



# Quick Start Guide

## IN5900 NetComm Internal 56K PCI Modem

### ***Step 1 - Hardware Installation***

To install the NetComm IN5900 into your computer, you may wish to refer to the user's manual for your computer and follow the instructions below.

- Ensure the computer is shut down correctly, with the power off and the power cable unplugged, before beginning installation of your IN5900.
- Take the cover off the PC/Computer and carefully slip the modem into the appropriate vacant PCI slot. Ensure the golden edge of the modem card is correctly positioned so it easily fits into a PCI slot.
- Push the Modem card down firmly so it is seated all the way to the bottom of the PCI slot.
- Plug one end of the RJ-11 telephone cable (supplied with the modem) into the line in the jack socket on the back plate of the modem. Plug the other end of the cable into the Wall jack socket. If you wish to run a normal telephone from the same line, plug your telephone into the Telecom Extension Socket.
- Reassemble your computer case. Connect the power cable and start your computer. The hardware installation is complete.

### **Caution/Warning**

- Avoid connecting your modem to a digital telephone line or PABX.

### ***Step 2 - Software Installation:***

#### **Windows<sup>®</sup> XP**

1. Once the modem is correctly installed, power on your PC. Windows will automatically detect your modem and install generic drivers for the Modem.

**"These drivers need to be updated to the correct NetComm drivers".**

2. To upgrade the drivers, click on "Start" then "Control Panel". Double click on "Phone and Modem Options" then select the "Modems" tab. Click on the "Generic SoftK56" then click on the "Properties" and then select the "Driver" tab.

3. Click on "Update Driver" to start the "Hardware Update Wizard". Select "Install from a list or specific location (Advanced)" then click on "Next".
4. Check the box that says "Don't search I will choose the driver to install" then click on "Next". Click on "Have Disk..." then type in "D:\IN5900\WinXP" then click on "OK", select "NetComm 56K V.92 PCI Modem(IN5900)" and click on "Next". The drivers will be located and installed.
5. During the install process a message may be displayed stating that the drivers have not passed Windows Logo testing, simply click on "Continue Anyway" to complete the install process.
6. Once the install has completed click on "Finish".
7. Your modem is now installed and ready to use.

## **Windows<sup>®</sup> ME**

1. Once the modem is correctly installed, power on your PC. Windows will automatically detect your modem and prompt you for drivers.
2. Select "Specify the location of the driver (advanced)" then click on "Next".
3. Check the box that says "Specify a location" and type in "D:\IN5900\WinME" then click on "Next". The drivers will be located, click on "Next" to start the driver install.
4. Once the install has completed click on "Finish".
5. Other devices may be located depending on your installation of Windows ME, if other device drivers are required (IE for a "Modem Device") simply follow steps 2-4 again.
6. Your modem is now installed and ready to use, please check the country code (See country code selection) before using the modem.

## **Windows<sup>®</sup> 2000**

1. Once the modem is correctly installed, power on your PC. Windows will automatically detect your modem and prompt you for drivers, click on "Next" to start the install process.
2. Select "Search for a suitable driver for my device (Recommended)" then click on "Next".

3. Check the box that says "Specify a location" then click on "Next". Type in "D:\IN5900\Win2000" then click on "OK". The drivers will be located, click on "Next" to start the driver install.
4. Windows will now install the driver for your modem. During install you may be prompted with a "Digital Signature Not Found" error, please select "Yes" to complete the install.
5. Once the install has completed click on "Finish".
6. Your modem is now installed and ready to use, please check the country code (See country code selection) before using the modem.

## **Windows<sup>®</sup> 98**

1. Once the modem is correctly installed, power on your PC. Windows will automatically detect your modem and prompt you for drivers for a "PCI Communications Device" click on "Next" to start the install process.
2. Select "Search for the best driver for your device. (Recommended)" then click on "Next".
3. Check the box that says "Specify a location:" and type in "D:\IN5900\Win98" then click on "Next". The drivers will be located, click on "Next" to start the driver install.
4. Once the install has completed click on "Finish".
5. Your modem is now installed and ready to use.

## **Country Code Selection:**

The IN5900 can be use in many countries. To ensure the correct country code has been selected for use in Australia, please follow these steps for Windows ME, 2000 and XP (Windows 98 does not require these steps):

1. Click on "Start" then "Settings" and then "Control Panel".
2. Locate and double click on "HSF Modem Region Select".
3. Select "Australia" from the list of countries. Click on "OK" to set the country code.
4. This completes the country code selection.

