

# **NF1Adv VOIP Setup Guide**

(for Dodo)

#### Configuring your NF1Adv for VOIP Service

The following steps will take you through the process of setting up your VOIP connection.

#### **Step 1: Checking Computer Network Settings:**

You will need to connect your computer directly to your VOIP device (modem, or ATA) and set the network connection on your computer to obtain an IP address automatically. Please follow the instructions appropriate for your operating system below:



Below are the instructions for setting Windows XP to obtain an IP address automatically for your ethernet connection:

- 1. Click on the Start Menu, and go to "Control Panel".
- Click on "Network Connections". (If you only see "Network and Internet Connections", open that first, and then click on "Network Connections")
- 3. Right click on "Local Area Connection" and select "Properties".
- 4. Double-click on "Internet Protocol".
- 5. Select "Obtain an IP address automatically", and "Obtain DNS server address automatically".
- 6. Click "**OK**", and then click "**OK**" (or "**Close**").



Below are the instructions for setting Windows Vista to obtain an IP address automatically for your ethernet connection:

- 1. Click on the Start Menu, and go to "Control Panel".
- Click on "Network and Sharing Centre". (If you only see "Network and Internet", open that first, and then click on "Network and Sharing Centre")
- 3. Click on "Manage network connections" (on the left-hand side of the window).
- 4. Right click on "Local Area Connection" and select "Properties".
- 5. Double-click on "Internet Protocol Version 4 (TCP/IPv4)".
- 6. Select "Obtain an IP address automatically", and "Obtain DNS server address automatically".
- 7. Click "OK", and then click "OK" again.



Below are the instructions for setting Windows 7 to obtain an IP address automatically for your ethernet connection:

- 1. Click on the Start Menu, and go to "Control Panel".
- Click on "Network and Sharing Centre". (If you only see "Network and Internet", open that first, and then click on "Network and Sharing Centre")
- 3. Click on "Change adapter settings" (on the left-hand side of the window).
- 4. Right click on **"Local Area Connection**" and select **"Properties**".
- 5. Double-click on "Internet Protocol Version 4 (TCP/IPv4)".
- 6. Select "Obtain an IP address automatically", and "Obtain DNS server address automatically".
- 7. Click "**OK**", and then click "**OK**" again.



Below are the instructions for setting Mac OS X to obtain an IP address automatically for your ethernet connection:

- 1. Click on the Apple Menu, and go to "System Preferences".
- 2. Click on "Network".
- 3. Click on "Ethernet" or "Built-in Ethernet".
- 4. Click on the "Configure" drop-down box, and select "Using DHCP" then click "Apply".

## **Step 2: Configuring your VOIP settings:**

## Troubleshooting Tip

One sided VOIP calls may be an indication of a missing or misconfigured port forwarding rule.

- 1. Navigate to <u>http://192.168.1.1</u> in a web browser, using "**admin**" as both the username and password.
- 2. Select the **VOICE** menu then click the **Basic Settings** option.

	NETCOMMIRERE SERIES NF1ADV – WiFi Data and VoIP Gateway								
BASIC	WIFI	VOICE	MANAGEMENT	ADVANCED SETTINGS	STATUS				
	Device Info	Basic Settings Advanced Settings							
	Board ID:	96362 Debug Settings DECT							
	Software Version:	N011-S406NCM-C01_R15							
	Bootloader (CFE) Version:	1.0.37-106.24-22							
	<b>DSL PHY and Driver Version</b>	: A2pD037h.d24e							
	Wireless Driver Version:	5.60.120.11.cpe4.06L03.8							
	Serial Number:	11C5730UDXF-AN000107							

