Changing the default administration password

(3G21WB)

Changing the default administration page password

Changing the default password (and username)* allows you to prevent unauthorised access to the administration page of your modem / router / VOIP ATA.

 Technical Support are unable to obtain your username and password.

If you forget your administration page login details, you will need to perform a factory reset to restore the default username and password of **admin**.

This will also clear any stored settings on your modem / router / VOIP ATA.

* - If supported by your model of modem / router.

Changing the default password

This guide will take you through the process of changing the password required to login to the administration page of your modem / router / VOIP ATA.

1. Open your web browser and go to the address http://10.0.0.138, using **admin** as the username and password.
2. Hover your mouse over the "**Advanced Settings**" menu at the top of the page, and then move it to "**Access Control**".
3. Click on "**Passwords**".
4. Enter the **CURRENT** password into the "**Old Password**" section.
5. Enter the password you would like to use into the "**New Password:**" and "**Confirm Password:**" sections

6. Click "**Apply/Save**".

You will then be prompted to re-login to the administration page. Remember to use the new password (and username if you changed it) you have just entered.