



Remote Administration Setup

Remote Administration:

Remote administration allows you to access the modem / router / VOIP ATA configuration page from a computer connected to the internet.

This can also be used to enable your ISP (Internet Service Provider) to check your settings if you experience connection issues.



In the case of a VOIP ATA, you would also need to create a "**Port Forwarding**" rule on your modem / router for port 80 (or the applicable remote administration access port) pointing to your VOIP ATA's IP address.

If your modem / router is a NetComm or Dynalink unit, please see the appropriate "**Port Forwarding**" support document for assistance with adding this rule.

Before enabling remote access to your modem, we recommend changing the username and password required to login.



Please see our "Changing the default username and password" document for assistance with this.

You can also limit access to a specific IP or subnet (*)

This will prevent unauthorised access to your modem.

^{* -} If supported by your model of modem / router.

Enabling Remote Administration

This guide will take you through the steps required to enable remote administration access to your modem / router / VOIP ATA.

- 1. Open your web browser and go to the address http://10.0.0.138, using **admin** as the username and password.
- 2. Hover your mouse over the "Management" menu at the top of the page, and then move it to "Access Control".
- 3. Click on "Services".
- 4. Ensure the "Enable" checkbox is TICKED in the "WAN" section.



5. Click "Save/Apply" to save this change.

You should now be able to access your modem via the address: http://<your external IP address>

You can find your IP address by going to http://www.whatip.com/.