

## **3G18WN Firmware Upgrade Instructions**

**Purpose:** This document describes the steps necessary to perform a firmware

upgrade on the 3G18Wn with the latest firmware (available on the

NetComm website).

To ensure a successful firmware upgrade please follow the below

instructions.

## Firmware files location:

To download the latest firmware of 3G18Wn, please click on the

below link:

http://www.netcomm.com.au/sm/firmware/3g18wn

Click on to the firmware file (example ntc3G18Wn\_1.0.x.x.dat) and

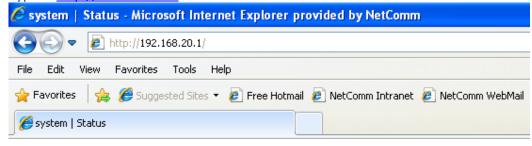
save it on your local PC.

## Warning:

Please ensure that your 3G USB Modem is not attached to 3G18Wn during the upgrade process as this may damage the 3G18Wn and void your warranty.

## **Upgrade Steps:**

- 1) Power on the 3G18Wn with the supplied power adapter.
- 2) Wait approximately 2 minutes for the device to finish starting up.
- 3) Plug in one end of the supplied Yellow Ethernet cable to one of the four yellow LAN port on the 3G18Wn.
- 4) Plug the other end of the Ethernet cable to the LAN port of your computer.
- 5) Please wait approximately 20 seconds.
- 6) Open your web browser.
- 7) Type in <a href="http://192.168.20.1">http://192.168.20.1</a> on the address bar.





8) From the Login page, type in:

Username: admin Password: admin

Press "Submit" to log in.

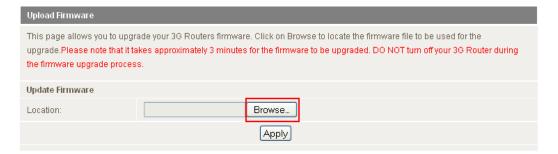


9) Once you have logged in, mouseover "Administration" from the top menu and select "Upload firmware" from the drop down list.



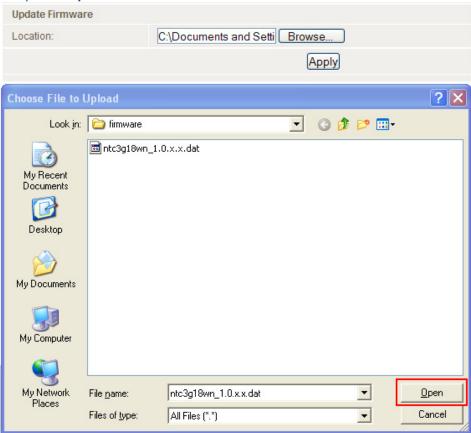
10) Press the Browse button to select a firmware file to upgrade with.

Administration > Upload Firmware





11) Locate and Select the latest firmware file downloaded from our NetComm website and press "Open".



12) Next, press "Apply" to start the firmware upgrade.

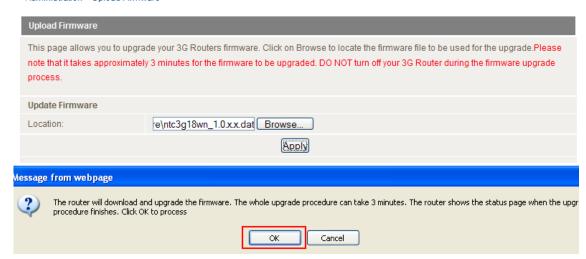
Administration > Upload Firmware





13) Please note that it takes approximately 3 minutes for the 3G18Wn to upgrade. DO NOT turn off your 3G18Wn during the firmware upgrade process. Press "OK" to proceed.

Administration > Upload Firmware



14) Once the firmware upgrade has been completed, the 3G18Wn will automatically show the System status page.



15) To ensure the firmware upgrade has been successful, please check the firmware version on the system status page as shown below.

