

CAN'T CONNECT?

If your MyZone has not connected within 2-5 minutes, please follow the steps below.

- 1 Open a web browser and type **http://my.zone** into the location bar and press enter
- 2 Click on the **3G/HSPA** tab.
- 3 Fill in the **APN** (Access Point Name) as provided by your service provider, plus any user name or password they may have given you.

If you do not have this information you can obtain it directly from your mobile service provider.

TURN OVER FOR A LIST OF COMMON APNS*

* APN values are correct at time of printing, NetComm Limited cannot be held liable for changes after printing, please contact your Mobile Service Provider for the most up to date values.

Mobile Service Provider	APN*
AUSTRALIA	
Telstra	Telstra.internet
	Telstra.pcpack
	Telstra.datapack
	Telstra.extranet
Optus - Postpaid	connect
Optus - Prepaid	preconnect
Three - Postpaid	3netaccess
Three - Prepaid	3services
Vodafone - Postpaid	vfinternet.au
Vodafone - Prepaid	vfprepaymbb
Crazy John's	purtona.net
DoDo	dodolns1
Blink	splns888a1
Internode	Internode
Primus	primuslns1
TPG	internet
Exetel	Exetel1
NEW ZEALAND	
Vodafone NZ	www.vodafone.net.nz
CallPlus	www.callplus.net.nz
Slingshot	www.slingshot.net.nz
Telstra Clear	www.telstraclear.net.nz
Telecom NZ XT	internet.telecom.co.nz