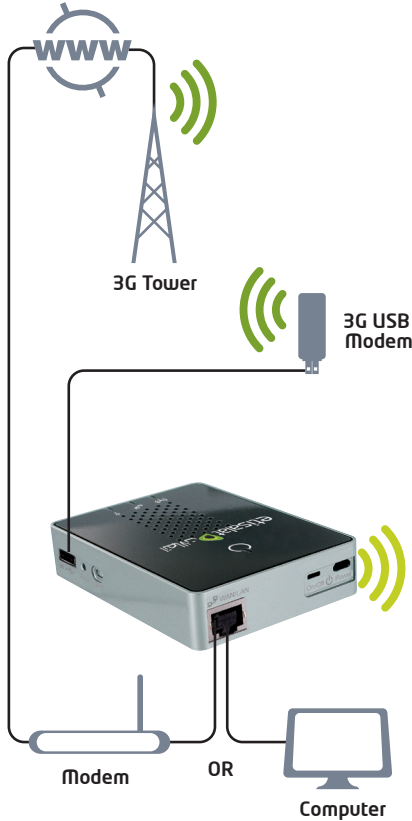


FREQUENTLY ASKED QUESTIONS



Laptop



Smart Phone



Laptop

Can I recharge the travel router via usb cable connected to my laptop?

The battery cannot be charged via the PC. To recharge the battery, use the power adapter supplied, connect it to the Travel Router and then to an available power point.

TIP It's a good idea to charge the battery over night just like a mobile phone so your gear is ready for more networking action in the morning.

Can i operate the travel router while the battery is being recharged?

Absolutely – connect the Travel Router to a power supply and the Travel Router will still continue to operate without a problem

What's the battery life like?

The battery will last between 2 to 5 hours depending on how many wireless-enabled devices are connected and the type of internet activity that is carried out. If for example you're just doing work emails, it's likely to last 4-5 hours.

Can the battery be replaced?

Yes, the Lithium-ion battery included is NP120 compliant and therefore the user can buy NP120 batteries from third-party vendors* as a backup or replacement.

**Etisalat does not endorse or recommend any specific battery product or vendor.*

How long is the life cycle of the battery?

The life cycle of the routers battery will be similar to a Li-Ion battery used in laptops, depending on the number of recharge cycles performed.

Does the USB port support printers or external storage (USB over IP)?

No, the USB port is intended for use with a 3G USB modem dongle. The connection to printers or external storage (USB over IP) is currently not supported.

Is the wireless connection of the travel router secure?

The Travel Router comes with a set of full security features. The wireless connection can be encrypted with either WEP 64bit, WEP 128bit, WPA or WPA2.

Per factory default, WPA encryption is already activated. For better protection, it is highly recommended to change the factory defaults for SSID (wireless device ID) and password to your own personal setting. This can be easily done via the Travel Router configuration interface in the web browser. See your Quick Start Guide or User Manual on the CD for further guidance.

To protect your privacy, the Travel Router features also VPN Pass-through and a Firewall.

For Etisalat Customers

For all your enquiries and to avail a range of services that will facilitate your communication needs related to our products & services, please contact us at:

Call: 101 Email: care@etisalat.ae Fax: care@etisalat.ae For voice/data services 06-7460444

Note: If you're dialing from outside UAE, please dial 00971 4004101 and 00971 4004105 to send fax.