



---

## **Remote Administration Setup**

(3G9WB)

## **Remote Administration:**

Remote administration allows you to access the modem / router / VOIP ATA configuration page from a computer connected to the internet.

This can also be used to enable your ISP (Internet Service Provider) to check your settings if you experience connection issues.



In the case of a VOIP ATA, you would also need to create a "**Port Forwarding**" rule on your modem / router for port 80 (or the applicable remote administration access port) pointing to your VOIP ATA's IP address.

If your modem / router is a NetComm or Dynalink unit, please see the appropriate "**Port Forwarding**" support document for assistance with adding this rule.



Before enabling remote access to your modem, we recommend changing the username and password required to login.

Please see our "**Changing the default username and password**" document for assistance with this.

You can also limit access to a specific IP or subnet (\*)

This will prevent unauthorised access to your modem.

\* - If supported by your model of modem / router.

## Enabling Remote Administration

This guide will take you through the steps required to enable remote administration access to your modem / router / VOIP ATA.

1. Open your web browser and go to the address <http://10.0.0.138>, using **admin** as the username and password.
2. Hover your mouse over the "Advanced Settings" menu at the top of the page, and then move it to "Access Control".
3. Click on "Services".
4. Ensure the "Enable" checkbox is **TICKED** in the "WAN" section.

**BIGPOND** 7.2 Home Network Gateway

Summary Next G™ Settings Wi-Fi Advanced Settings Diagnostics

Note: These settings are for advanced users. We recommend that you do not change it if you are unsure of what you are doing. If you do run into problems, you can reset the Gateway back to default settings. To do this, insert a pointed object (like a straightened paperclip) into the hole at the back of the Gateway labelled 'Reset'. Press and hold the reset button till the power light starts flashing - then release the button. You will need to run the Install CD that came in your kit again once you reset the Gateway.

Advanced Settings > Access Control > Services

A Service Control List ("SCL") enables or disables services from being used.  
The following ports are not recommended for HTTP remote management in case conflict with them for other management purpose in some particular case (21, 2121, 22, 2222, 23, 2323, 69, 6969, 161, 16116)

Services	LAN	WAN
FTP	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable
HTTP	<input checked="" type="checkbox"/> Enable	<input checked="" type="checkbox"/> Enable 80 port
ICMP	Enable	<input type="checkbox"/> Enable
SNMP	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable
SSH	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable
TELNET	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable
TFTP	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable

Save/Apply

5. Click "Save/Apply" to save this change.

You should now be able to access your modem via the address: <http://<your external IP address>>

You can find your IP address by going to <http://www.whatip.com/>.