## **Driver removal process for IN5900**

To remove the drivers for the IN5900 please follow these steps:

1. Click on "Start" then "Settings" and then "Control Panel" (Or simply "Start" then "Control Panel" for Windows XP)
2. Double click on "Add/Remove Programs" (Or "Add or Remove Programs" for Windows XP)
3. Select the "NetComm 56K V.92 PCI Modem(IN5900)" and then click on "Add/Remove..." (Or "Change/Remove" under Windows 2000 and XP)
4. Reboot your PC to complete driver removal (Modem will be redetected if it is still physically installed in your PC)

## **REGISTERING YOUR NETCOMM PRODUCT**

To ensure that the conditions of your warranty are complied with, please go to the NetComm web site for quick and easy registration of your product at

**[www.netcomm.com.au](http://www.netcomm.com.au)**

## **CONTACT INFORMATION**

If you have any technical difficulties with the device, please do not hesitate to contact NetComm's Customer Support Department.

**Email:** [support@netcomm.com.au](mailto:support@netcomm.com.au)

**Fax:** (02) 9424-2010

**Web:** [www.netcomm.com.au](http://www.netcomm.com.au)

## **PRODUCT WARRANTY**

The warranty is granted on the following conditions:

1. This warranty extends to the original purchaser (you) and is not transferable.
2. This warranty shall not apply to software programs, batteries, power supplies, cables or other accessories supplied in or with the product.
3. The customer complies with all of the terms of any relevant agreement with NetComm and any other reasonable requirements of NetComm including producing such evidence of purchase as NetComm may require.
4. The cost of transporting product to and from NetComm's nominated premises is your responsibility; and,
5. NetComm does not have any liability or responsibility under this warranty where any cost, loss, injury or damage of any kind, whether direct, indirect, consequential, incidental or otherwise arises out of events beyond NetComm's reasonable control. This includes but is not limited to: acts of God, war, riot, embargoes, acts of civil or military authorities, fire, floods, electricity outages, lightning, power surges, or shortages of materials or labor.

## **The warranty is automatically voided if:**

1. You, or someone else, use the product, or attempts to use it, other than as specified by NetComm;
2. The fault or defect in your product is the result of a voltage surge subjected to the product either by the way of power supply or communication line, whether caused by thunderstorm activity or any other cause(s).
3. The fault is the result of accidental damage or damage in transit, including but not limited to liquid spillage;
4. Your product has been used for any purposes other than that for which it is sold, or in any way other than in strict accordance with the user manual supplied.
5. Your product has been repaired or modified or attempted to be repaired or modified, other than by a qualified person at a service center authorised by NetComm; and,
6. The serial number has been defaced or altered in any way or if the serial number plate has been removed.

## **Limitations of Warranty**

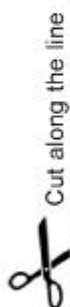
The Trade Practices Act 1974 and corresponding State and Territory Fair Trading Acts or legalisations of another Government ("the relevant acts") in certain circumstances imply mandatory conditions and warranties, which cannot be excluded. This warranty is in addition to and not in replacement for such conditions and warranties.

To the extent permitted by the Relevant Acts, in relation to your product and any other materials provided with the product ("the Goods") the liability of NetComm under the Relevant Acts is limited to, at the option of NetComm to:

- Replacement of the Goods; or
- Repair of the Goods; or
- Payment of the cost of replacing the Goods; or
- Payment of the cost of having the Goods repaired.

All NetComm ACN 002 490 486 products have a standard 12 months warranty from date of purchase. However some products have an extended warranty option (refer to packaging). To be eligible for the extended warranty you must supply the requested warranty information to NetComm within 30 days of the original purchase by registering on-line via the NetComm web site at [www.netcomm.com.au](http://www.netcomm.com.au).

NetComm reserves the right to request proof of purchase upon any warranty claim.



Cut along the line

## Warranty Registration Form

Date of Purchase .....

Name .....

Company .....

Address .....

.....Post Code .....

Tel No ( ) ..... Fax No ( ) .....

E-mail .....

### The following information is vital for your warranty

Please make sure it's correct and complete.

Serial No .....

Model .....

Product Type:

☐

PC Card

☐

External

☐

Internal

☐

Other



**Make sure  
you fill this  
section in!**

I intend to use this modem at:

☐

Home

☐

School/College/University

☐

Business

☐

Government Office

Dealer's Name .....

Dealer's Address.....

.....Post Code .....

Tel No ( ) ..... Fax No ( ) .....

How did you find out about our products?

.....  
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