

TELSTRA TURBO 7 SERIES WIRELESS GATEWAY FIRMWARE UPGRADE

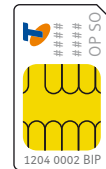


1

CHECK FIRMWARE VERSION AND SIM TYPE

Check the Firmware (FW) version as shown on the label on the bottom of the gateway. If the first part of the FW version is 3G9WT, please download the Telstra firmware Zip file from <http://www.netcomm.com.au/sm/firmware/3G9WT>

Check the number on the SIM you are using. Certain SIM types are not currently supported by this firmware update. If your SIM card has the ID number **1204 0002 BIP** do not install the new firmware.



2

DOWNLOAD YOUR NEW FIRMWARE

Select the Zip file according to your operating system. After downloading the firmware ZIP file, save it somewhere you can easily find it (like your desktop).

MICROSOFT WINDOWS:

[WINDOWS - Telstra Turbo 7 Series Wireless Gateway T01-R12.zip](#)

APPLE MAC OS X:

[MAC OS-X - Telstra Turbo 7 & Series Wireless Gateway T01-R12.zip](#)


3

EXIT ALL SOFTWARE

Close and exit your Telstra Turbo Connection Manager and any other open applications. This includes email, your Internet browser and word processing programs.

4

CONNECT YOUR GATEWAY

Connect the Telstra Turbo 7 Series Wireless Gateway to your computer with an Ethernet cable and turn the gateway on. Don't open your Telstra Turbo Connection Manager. If it does open automatically, Windows users should right click the  icon on the bottom right of the desktop and select **Quit**. Macintosh users should select **TelstraConnectionManager** and then click **Quit TelstraConnectionManager**.

5

CONFIRM YOUR LAN ADDRESS

Make sure the LAN address of your Gateway is set to 10.0.0.138. If it has been changed, you will need to reset your gateway to the default address.

6

GET YOUR IP WAN PASSWORD

If your gateway is already setup for Telstra's IP WAN service please have your IP WAN account password ready as you will need to input it after the firmware upgrade.

7

INSTALL YOUR FIRMWARE

Run the Firmware Update application in the ZIP file you downloaded (step 2). This will guide you through the upgrading process. It may take up to 12 minutes to finish. Please do not disconnect or turn the gateway off until the update has finished.

8

UPDATE YOUR CONNECTION MANAGER

Once the firmware update is completed, please update the Telstra Connection Manager from http://www.netcomm.com.au/product/listers/driver_listing?prID=54035 to the latest version for the best performance.

If you configured your gateway before for IP WAN service, please do NOT install the Telstra Connection Manager. Please set up the connection manually via the following steps.

The screenshot shows the Telstra Connection Manager web interface. At the top, there is a 'Password:' field with a red box around it and a red arrow pointing to it, labeled '1. Input the password'. Below this, there are two dropdown menus for 'IP Compression' and 'Data Compression', both set to 'Off'. Further down, there are radio buttons for network settings: 's/Automatic', '3G-850 Only', '3G-850/2G-900/1800', '3G-ALL', and '2G-ALL'. Below these, there are three buttons: 'Save', 'Connect', and 'Disconnect'. A red box is drawn around the 'Save' and 'Connect' buttons, with a red arrow pointing to the 'Save' button labeled '2 Click Save' and another red arrow pointing to the 'Connect' button labeled '3 Click Connect'.

- Open your web browser and type <http://10.0.0.138> into the address bar and then press **Enter**. The default username/ password is [admin/admin](#).
- Click on **Next G™ Settings**, then **setup** from the top menu.
- The username should be there already. Just type in your password and click on the **Save** button, and then **Connect** to establish an Internet connection.