Remote Administration Setup
(3G9WB)

Remote Administration:

Remote administration allows you to access the modem / router / VOIP ATA configuration page from a computer connected to the internet.

This can also be used to enable your ISP (Internet Service Provider) to check your settings if you experience connection issues.

In the case of a VOIP ATA, you would also need to create a "**Port Forwarding**" rule on your modem / router for port 80 (or the applicable remote administration access port) pointing to your VOIP ATA's IP address.

If your modem / router is a NetComm or Dynalink unit, please see the appropriate "**Port Forwarding**" support document for assistance with adding this rule.

Before enabling remote access to your modem, we recommend changing the username and password required to login.

Please see our "**Changing the default username and password**" document for assistance with this.

You can also limit access to a specific IP or subnet (*)

This will prevent unauthorised access to your modem.

* - If supported by your model of modem / router.

Enabling Remote Administration

This guide will take you through the steps required to enable remote administration access to your modem / router / VOIP ATA.

1. Open your web browser and go to the address http://10.0.0.138, using **admin** as the username and password.
2. Hover your mouse over the "**Advanced Settings**" menu at the top of the page, and then move it to "**Access Control**".
3. Click on "**Services**".
4. Ensure the "**Enable**" checkbox is **TICKED** in the "**WAN**" section.

5. Click "**Save/Apply**" to save this change.

You should now be able to access your modem via the address: http://<your external IP address>

You can find your IP address by going to http://www.whatip.com/.