3. Enter the following details as given to you by your VoIP Service Provider.

TADV – WiF	i Data ar	nd VoIP	Gateway		NetComm			
WIFI		VOICE	MANAGEMEN		NGS STATUS			
Voice Basic Settings								
PSTN Settings								
Incoming PSTN Call Routing: Auto - PSTN Call switch to idle line PSTN Dial Plan For Outgoing Calls: Note: This allows you to filter certain calls to pass through the PSTN line rather than VoIP. For example: "000 number) or "000]911[100" (multiple numbers)								
								VoIP Settings
SIP Account:	1 SIP Account	-						
Global parameters								
Bound Interface Name:	pppoe 💌	(Note: Requires SI	IP client restart to take		're using the NF1Adv as a modem/ro			
SIP configuration				use <b>WAN</b> if you'r	re using it just as a router			
_								
Enter the SIP parameters and d	lick Start/Stop to save th	ne parameters and sta	art/stop the voice applicatio	۱.				
Locale selection*:	AUS - AUSTRA	ALIA 🔹 (	Note: Requires SIP clien	t restart to take affect)				
SIP domain name*:		(Note: Please	e leave this field blank u	nless required by your service pr	ovider)			
Max Digits Setting:	24							
Use SIP Proxy.								
SIP Proxy:	voip.dodo.com.au							
SIP Proxy port:	5060				with a word. Durawy and			
Use SIP Outbound Proxy.				Enable SIP Proxy, O	utbound Proxy and			
SIP Outbound Proxy:	voip.dodo.com.au			Registrar				
SIP Outbound Proxy port:	5060							
					n.au and port <b>5060</b> or as			
🗹 Use SIP Registrar.				directed by Dodo or	n all three details			
SIP Registrar:	voip.dodo.com.au	_ ←						
SIP Registrar port:	5060							
SIP Account	For all telephone							
Account Enabled	<b>V</b>							
VoIP Phone Number 123	456789	•						
Display Name 123	456789	•		VoIP phone number as	given by Dodo, or as			
	456789	·		Dodo directs you				
Auth. Password				Dodo VoIP account pass	sword			
Preferred ptime	20 -		L	· ·				
Preferred codec 1 G.72								
Preferred codec 2 G.7	11ALaw 💌							
Preferred codec 3 G.71	11MuLaw 💌							
Preferred codec 4 G.72	26_24 💌							
Preferred codec 5 G.72	26_32 💌							
Preferred codec 6 PCM								

Apply

\* Changing this parameter for one service provider affects all other service providers.

### SIP Configuration

Locale Selection	Choose your country from the dropdown list
SIP domain name	Keep blank or as directed by Dodo
Use SIP Proxy	Ensure that this is <b>ticked</b>
SIP Proxy	voip.dodo.com.au or as directed by Dodo
SIP Proxy Port	5060 or as directed by Dodo
Use SIP Outbound Proxy	Ensure that this is <b>ticked</b>
SIP Outbound Proxy	voip.dodo.com.au or as directed by Dodo
SIP Outbound Proxy Port	5060 or as directed by Dodo
Use SIP Registrar	Ensure that this is <b>ticked</b>
SIP Registrar	voip.dodo.com.au or as directed by Dodo
SIP Registrar Port	5060 or as directed by Dodo
Account Enabled	Ensure that this is <b>ticked</b>
VoIP Phone Number	VoIP Account Phone Number as provided by Dodo
Display Name	VoIP Account Phone Number as provided by Dodo
Auth. ID	VoIP Account Phone Number as provided by Dodo
Auth. Password	VoIP Account Password as provided by Dodo

- 4. After entering all required fields click on the **Apply** button.
- 5. Select **Basic** then click on **Home** to check the VoIP connection registration status.

NETCOMM FIBRE SERIES NF1ADV – WiFi Data and VoIP Gateway								
BASIC WI	FI	VOICE	MANAGEMEN					
Home								
Quick Setup								
Incoming PSTN Call Routing:	Auto - PSTN Cal	I switch to idle lir	ne 💌					
PSTN Dial Plan For Outgoing Calls:	000		Note: This all number) or "(					
VoTD Settings								

6. The VoIP connection registration status should all change to **Up** if all the settings entered are correct and you have a current connection to the internet.

				<b>D</b> _1				NetGom
TADV	– wifi Da	ita	and VoIP (	Jateway				
	WIFI		VOICE	MANAGEM	ENT	ADVANCED SET	TTINGS	STATUS
Device Info								
Board ID:		9636	52IT-1341N1					
Software V	ersion:	N01	1-S406NCM-C01_R15					
Bootloader	(CFE) Version:	1.0.	37-106.24-22					
DSL PHY an	d Driver Version:	A2p[	0037h.d24e					
Wireless Dr	river Version:	5.60	.120.11.cpe4.06L03.8					
Serial Num	ber:	11C5730UDXF-AN000107						
This informatio	on reflects the curre	nt sta	tus of your WAN conne	ction.				
Line Rate -	Upstream (Kbps)	):	1085					
Line Rate -	Downstream (Kb	ps):	21483					
LAN IPv4 Address: Default Gateway: Primary DN5 Server:			192.168.1.1					
			219.88.140.245					
			202.137.240.2					
Secondary	DNS Server:		219.88.243.150					
LAN IPv6 A	ddress:							
Default IPv	6 Gateway:							

This information reflects the registration status of your VoIP connection.

Fri Oct 26 15:31:35 2012

DECT 1 Registration Status:	Up
DECT 2 Registration Status:	Up
DECT 3 Registration Status:	Up
DECT 4 Registration Status:	Up
Phone 1 Registration Status	Up
Phone 2 Registration Status	Up

Date/Time:

Check for a dial tone on your phone handset. The VoIP account should now be active and you should now be able to make and/or receive VoIP phone calls (depending on the type of VoIP account you are using).