



Changing the default administration password (3G21WB)

Changing the default administration page password

Changing the default password (and username)* allows you to prevent unauthorised access to the administration page of your modem / router / VOIP ATA.

Technical Support are unable to obtain your username and password.



If you forget your administration page login details, you will need to perform a factory reset to restore the default username and password of **admin**.

This will also clear any stored settings on your modem / router / VOIP ATA.

 * - If supported by your model of modem / router.

Changing the default password

This guide will take you through the process of changing the password required to login to the administration page of your modem / router / VOIP ATA.

- 1. Open your web browser and go to the address <u>http://10.0.0.138</u>, using **admin** as the username and password.
- 2. Hover your mouse over the "Advanced Settings" menu at the top of the page, and then move it to "Access Control".
- 3. Click on "Passwords".
- 4. Enter the **CURRENT** password into the "**Old Password**" section.
- 5. Enter the password you would like to use into the "New Password:" and "Confirm Password:" sections

BIGPOND ELITE" WIRELESS BROADBAND NETWORK GATEWAY					
				BIGPOND	
Basic	Next G TM Settings	Wi-Fi	Advanced Settings	Diagnostics	
Note: These settings are for advanced users. We recommend that you do not change it if you are unsure of what you are doing. If you do run into problems, you can reset the Gateway back to default settings. To do this, insert a pointed object (like a straightened paperclip) into the hole at the back of the Gateway labelled 'Reset'. Press and hold the reset button till the power light starts flashing - then release the button. You will need to run the Install USB that came in your kit again once you reset the Gateway labelled 'Reset'. Press and hold the reset button till the power light starts flashing - then					
Advanced Settings > Access Control > Password					
Access to your Gateway is controlled through three user accounts: admin, support, and user.					
The user name "admin" has unrestricted access to change and view configuration of your Gateway.					
The user name "support" is used to allow an ISP technician to access your Gateway for maintenance and to run diagnostics.					
The user name "user" can access the Galeway, view configuration settings and statistics, as well as, update the Galeway's software.					
Use the fields below to enter up to 16 characters and click "Apply/Save" to change or create passwords. Note: Password cannot contain a space.					
Username: Old Password: New Password: Confirm Password	admin	•			
			Apply/Save		

6. Click "Apply/Save".

You will then be prompted to re-login to the administration page. Remember to use the new password (and username if you changed it) you have just entered.